

Source	Receipt Date	Closed Date	Utility Name	Comment	Private Comment
WEB	1/2/2011	2/11/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I am writing to formally complain about SDG&amp;E installing a Smart Meter on my home and refusing to remove and replace it with an analogue meter, following the illness I have experienced which is due to the Smart Meter, according to my physician. I have a doctor letter to this effect. Read the text of these communications at <a href="http://www.thecanaryreport.org/2010/12/28/smart-meter-alert/">http://www.thecanaryreport.org/2010/12/28/smart-meter-alert/</a>. I demand that the CPUC instruct SDG&amp;E to remove and replace the emission-producing Smart Meter with a non-emitting analogue meter.</p> <p>Utility Comment: They denied the request. See <a href="http://www.thecanaryreport.org/2010/12/28/smart-meter-alert/">http://www.thecanaryreport.org/2010/12/28/smart-meter-alert/</a>.</p> <p>Request of CPUC: Instruct SDG&amp;E to carry out my request, immediately. Further, institute a moratorium on Smart Meters in CA and allow opting out. CPUC has made a terrible error of historic proportions in allowing this high-radiation emitting technology to be placed on homes and buildings throughout CA.</p> <p>Utility Name: SDG&amp;E</p>

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1/5/2011	1/10/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Yesterday the Marin County Board of Supervisors voted to enact a one-year moratorium on the installation of smart meters in Marin County due to significant health and safety concerns related to the use of such meters. Today, my family informed a PG&amp;E installer representative who came to our property that we do not give our permission to install a smart meter at our address during the moratorium. We do not recognize an easement that allows PG&amp;E to install new equipment at our property without our permission. We do recognize an easement that allows PG&amp;E to read existing equipment that was installed with our permission. In addition, I filed a written demand with the Public Utilities Commission that PG&amp;E be prevented from installing such a meter at our property. In addition, I informed the PUC that I am also enlisting the authority of my elected representative to demand that the PUC and PG&amp;E cease attempts to install a smart meter at my property.</p> <p>Request of CPUC: I expect the CPUC to respect the property rights and health concerns of Marin County homeowners and to recognize the authority of the Marin County Board of Supervisors to enact enforceable ordinances to protect the health and safety of Marin County citizens.</p> <p>As such I expect the CPUC to act immediately to ensure that no smart meters are installed in Marin County after January 4, 2011.</p> <p>Utility Name: PG&amp;E</p>
1/4/2011	1/12/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: SmartMeter; I do not wish to have a smartmeter installed at my home. I am concerned about the health risks(even though the Feds say theyre safe)We dont even use a cell phone due to the health risks. Also, I have concerns about the billing &amp; Privacy issues.</p> <p>Were PG&amp;E wants to install the meter is right next to my childs bed in her bedroom. Not Cool.</p> <p>Utility Comment: PG&amp;E documented my phone call. They gave me statistics on the health risk. I still dont want the SmartMeter installed. They said they would try to delay the install, but eventually it will be installed.</p> <p>Request of CPUC: I want the CPUC to not allow the meter to be installed ever.</p> <p>Utility Name: PG&amp;E</p>

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1/5/2011	2/4/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: recently i have been waking up at either 4:01am and/or 5:01am. i believe due to the new smart meter which was attached to my parents house, where i live. I have always had sleeping problems so i knew when i started waking up at the same exact time everyday for the past 4-5 days something was different. Also when i awoke i was feeling much more wide awake as soon as i awoke which has never been the case in my entire life.</p> <p>Im also now have a bad headache and feel like vomiting but ill wait a few days before i blame the box for that, even though i dont get sick often and this does not feel like a natural illness.</p> <p>Utility Name: PG&amp;E</p>
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1/6/2011	1/19/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have concerns about he SMART meter installation program. Customers have not been given a choice, health, safety and accuracy information is incomplete or inadequate. PG&amp;Es handling of the situation is not acceptable. They have been very unresponsive and seem to operate with impunity as only a company with a virtual monopoly can.</p> <p><a href="http://www.marinij.com/sanrafael/ci_17009004">http://www.marinij.com/sanrafael/ci_17009004</a></p> <p>Utility Comment: Jeff Smith, a PG&amp;E spokesman, said the state Public Utilities Commission, not the county board, has jurisdiction over the meters, and indicated that the company would continue installing them in Marin until it hears differently from the state commission.</p> <p>Request of CPUC: Issue a moratorium on SMART meter installation. Enforce independent, non conflicted research on SMART meter accuracy, privacy of personal info and safety, especially related to radiation and accidental remote termination of service or failure (MTBF),this information should be widely publicized. Require that the default for customers is opted-out and that they may opt-in by contacting PG&amp;E.</p> <p>Utility Name: PG&amp;E</p>
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1/8/2011	2/3/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am writing in response to Smart meters and their proposed use in Lake County. I am normally in support of sustainable energy use, but smart meters and pulsed radiation have not had their effects planned for or studied.</p> <p>I am concerned that my rural area is going to be inundated this year by the meters. I think the company just wants to pawn this off on us and the effects have not been studied.</p> <p>Utility Comment: I did contact PG and E as soon as I heard that they were railroading the meters on us. They set up a very nonpublicized meeting at our courthouse which I did not know about it. When I called them, they said the same line of untruths which are in their pamphlet. They said a cell phone has more radiation than a smart meter. That is not true! I really do not wish to compromise my health and that of my family and community for corporate greedy profits of PG and E. They did not give us enough comment time; the announcement of the meeting was never publicly made and it happened right near Christmas. I only heard about it after the fact and word of mouth. These effects have not been studied and are unsafe.</p> <p>Request of CPUC: Set limits on the amount of EMF that people can legally be exposed to! Why has this not been done before? Force PG and E to stop forcing smart meters on their customers for their corporate greed. They are sugar coating the issue.</p> <p>Utility Name: Pacific Gas and Electric</p>
1/7/2011	2/11/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am very concerned about this utility installing Samrt Meters in my complex without any input from the residents. I feel these meters are dangerous to the health and safety of those living in this complex, they are highly inefficient and may very well create many more problems than what they claim to rectify. I understand that there is a moritorium for a year in certain areas of Marin and a bill to be introduced in the legislature. I wish this moritorium and the chance for the residents to be heard to be applied to the BRE Properties in San Rafael.</p> <p>Utility Comment: Made no response</p> <p>Request of CPUC: Enforce the moritorium on the Smart Meters and allow the public to be heard.</p> <p>Utility Name: P G &amp; E</p>

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	1/7/2011	1/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Many of us in my community are concerned because smart meters are harmful to people and the environment. 1.Smart meters overcharge, 2.broadcast personal info and detailed energy habits, 3. emit electromagnetic radiation, 4.catch fire, 5.disable shock prevention devices, 6.are not solar compatible, 7. have no long term testing of environmental impacts, 8.will cause job loss, 9.radiation is harmful even if we cant see it, and 10.no company is allowed to bring dangerous products into homes or communities.</p> <p>Utility Comment: PG&amp;E said they will deploy these meters regardless of the fact that the meters: overcharge, broadcast personal info, emit electromagnetic radiation, catch fire, disable shock prevention devices, are not solar compatible, have no long term testing of environmental and health impacts, will cause job loss, radiation is harmful, and the equipment is dangerous.</p> <p>Request of CPUC: 1. Thoroughly investigate the PGE Smart Meter proposal and potential health risks of these devices by holding public hearings. <math>\zeta</math></p> <p>2. Require PGE to submit a characterization study of the smart meter system planned for Marin County. <math>\zeta</math></p> <p>3. Obtain the Smart Meter health and safety study PGE commissioned and make it available to the public. <math>\zeta</math></p> <p>4. Allow customers to “opt out” of program. <math>\zeta</math>□</p> <p>5. Place a moratorium on all new wireless installations to allow time for a thorough scientific review.</p> <p>Utility Name: PG&amp;E</p>
WEB	1/11/2011	2/10/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am concerned about the planned installation of SMART meters in our town. I have not read any research that convinces me that they are safe for EMF sensitive people. I request a moratorium on SMART meter installation until they can be proven safe by independent, peer reviewed research.</p> <p>Request of CPUC: Grant a moratorium on the installation of SMART meters in the state of California.</p> <p>Utility Name: P G &amp; E</p>
LETTER	1/7/2011	2/10/2011	Pacific Gas & Electric Company	NULL	1-20-11 (ros) The customer opposes the installation of smart meter. She has concerns re: emfs.

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1/11/2011	2/11/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I support AB 37 because it provides an opt-out from the installation of PG&amp;Es smart meters and smart grids. It is fair and reasonable that Californians who have health issues and environmental concerns about the microwave and radio wave frequency proliferation by smart meters/grids should be provided with an opt-out. Since the CPUC obviously puts the interests of corporate monopolies above public and environmental health, this proposed legislation is not only necessary, but vital.</p> <p>Request of CPUC: Get out of bed with PG&amp;E. Protect the public and the environment by providing an opt-out for the installation of smart meters and smart grids.</p> <p>Utility Name: PG&amp;E</p>
1/11/2011	1/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am writing this complaint to let you know that we strongly oppose the installation of "smart meters" on our home because of health concerns. We need to have an "opt-out" option for individuals who do not want this device installed on their homes.</p> <p>Our health and our pets health have been impacted since this device was installed at our home.</p> <p>We received a call from PG&amp;E informing us that CPUC is the one who is mandating Smart Meters and not PG&amp;E.</p> <p>Smart Meters are not proven to be safe to health after long exposure. We urge you to take immediate action to protect citizens. It is your responsibility to do so.</p> <p>Thanks you for your attention,</p> <p>Utility Comment: It is CPUC that mandates Smart Meters and not PG&amp;E.</p> <p>Request of CPUC: Eliminate the mandate of Smart Meters PG&amp;E claim it needs to enforce. Force PG&amp;E to offer an "opt-out" option.</p> <p>Utility Name: PG&amp;E</p>

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1/11/2011	2/11/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: i do not want the smart meter installed on my property until they have proven through unbiased investigations that the smart meter is absolutely safe for people and it is proven to be accurate. any person/s or businesses have to show environmental reports and disclose safety issues. i have posted do not install the smart meter on my meter and i have informed pg&amp;e</p> <p>Utility Comment: pg&amp;e said they would come back around to install at a later date when they were done with the install in atascadero</p> <p>Request of CPUC: i would like to see you force pg&amp;e to get unbiased environmental and health investigations done on these meters, as well as some kind of way to check the accuracy of them before i am forced to install this meter on my property</p> <p>Utility Name: pg&amp;e</p>
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1/12/2011	1/12/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: A Smart Meter was installed at my Pump. I want it replaced with the original meter.I dont want nor can I have a Smart Meter at or near my home due to medical issues. I 1st phoned the deployment # for PG&amp;E on 12/17/10 to state the above. The info. was taken down and emailed to some dept., yielding Nothing! My second call was 1/11/11.I spoke with Laura Shepard. Told her what Id said on 12/17/10, making it even clearer that I cannot have a Smart Meter at the Pump,nor can near my home. My doctor will attest to this fact. RFs exascerbate my medical difficulties, which is why I use a corded phone and dont use a cell phone. Sure,there are RFs in the environment. BUT, I cant add more. I have two granddaughters here too!</p> <p>Utility Comment: See above for answer.....</p> <p>Request of CPUC: Help me PLEASE. Help me by having PG&amp;E remove the Smart Meter @ my Pump and Not EVER installing a Smart Meter to replace the original meter at my home. This is all I ask.</p> <p>Utility Name: PG&amp;E</p>
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1/17/2011	3/7/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: A SmartMeter was installed at my home and my tenants without my permission. I learned of the moratorium by the Marin County Supervisors, and contacted PG&amp;E to replace my SmartMeters with the old ones. They refused. Since Ive had the SmartMeter Ive experienced more headaches, and interference with my computer. Im amazed in a democracy we dont have the choice to opt out of this SmartMeter.</p> <p>Utility Comment: They refused to replace the Smartmeters saying they would not recognize the Marin County Supervisors decision</p> <p>Request of CPUC: I want the CPUC to make the SmartMeter Program optional so people can opt out if they choose.</p> <p>Utility Name: PG&amp;E</p>
1/17/2011	1/19/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am writing to urge that the use of Smart Meters be stopped. Our environment and our bodies cannot take any more radiation. Our health must start coming first. Please find another way to move forward. Thank you.</p> <p>Utility Comment: I have written and urged them to stop the Smart Meters. I do not expect a reply but just want my opinion and request heard.</p> <p>Request of CPUC: Put the health and safety of all who share our planet first. Progress is not found in more radiation emission.</p> <p>Utility Name: PG&amp;E</p>

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12/20/2011	1/12/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: When a technician from Southern California Edison (SCE) came to my house a couple of months ago to install the controversial smart meter, he did not explain the device and its uses. I feel that SCE did not explain the smart meter properly. Plenty of peer-reviewed information is available that shows its harmful effects on human health causing headaches, mood swings, bloody noses, and even cancer. Me and my family personally have been affected with terrible sleep patterns and constant nagging headaches. As a customer who cares about the health of my family and community I should have the option to revert back to the analog meters. These smart meters also breach my family's privacy giving SCE more information than they need to conduct their business operations. I do not want this smart meter in my house or my community as it is not the great "green" technology SCE claims it to be.</p> <p>Utility Comment: Contact the California Public Utilities Commission. I feel this is not an adequate answer. They should allow customers a choice since the smart meters have proven detrimental to human health. I want my smart meter removed immediately.</p> <p>Request of CPUC: BAN SMART METERS IMMEDIATELY STATEWIDE AND GO BACK TO THE ANALOG METERS.</p> <p>Utility Name: Southern California Edison</p>
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12/20/2011	1/19/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Health Risks. Over billing. Installation without notice or consent.</p> <p>Utility Comment: On 12/20/11/9:45AM I spoke with a PG&amp;E representative identifying herself as I requested to have the Smart Meter installed at our home removed. After asking my account, phone number and name, she stated that until PG&amp;E receives permission, from the CPUC, meters will not be removed. Into the conversation I was told we currently have only a Gas Smart Meter. It was installed without notice or consent. I asked the exact date and was told 7/10/09. I asked to have it removed, prompting her to again defer to PG&amp;Es need to be instructed by the CPUC before any meters can be removed. I then asked how to avoid the Electric Smart Meter installation and was told she would put us on a "Delay List". Our desire is to have nothing to do with this technology and return to the analog system. Any advice or support from you would be most welcome. My wifes name is Jana Vance. her name appears on our account. Her email address is jvan@sonic.net. Thank you.</p> <p>Request of CPUC: Instruct PG&amp;E to remove the existing Gas Smart Meter, replace it with the previously existing analog system and refrain from installing the Electric Smart Meter.</p> <p>Utility Name: PG&amp;E</p>
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12/20/2011	1/12/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: PG&amp;E“Smart Meter”is a surveillance device which violate Federal and State wiretapping laws by recording and storing databases of private and personal activities. Harmful electromagnetic &amp; Radio Frequency energy contamination from smart meters exceeds allowable safe &amp; healthful limits for domestic environments determined by the EPA. All parties are hereby denied consent for installation of“Smart Meters”.</p> <p>Informed consent is legally required for installation of any surveillance or health impacting device and none has been given. Authorization for sharing of personal and private information may only be given by the originator and subject of that information. Smart Meters can be hacked,any authorization is hereby denied &amp; refused with regard to the above property.</p> <p>Utility Comment: I was on the "deferred install list" ( I do not have a Smart Meter and do not want one ). There was no opt out program currently available and you the CPUC may make the decision for an opt out programs.</p> <p>Request of CPUC: Do not allow smart meters on my property @ XXX</p> <p>Utility Name: PG &amp; E</p>
12/21/2011	1/12/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: I do NOT want the "smart meter" which was installed on my home without my consent. I DEMAND THE ANALOG BACK! I DO NOT GIVE PERMISSION TO HARM MY HEALTH AND INVADE MY PRIVACY!</p> <p>Utility Comment: They said they cant remove it. They said they would put me on the preference to opt-out list should the option come available after a decision is made by the CPUC.</p> <p>Request of CPUC: REMOVE THE SMART METER! I WANT THE ANALOG METER BACK IMMEDIATELY!</p> <p>Utility Name: Southern California Edison</p>

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12/21/2011	1/25/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: Overcharged on my bill by almost \$150 due to Smart Meter install. Usage and appliances have not changed since last year. On my usage history page, my KWH on 11/18/2011 shows 25176, while my KWH on 12/19/2011 shows 25496. My KWH usage total shows 1228.00. This does not add up! Therefore, I would like my Analog replaced, since I believe the Smart Meter is inaccurate and a health risk to my family due to its emissions.</p> <p>Utility Comment: They stated that it was "extra cold" this season and that it must be extra usage on my part. In addition, they stated they would not give the Analog back to me. I am on the Opt out list now, but was never given that option before the install and was never notified of the installer visiting my home.</p> <p>Request of CPUC: Replace my Analog meter on my electrical panel.</p> <p>Utility Name: SCE</p>
12/25/2011	1/25/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: Ever since they put a smart meter on my house late September Ive suffered from anxiety attacks, nausea and fatigue. The health concerns over these meters are frightening and I read that doctors and scientists around the world believe they are dangerous. My children have had trouble sleeping as well. I did not consent to endanger my familys health and privacy.</p> <p>Utility Comment: Edison said they are refusing to remove the smart meters and give back the analog ones because they are waiting on the CPUCs decision whether you will grant people an opt out. I spoke with 2 representatives and they both said the same thing. Meanwhile, my family suffers.</p> <p>Request of CPUC: Please grant the opt out and word it so that those of us who already have the smart meter can get our old analog meters back without paying penalties or being charged. I shouldnt be charged to protect my familys health and privacy.</p> <p>Utility Name: Southern California Edison</p>
12/27/2011	1/12/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: i have a smart meter and would like it removed. it has affecting my husbands health.</p> <p>Utility Comment: they said they are waiting on a verdict from the CPUC and will contact me when it has been decided.</p> <p>Request of CPUC: I want the CPUC to make PGE allow consumers to go back to analog meters if they so desire.</p> <p>Utility Name: pge</p>

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12/29/2011	1/12/2012	NON REGULATED	NULL	<p>Complaint / Concern: Ive lived on this property 13 yrs.. I recently had this meter installed without my consent . Since the installation Ive been having severe headaches &amp; nausea 2 or 3 times a week . This never occurred before this meters installation . It is about 4 feet outside my bedroom window .</p> <p>Utility Comment: They told my it was just something I read , but this never happened before this meter was installed &amp; Ive been here for 13 years.</p> <p>Request of CPUC: nothing . Ive been healthy all my life &amp; this has never happened till this meter was installed</p> <p>Utility Name: SMUD</p>
12/29/2011	1/13/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: My concern: A cluster of Smart Meters installed 12 inches from my bed--on the outside wall of my bedroom. Ive suffered severe nose bleeding, tinnitus, headaches, and inability to sleep since the time five Smart Meters were installed on the outside of my bedroom wall. These meters read the consumption for myself and the neighboring condominium units, though my neighbors all reside at a safer distance (30 feet or more) from the meters. I am concerned about prolonged exposure to multiple pulsing microwave Smart Meters (of my neighbors) at such a close proximity (12 inches) to my bed. Please note: My bedroom size is approximately 10 by 10 which leaves no room to move my bed.</p> <p>Utility Comment: PG&amp;E Supervisor and PG&amp;E Impact Teams Exact words: "We will not move the Smart Meters" and "We are not removing Smart Meters at this time."</p> <p>Request of CPUC: I would like CPUC to look into the specific issue of multiple Smart Meters installed at such close proximity to sleeping areas. I would like CPUC to take this issue seriously, sooner than later to prevent any possible disabling consequence. I would like CPUC to be proactive on this specific issue of distance (proximity) and amount of exposure from multiple Smart Meter clusters, especially in regard to multiple meters placed on bedroom walls. If I could take action myself, I would. If I were allowed, Id remove the Smart Meters just as one would remove a splinter from a finger. But Im not allowed to remove them; Im not allowed to care for my health. Therefore, I find myself in the awkward position of appealing to CPUC. Will you please support my appeals to have the five Smart Meters moved a safer distance, or--even better--have the Analog Meters reinstalled.</p> <p>Utility Name: PG&amp;E</p>

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12/28/2011	1/17/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am a renter and we have a smart meter on the house for more than 4 months. Soon after it was installed I woke up with severe dhydration and was taken to the ER. It took me a month to recover. Then I got increased weakness and severe allergies which turned into bronchitis which i have had now for more than one month. I have never had bronchitis in my life.I am still weak. this is affecting my life and my work. My landlord lives upstairs. He is in his eighties. Before I speak with him i would like to no what the possible options are.</p> <p>Utility Comment: When i called PG&amp;E they referred me to the utilities commission in Sacramento. The person in charge of smart meters was on vacation. I called back 2 more times after he had returned, left messages and was told I would get a call back which I never did!Another person there told me that PG&amp;E were not mandated to remove smart meters. Just recently I read in the paper that a ecision is to be made about the option to remove smart meters. Below is my opinion.</p> <p>Request of CPUC: PG&amp;E made a mistake &amp; I want myself and other customers to have the option to have the smart meter removed by PG&amp;E and replaced with an analog meter,(not any other alternative meter),at no cost to the customer &amp; in the future there should be no extra cost to the customer for reading this analog meter, no additional costs in any form. As a renter, this would put me in the position to approach my landlord to have this done.He is is a very considerate man. Yes PG&amp;E may sustain some losses but compared to future medical lawsuits my opinion is, better to do this now, look after the health of customers, cut their losses and help meter readers keep their jobs.</p> <p>Utility Name: PG&amp;E</p>
2/28/2011	4/18/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health concerns and opposes the opt-out fees. Sent smart meter closing letter.
1/13/2011	2/11/2011	Pacific Gas & Electric Company	NULL	1-31-11 (ros) Cust opposes installation of smart meter due to EMFs. A supervisor will call customer to address this matter further.

LETTER

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1/14/2011	2/11/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meters have caused me to have Dermagraphism. In June 2008 we moved to a house in Fremont, CA. During that summer PGE installed the new smart meters. Afterwards, I started to develop skin problems, eye irritations, burning scalp problems, nausea, eye infections, breathing problems. I was tested for allergies and was found to have no allergies. We thought it was the house causing the problems so we moved. The problems still were there. We continually visited our house in Shasta county where there were no smart meters. The problems would go away but always returned when we came back to Fremont. This last Nov 12 I had breast reduction surgery in Menlo Park. Instantly the problems went away. During my recovery, for several weeks I spent my time 24/7 at home never leaving the house. The problems were gone. I started leaving my home for simple errands in Mid Dec. The problems slowly started to come back.</p> <p>Utility Comment: I have not contacted PG&amp;E regarding this as they do not have a reputation for trying to correct a problem. My guess is that they would try to cover up the problem without correcting it.</p> <p>Request of CPUC: On Jan 3 I returned to work with a normal daily routine and the problems are all back full scale. The medical problems can't be because of pollution or weather because there is no pattern that matches bad pollen or pollution days that my skin is irritated. It is whenever I go outdoors.</p> <p>Couldnt PGE set these smart meters to only send wireless information to their satellites in the middle of the night when there are fewer people outdoors limiting the exposure to the wireless waves? The CPUC has a responsibility to investigate the health ramifications of the general public to check to see if in fact PGE smart meters are causing these problems.</p> <p>Utility Name: PGE</p>
1/14/2011	2/11/2011	NULL	NULL	<p>Dr.xxx Hello, I am very concerned about the Smart Meters that have been rolled out. I believe I have a problem with EMF and try very hard not to use cell phones or WiFi. Now this meter is on our hose, 3 feet from our dining room table and I feel powerless to do anything about it. Numerous times I have called PG&amp;E to have it removed, to no avail. What do you suggest? Thank you</p>
1/14/2011	1/24/2011	Pacific Gas & Electric Company	NULL	Regarding Smart Meter EMF

EMAIL

LETTER

LETTER	1/14/2011	2/11/2011	Southern California Edison Company	NULL	Consumer opposes installation of the Smart Meter. Send EMF letter.
WEB	1/18/2011	2/11/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: PG&amp;E is trying to install wireless "smart meters" that emit high frequency radio waves, control our power useage with the ability to shut down individual appliances, even though I dont want what the utility is calling an "upgrade". People have reported health problems due to the RF and higher bills after the "smart meter" is installed. We have no other utility to change to. I have read that the PUC has not approved the wireless smart meters because of the rf. Im opposed to the smart meter because of privacy concerns too.</p> <p>Utility Comment: They told me I had no choice. That they would force me to have the smart meter. Thats unamerican. Thats tyranny.</p> <p>Request of CPUC: I want you to stop PG&amp;E from installing these dangerous (to health and privacy and private property rights) smart meters.</p> <p>Utility Name: PG&amp;E</p>
WEB	1/18/2011	2/11/2011	Southern California Edison Company	NULL	Consumer opposes installation of the Smart Meter. Send EMF letter.
LETTER	1/13/2011	2/11/2011	Pacific Gas & Electric Company	NULL	Consumer opposes installation of the Smart Meter. Send EMF letter.
LETTER	1/20/2011	2/11/2011	Pacific Gas & Electric Company	NULL	Consumer opposes installation of the Smart Meter. Send EMF letter.
LETTER	1/21/2011	2/2/2011	Pacific Gas & Electric Company	NULL	Consumer opposes installation of the Smart Meter. Send EMF letter.



WEB

	1/23/2011	2/11/2011	NULL	NULL	<p>Complaint / Concern: I want to OPT-OUT of having "Smart Meters" installed in my home, either gas or electric.</p> <p>Smart meters are an untested technology that would expose myself and my family to RF radiation. Safe chronic RF radiation levels are by no means established.</p> <p>We do not wish to be exposed to RF radiation. We do not use wireless, cordless, or cellphone technology in our home. Other counties have offered this technology as optional or full-out banned it. My city and county government is not protecting my right to OPT-OUT, so I am writing to you to stop this compulsory in-home radiation.</p> <p>Other, wired technologies can perform the same tasks!</p> <p>Utility Comment: On 20 January 2011, I called PGE at (866) 743-0263 and asked to OPT-OUT of smart meter installation.</p> <p>I was told this was not possible. When I insisted I was referred to a manager, Sandy, who took my personal details and told me she would refer my request to a "Smart Meter Specialist" but that the deferral would only go until the end of the installation period. I told her I wanted to permanently OPT-OUT, but was told this was not possible.</p> <p>I have not heard back from them.</p> <p>Right now business concerns are walloping public health and safety concerns! Only the state government can put the brakes on this bullying. PGE is forcing smart meters down our throats, w/no consumer benefit, and some very serious risks. CA state government should be protecting me and all PGE customers.</p> <p>Request of CPUC: HALT SMART METERS altogether. Scientists around the country are raising serious doubts about the sort of safety claims PGE is making. Google "Sage Report Smart Meters" for a sober scientific consideration of the facts.</p> <p>Any individual should have the right to OPT-OUT, but that does NOT address the larger issues for public health. There are other related issues: for example, immigrants too wary of government to take such a measure to protect themselves as calling to argue with a resistant PGE. Only the CPUC can give this the fair hearing it deserves, and take the actions needed to protect public health and safety.</p> <p>Thank you for your consideration,</p> <p>SF resident and homeowner Utility Name: Pacific Gas and Electric</p>
LETTER	1/24/2011	2/11/2011	Pacific Gas & Electric Company	NULL	Consumer opposes installation of the Smart Meter. Send EMF letter.
LETTER	1/24/2011	2/11/2011	Pacific Gas & Electric Company	NULL	Consumer opposes installation of the Smart Meter. Send EMF letter.
LETTER	1/24/2011	2/10/2011	Pacific Gas & Electric Company	NULL	Smart Meter - EMF - email sent to Sup.
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.

LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	NULL	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	NULL	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	NULL	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/25/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.

LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	NULL	NULL	Customer opposes installation of the Smart Meter. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	NULL	NULL	Consumer opposes the installation of the smart meter for various reasons. Sent EMF letter.
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Consumer opposing installation of Smart Meter. Raising health concerns.  E-mailed HAW and TBW
WEB	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: PG&E installed a smart meter on our premisses. The meter has interfered with our baby monitors and our internet line. We have also found that the meters are a health hazard for pregnant women and children. I am pregnant and we have 2 kids in the house. I would like the meter to be removed! Utility Comment: That I dont have a choice. Request of CPUC: I would like the meter to be removed and replaced with my old meter. One that does not pose a health risk to me and my family and that allows me to use my monitors and computers as I did before (without interference) Utility Name: PG&E
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Consumer protesting installation of Smart Meter and raising health concerns amongs others.  E-mailing HAW and TBW
LETTER	1/25/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter for various reasons. Sent EMF letter.
LETTER	1/25/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter for various reasons. Sent EMF letter.
LETTER	1/20/2011	2/14/2011	NULL	NULL	Consumer opposes the installation of the Smart meter. Sent EMF letter.

LETTER	1/25/2011	2/9/2011	NULL	NULL	Customer oppose the installation of the smart meter because of privacy and safety issue. Sent emf letter.
LETTER	1/25/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	1/25/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter for various reasons. Sent EMF letter.
LETTER	1/25/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter for various reasons. Sent EMF letter.
LETTER	1/26/2011	2/23/2011	Pacific Gas & Electric Company	NULL	Consumer contines to complaint about installation of smart meter and would like PUC to have smart meter removed. Sent EMF letter.
LETTER	1/26/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	1/27/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	1/27/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	1/27/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	1/27/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter for various reasons. Sent EMF letter.
LETTER	1/27/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter for various reasons. Sent EMF letter.
LETTER	1/26/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.

LETTER	1/26/2011	2/14/2011	NULL	NULL	Consumer opposes installation of the Smartt Meter. Sent EMF letter.
LETTER	1/26/2011	2/14/2011	NULL	NULL	Consumer opposes installation of the Smartt Meter. Sent EMF letter.
LETTER	1/26/2011	2/14/2011	NULL	NULL	Consumer opposes installation of the Smartt Meter. Sent EMF letter.
LETTER	1/25/2011	2/14/2011	NULL	NULL	Consumer opposes installation of the Smartt Meter. Sent EMF letter.
WEB	1/29/2011	2/1/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am requesting that PG&amp;E not place a Smart Meter in our home. I am a cancer survivor of four years now, and want to continue living a reasonably healthy life. Presently, I experience bad headaches, balance problems, insomnia, eye irritability, all of which is from the cell phone tower across the street. The rooftop tower was placed without any notice to the neighbors in 2007. I was told the EMF emissions were below the federal standard, thus, announcement of its presence was not necessary. The Smart Meter definitely will place an added risk to my health. I will try everything in my power to stop it.</p> <p>Utility Comment: I have not contacted PG&amp;E yet, but its inevitable that our neighborhood will be targeted soon.</p> <p>Request of CPUC: I am hoping that the CPUC can place a moratorium on Smart Meters until more research is done on the health risks that they pose. We as tax paying citizens of the U.S., and California, should have the right to decide whether we want to have such an installation on our property. PG&amp;Es change over to the Smart Meter for whatever benefits it gives them, is doing so at the risk of making people sick, invading their privacy, and violating Constitutional and legal rights. After the San Bruno pipeline explosion, PG&amp;E lost their credibility.</p> <p>Utility Name: PG&amp;E</p>
LETTER	1/31/2011	2/10/2011	Pacific Gas & Electric Company	NULL	Health safety and privacy concerns regarding Smart Meter E-mailed Supervisors

LETTER	1/31/2011	2/10/2011	Pacific Gas & Electric Company	NULL	Consumer requesting removal of Smart Meter installed against their wishes. Health concerns amongs other issues.  E-mail SF Supervisors
LETTER	1/31/2011	3/7/2011	Pacific Gas & Electric Company	NULL	Consumer opposes installation of the smart meter. Sent EMF letter.
WEB	2/1/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: Smartmeters. PGE states it will merely "delay" installation. This is unsatisfactory. I have experienced health effects from a newer cordless telephone in the radio/micro range, which was in the room below my bedroom. When I heard such a device at that frequency could disturb sleep, I replaced it with a wired phone, and the symptoms went away. I do not need a study to tell me these things have effects in the microwave frequency. I did not authorize the utility to install a radio/receiver on my home, only to meter my use. Installation exceeds the scope of their easement, indicates an attempt at a contract of adhesion, as well as trespass. Utility Comment: They said they would "delay" installation, rather than allow an alternative solution. While I am in favor of the energy saving concept, failure to vet, insure, establish safety etc. for the public is a scandal. Request of CPUC: Oblige Pge to self insure to pay for medical costs of Californians; fund independent 3rd party research into radio frequency effects; mandate mitigation of same; allow opt outs in the interim. Utility Name: pge

WEB	2/1/2011	3/28/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Since installing a Smart Meter on my home, my electrical bill has doubled. Even when my family has taken extra steps to REDUCE our electricity consumption, such as install power-bars that can turn off appliances and tech. equipment at night or when not in use. I am also VERY concerned with the research and data about the unsafe EMF levels that are created by Smart Meters. Since installation of the meter, (which is on the other side of the wall from my babys nursery), my son has not slept through one single night in our home. Before then, he slept beautifully, and when we are staying elsewhere, he sleeps beautifully.</p> <p>Utility Comment: The utility told me that the meter readings were accurate and that it must be that we are using more electricity. They were dismissive.</p> <p>Request of CPUC: I would like the CPUC to investigate Smart Meter accuracy and health issues. I would like a normal meter on my home. I would like a choice.</p> <p>Utility Name: Southern California Edison</p>
LETTER	2/2/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	2/2/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	2/2/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	2/2/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.

WEB

	2/3/2011	2/9/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: URGENT!! HEART CONDITION- SMART METERS MUST BE REMOVED IMMEDIATELY!!!</p> <p>Please help me before I have a heart attack.</p> <p>A bank of Smart Meters, that emit radiation 24 hours a day, were installed on my home, and I have been severely affected with heart palpitations, non-stop ringing in the ears, shortness of breath, insomnia, and sleep interruption, and more. I posted signs not to install smart meters, but PGE/Wellington illegally trespassed and ignored the signs. I have a heart condition, severely affected by RF radiation, despite calls to PG &amp;E, they have not removed the meters. I am an excellent ratepayer for decades, am low-income and cannot afford to move. This is unjust discrimination, and gross negligence not to allow an "opt-out" of any kind. PG &amp; E knows I have a heart condition, has added more smart meters on my home, and are threatening to double the meters to my home in the next days. Please help me and remove all of the smart meters on my home immediately.</p> <p>Utility Comment: PG &amp;E told me that the CPUC has the ability to have the smart meters removed from my home. I have been an excellent customer for decades, and I have been treated with dangerous indifference, and a complete lack of concern. Their website lists a "Pledge of Safety", and a "code of Ethical Conduct". Is it safe or ethical to demand a customer be exposed to radiation from several smart meters inches from their body 24 hours a day? Is it safe or ethical to ignore severe and debilitating health effects? These are dangerous devices and no one should be forced to endure radiation in their home. Please help me and remove the smart meters from my home immediately.</p> <p>Request of CPUC: Please remove all of the smart meters from my home immediately, and please replace with the old analog meters that worked fine for decades that do not emit RF radiation. How can a utility demand that our health, and safety of our families, be exposed to 24 hour radiation. There must be an "opt-out". Please help me, my life depends on your help. Thank you for doing what is most honorable, protecting the health, and safety of innocent people.</p> <p>"Endpoints that have been reported to be associated with RF*(radiation) include: adult brain tumors, childhood brain tumors, genotoxic effects (DNA damage and micronucleation), neurological effects, immune system dysregulation, inflammatory responses, breast cancer in men and women, miscarriage and cardiovascular effects..." - David Carpenter, MD, Director, Environmental Health and Toxicology, School of Public Health, Albany State University, NY</p> <p>Utility Name: PG &amp; E</p>
LETTER	2/3/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	2/3/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.



LETTER	2/3/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	2/3/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	2/3/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	2/3/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	2/3/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	1/24/2011	2/9/2011	NULL	NULL	Customer oppose the installation of the smart meter for various reasons. Sent emf letter.
LETTER	2/4/2011	2/25/2011	Pacific Gas & Electric Company	NULL	<p>The utility reports that in summary, customer is aware there is no opt out for Smart Meter program; however Smart Meter installation for her premise has been delayed per her request.</p> <p>-----</p> <p>This is actually an opposition to the installation of the smart meter. Sent EMF closing letter.</p>
LETTER	2/7/2011	3/24/2011	San Diego Gas & Electric Company	NULL	Two EMF closing letter sent (2/25 AF2, and 3/24 MA3). Close case.
LETTER	2/7/2011	2/14/2011	NULL	NULL	Consumer opposes the installation of the Smart meter. Sent EMF letter.

WEB

	2/7/2011	2/14/2011	NULL	NULL	<p>Complaint / Concern: SDG&amp;E installed a "Smart" Meter on my home. "Smart" Meters are known to cause health problems from the radio waves they emit. The "Smart" Meter provides an avenue for the utility to violate my right to privacy by monitoring my electricity usage hour by hour, effectively turning SDG&amp;E into an electronic "peeping tom". "Smart" Meters are known to deliver inaccurate data to the utilities, resulting in inaccurate electricity bills. For these reasons, I want the "Smart" Meter removed and replaced with the old meter. The installer did not notify me before installing the meter, even though I was at home, and when I confronted him, he refused to reinstall the old meter.</p> <p>Utility Comment: SDG&amp;E said that they are mandated by the CPUC to install "Smart" Meters on all California homes and that there is no "opt out" policy. They refused to reinstall my old meter. They also said that ratepayers bills frequently rise after "Smart" Meter installation, particularly when the "legacy" meter was old.</p> <p>Request of CPUC: I want the CPUC to order SDG&amp;E to allow me to opt out of their "Smart" Meter program and to reinstall my old electric meter. If the CPUC is truly an agency that advocates for consumers and not merely a convenient scapegoat for utilities, then I expect you to protect me by preventing SDG&amp;E from forcing me to use this health-harming, privacy-stealing, potentially inaccurate meter.</p> <p>Utility Name: San Diego Gas and Electric</p>
LETTER	2/3/2011	2/15/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/3/2011	2/15/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/9/2011	2/11/2011	NULL	NULL	Customer opposes installation of the smart meter. Sent EMF closing letter.
LETTER	2/9/2011	2/11/2011	NULL	NULL	Customer opposes installation of the smart meter. Sent EMF closing letter.
LETTER	2/9/2011	2/11/2011	NULL	NULL	Customer opposes installation of the smart meter. Sent EMF closing letter.

LETTER	2/9/2011	2/11/2011	NULL	NULL	Customer opposes installation of the smart meter. Sent EMF closing letter.
LETTER	2/9/2011	2/11/2011	NULL	NULL	Customer opposes installation of the smart meter. Sent EMF closing letter.
LETTER	2/9/2011	2/11/2011	NULL	NULL	Customer opposes installation of the smart meter. Sent EMF closing letter.
LETTER	2/9/2011	2/11/2011	NULL	NULL	Customer opposes installation of the smart meter. Sent EMF closing letter.
WEB	2/9/2011	2/10/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Elihu D Richter MD, MPH from Israel is “a medical epidemiologist who has assessed source-exposure-effect relationships for many chemical and physical agents over the past 40 years.” Dr. Richter writes, “ It is fair to say that we are no longer talking about mere precaution of uncertain risk, but about prevention of highly probable and known risks. Based on the accumulating evidence, it is now fairly certain that there will be widespread adverse public health impacts.” Dr. David Carpenter, public health physician and former Dean of the School of Public Health at the University at Albany, New York writes, “This document is not an accurate description of the state of the science on the issue of radiofrequency fields, and is full of inaccuracies.” He calls the report “faulty” and states, “The evidence for adverse effects of radiofrequency radiation is currently strong and grows stronger with each new study.”</p> <p>Utility Comment: They said the meters are safe.</p> <p>Request of CPUC: I request the CPUC to require the utility to offer an "opt out" choice to gas and electric customers until it is proven the radiation is safe.</p> <p>Utility Name: Pacific Gas and Electric</p>

WEB	2/10/2011	2/11/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: I do not want the Transmitting Smart Meter install at my home due to the excessive amount of RF and Microwave Radiation emitted. There are many potential health risks from these excessive and powerful transmissions. Utility Comment: PGE stated the Transmitting Smart Meter installation will be delayed for me, but will be installed eventually. I do not want the Transmitting Smart Meter installed. Request of CPUC: Change the law to either outlaw the installation of these Transmitting Meters, or at least allow me to opt-out of the program. Utility Name: PGE
LETTER	2/9/2011	2/14/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the Smart meter. Sent EMF letter.
LETTER	2/10/2011	2/15/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/10/2011	2/15/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/8/2011	3/9/2011	NULL	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/8/2011	3/9/2011	NULL	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/9/2011	2/22/2011	NULL	NULL	Customer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/9/2011	2/22/2011	NULL	NULL	Customer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/9/2011	2/22/2011	NULL	NULL	Customer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/11/2011	2/14/2011	NULL	NULL	Consumer opposes the installation of the Smart meter. Sent EMF letter.

EMAIL	2/11/2011	2/16/2011	Pacific Gas & Electric Company	NULL	
WEB	2/12/2011	2/14/2011	NULL	NULL	Consumer concerns with electromagnetic harm. Sent EMF letter to customer.
LETTER	2/9/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/9/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/9/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/9/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/9/2011	2/16/2011	Southern California Edison Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/9/2011	2/16/2011	Southern California Edison Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/10/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/9/2011	2/14/2011	NULL	NULL	Customer opposes installation of the Smart meter. Sent EMF letter.
LETTER	2/14/2011	2/25/2011	Pacific Gas & Electric Company	NULL	The customer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/14/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.

LETTER	2/8/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
WEB	2/15/2011	3/7/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: My smart meter is causing me severe health effects and it MUST be removed. I am in danger of dying from the exposure, it is impacting my heart and circulation. I am in pain from this, it is giving me severe sinus pain and headaches, I get worse each month. SDGE refuses remove the device because they say CPUC is requiring it to be on my home. I need SDGE to remove the smart meter today and replace it with an analogue meter. This is life and death for me. I NEED URGENT IMMEDIATE ASSISTANCE, TODAY ON THIS. Visit <a href="http://www.smartmeterdangers.org">www.smartmeterdangers.org</a> to learn what the current science says on the safety aspect.</p> <p>Utility Comment: They said they cant remove it that CPUC requires it to be on the home. View <a href="http://www.nbcsandiego.com/station/as-seen-on/Are_Smart_Meters_a_Smart_Idea__San_Diego-115151039.html?code=2.yShb4XqLY4ToMfPaaNKKPA__.3600.1297800000-1453972559%7C4cABEEkJuugdLsKvd8yGX2n19m0">http://www.nbcsandiego.com/station/as-seen-on/Are_Smart_Meters_a_Smart_Idea__San_Diego-115151039.html?code=2.yShb4XqLY4ToMfPaaNKKPA__.3600.1297800000-1453972559%7C4cABEEkJuugdLsKvd8yGX2n19m0</a> to see how SDGE is handling these cases.</p> <p>Request of CPUC: Order SDGE to remove the smart meter today. This is life and death for me. I NEED URGENT IMMEDIATE ASSISTANCE, TODAY ON THIS.I need SDGE to remove the smart meter today and replace it with an analogue meter.</p> <p>Utility Name: SDG&amp;E</p>
LETTER	2/15/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/9/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/15/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/9/2011	2/16/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.

WEB	2/15/2011	7/8/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Smart Meters causing safety and health problems to those who are elderly - sick - on limited income, retirement, or pensions. Those who will be there homes during peek hours, in the day time need the airconditions or water coolers on... Health reasons. The sick and elderly have problems breathing during hot weather. They will be up at dawn to do what is need during the cool hours of the day. But, during the afternoon people need relief from the heat and not added taxation being charged when the eletricty is used for just stayin alive.</p> <p>Utility Comment: The meter installed would on give the standard, "I dont Know", repley. Gave out a door hanger.</p> <p>Request of CPUC: Stop over charging customers, end users, higher rates during peek hours means some, and CalEdison does not know who or which, will be subjected to a life or death situation. No money, means they cannot afford to turn on the form of airconditioner, Watercooler or aircondition. Which means they will be stifled by the summers heat and could possibly DIE. Other than greed, SmartMeters are not a well thought out plan.</p> <p>Utility Name: California Edison</p>
LETTER	2/16/2011	2/25/2011	Pacific Gas & Electric Company	NULL	Customer opposes installation of the Smart meter. Sent EMF letter.
LETTER	2/17/2011	7/15/2011	Pacific Gas & Electric Company	NULL	<p>SENT EMAIL TO ARH ~ SMART meter issue.</p> <p>The consumer is now having health issue due to the SMART meter....the consumer is requesting that the old regular be ret'd.....</p>
WEB	2/17/2011	7/8/2011	Southern California Edison Company	NULL	Consumer requests the removal of the smart meter. Sent EMF letter.
LETTER	2/16/2011	3/9/2011	NULL	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.

LETTER	2/16/2011	7/13/2011	Pacific Gas & Electric Company	NULL	<p>The previous response was a resolution for a different case. Attached is the correct resolution.</p> <p>-----</p> <p>Consumer wants to opt out of the installation of the smart meter, due to health issue. Sent smart meter closing letter.</p>
LETTER	2/17/2011	3/9/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/16/2011	3/9/2011	Southern California Edison Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	2/17/2011	3/9/2011	NULL	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
WEB	2/22/2011	3/25/2011	Pacific Gas & Electric Company	NULL	<p>Caller status call received on 02/28/11.</p> <p>Consumer said that he spoke with from Customer Relations @ PG&amp;E and she told him that he has to pay \$2000 by 03/04/11 or they will disconnect his service and neither him or PUC can't do anything about it.</p> <p>He is asking for a 12 month payment plan and can pay the first installment up to \$500 on 03/04/11.</p> <p>He mentions that he is also eligible for CARE according to the information on PG&amp;E's website and Doris told him that they can only count 3 people because the 4th person in his home is a small child and since she is the person working in his case he can't speak with nobody else about CARE.</p> <p>He is waiting for his family's doctor to complete the medical baseline applications.</p>
LETTER	2/17/2011	7/8/2011	Pacific Gas & Electric Company	NULL	Consumer requests the removal of the smart meter. Sent EMF letter.
LETTER	2/22/2011	7/8/2011	San Diego Gas & Electric Company	NULL	Consumer requests the removal of the smart meter. Sent EMF letter.



LETTER	2/23/2011	7/8/2011	Pacific Gas & Electric Company	NULL	Consumer requests the removal of the smart meter. Sent EMF letter.
WEB	2/24/2011	7/8/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I do not want a Smart Meter for the following reasons: (1) PRODUCES EMF THAT ARE HARMFUL TO MY HEALTH AND THE HEALTH OF MY PETS; (2) INVADES MY PRIVACY; (3) CREATES AN UNACCEPTABLE DEGREE OF UNCERTAINTY ABOUT ACTUAL UTILITY USAGE AND LEGALLY APPROPRIATE UTILITY CHARGES; and (4) CONSTITUTES AN UNWARRANTED INFRINGEMENT UPON MY CONSTITUTIONAL, LEGAL AND PROPERTY RIGHTS.</p> <p>Utility Comment: Nothing. I wrote to PG&amp;E on January 12, 2011 by e-mail on their website and I enclosed a copy of my message with my January bill which was deposited in the drop slot in Clearlake, California. I have also contacted Senators Feinstein and Boxer. Senator Feinstein suggested that I file a complaint with the CPUC</p> <p>Request of CPUC: I DO NOT WANT A SMART METER. I have posted a sign to that effect on my current meter. I have serious concerns about health issues as a recent cancer survivor. Please do whatever is necessary to insure that a Smart Meter is NOT installed on my property. Thank you very much.</p> <p>Utility Name: PG&amp;E</p>
LETTER	2/23/2011	3/29/2011	Pacific Gas & Electric Company	NULL	Customer requests to be opt-out because of health issue. Sent EMF letter.
LETTER	2/28/2011	3/7/2011	Pacific Gas & Electric Company	NULL	Consumer opposes installation of the smart meter. Sent EMF letter.
LETTER	2/28/2011	3/29/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Send EMF letter.
LETTER	2/24/2011	3/7/2011	NULL	NULL	Consumer opposes installation of the smart meter. Sent EMF letter.
LETTER	2/24/2011	3/29/2011	NULL	NULL	Consumer opposes the installation of the smart meter. Send EMF letter.

LETTER	2/24/2011	3/29/2011	NULL	NULL	Consumer opposes the installation of the smart meter. Send EMF letter.
LETTER	2/24/2011	3/4/2011	NULL	NULL	Requesting moratorium on deployment of smart meters. Health concerns. - Did not provide utility name - E-mailed SF supervisors for reassignment.
LETTER	2/24/2011	3/4/2011	NULL	NULL	Requesting moratorium on deployment of smart meters. Health concerns. - Did not provide utility name - E-mailed SF supervisors for reassignment.
LETTER	2/24/2011	3/4/2011	NULL	NULL	Consumer opposes the installation of the Smart Meter. Sent EMF letter.
LETTER	2/24/2011	3/4/2011	NULL	NULL	Consumer opposes installation of the smart meter, send EMF letter.
LETTER	2/24/2011	3/4/2011	NULL	NULL	Consumer opposes installation of the smart meter, send EMF letter.
LETTER	3/1/2011	3/4/2011	Pacific Gas & Electric Company	NULL	Consumer opposes installation of the smart meter, send EMF letter.

## EMAIL

3/1/2011	3/11/2011	NULL	NULL	<p>From: Sent: Tuesday, March 01, 2011 8:18 AM To: Public.advisor Subject: I wish to Comment on Smart Meter Bio-Hazards</p> <p>Attention: CPUC</p> <p>I recently attended a lecture that was a real eye-opener regarding SMART METERS and the real hazards they represent.</p> <p>Smart Meters give off dangerous levels of pulsed microwave radiation in energy bursts 24/7/365. They are part of the evil United Nation's, Agenda 21 program that has to do with their so-called Sustainable Development that strips us of our property rights as well as other draconian issues it presents.</p> <p>What will Smart Meters do?</p> <ul style="list-style-type: none"><li>! Create harmful health changing radiation to everyone - particularly dangerous to children.</li><li>! Invade our privacy by having Big Brother monitoring your energy use - your movements 24/7/365.</li><li>! Allow your utility company to remotely shut down your power as they so deem.</li><li>! Will ultimately require you to change out all your appliances to digital ones that will "talk to Big Brother"</li><li>! Cause uninsurable consequences if and when a renter sues over health hazards.</li><li>! Ultimately increase our utility costs as well as create a complicated digital/software nightmare to unravel and fix.</li></ul> <p>I oppose this massive multi-billion dollar program planned for all of California. Why didn't this politically-driven program have to pass any bio/environmental testing like any private business would have to do? This will cause many health hazards and cost the California taxpayers millions of dollars when lawsuits start. Please check out these websites for more info and why you have a moral and ethical responsibility to protect our health and our precious individual rights as outlined in the Constitution.</p> <p><a href="http://www.refusessmartmeters.com">www.refusessmartmeters.com</a>, <a href="http://www.stopsmartmeters.wordpress.com">www.stopsmartmeters.wordpress.com</a>, <a href="http://www.emfsafetynetwork.org">www.emfsafetynetwork.org</a> , <a href="http://www.nosmartmeters.com">www.nosmartmeters.com</a></p> <p>This issue just screams out for more investigation. There is so much info out there that has been overlooked.</p>
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EMAIL

3/1/2011	3/17/2011	San Diego Gas & Electric Company	NULL	<p>From: Sent: Wednesday, February 23, 2011 12:18 AM To: Public.advisor Cc: Subject: 47 smart meters 15 ft from my living quarters</p> <p>Hello....</p> <p>I would like to conduct a study per the times of the smart meters intermittent readings when the rf's are running. Since last falls installation, I believe after a couple months I began noticing health issues:</p> <ul style="list-style-type: none"> <li>-extreme ringing in ears @ various times of day and night and not a problem when away from my apartment building.</li> <li>-a rapid change in aging symptoms (68 yrs. of age)</li> <li>-very big change in skin (acne) and hair (loss)</li> <li>-standing next to kitchen appliances, receiving a flash/jab to the chest</li> <li>-I have become more nauseated, nervous, and confused in this atmosphere</li> </ul> <p>In addition to our building's meters, there are apartment buildings on the other side of this alley and apartment buildings adjacent to ours</p> <p>I feel it would be very easy to use this location to conduct a study of health safety related to rf levels. i.e. the extreme ear ringing occurrences to the activity of the smart meter</p> <p>Before the Smart Meter, I have had investigations to both emf levels with SDG&amp;E / Sempra and rf levels with AT&amp;T.</p> <p>Telephone Transformers are on an alley telephone pole, the lead-in line from the telephone pole lines to our electrical room housing 47 meters, and these, electrical lines support large AT&amp;T boxes for rf frequencies: all of these are a few feet from our second floor window.</p> <p>The emf readings before the smart meters have recorded at 15 at the bedroom windows and 7 at the other end of the apartment.</p> <p>I have had some education from our SDG&amp;E's customer service per the Smart Meters. I remain with curiosities. I wish we had access to how health affects of the Smart Meters were carried out. This education could put millions at rest if conducted with multi family-high populated city dwellings.</p> <p>A curious consumer,</p>
3/2/2011	3/4/2011	NULL	NULL	Consumer opposes installation of the smart meter, send EMF letter.
3/2/2011	3/4/2011	NULL	NULL	Consumer opposes installation of the smart meter, send EMF letter.
3/1/2011	3/4/2011	NULL	NULL	Consumer opposes installation of the smart meter, send EMF letter.

EMAIL

EMAIL

LETTER

LETTER	3/2/2011	3/4/2011	Pacific Gas & Electric Company	NULL	Consumer opposes installation of the smart meter, send EMF letter.
WEB	3/2/2011	3/29/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Send EMF letter.
LETTER	3/3/2011	3/30/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
WEB	3/4/2011	3/30/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: So-called Smart meters are being installed in our area without regard for the valid health concerns, accuracy issues, and other privacy issues, of the devices in question. Good research has been presented to the CPUC, with expert testimony as well as evidence of health impacts from these devices, yet CPUC has failed to halt the process of imposing these devices on people and has allowed inadequate studies to be accepted as conclusive, leaving many open-ended questions. Choosing not to have electricity is not an option -- everyone knows this. Electricity long ago ceased to be a luxury and is now a necessity for life. Please halt the meter installations until civilized discourse can prevail and produce a real solution to these problems. All that's occurred so far is CPUC and PG&amp;E commanding citizens rather than taking them seriously. You should serve citizens interests, not the other way around.</p> <p>Utility Comment: There is no provision for halting installation. They are harmless and privacy proof. Implication: my, to me well-founded, concerns are simply wrong.</p> <p>Request of CPUC: Please halt the meter installations until civilized discourse can prevail and produce a real solution to these problems. I want also to have the CPUC, the enforcement arm of our public government, support my personal right to refuse the meter and keep the existing meter or that type of analog meter. If the existing type of meter provides the necessary information for billing, what basis could there be for denying that?</p> <p>Utility Name: PG&amp;E</p>

WEB	3/6/2011	3/30/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I moved into this newly built duplex in November. Since moving I wake up every single night @ approximately 3:30AM (give or take a few minutes). I have been very concerned about my restlessness because I have never had any issues with sleeping. A few days ago I saw a special on one of the local news station about Smart Meter potential health issues. One of the health issues noted is sleeplessness. I have since done additional research online and believe that I am a victim of the radiation being transmitted by Smart Meters.</p> <p>Utility Comment: Contact the utility commission</p> <p>Request of CPUC: Further intensive investigation on Smart Meters and potential health risk. The ability to OPT out and have older technology installed because I CANNOT continue to have sleepless nights.</p> <p>Utility Name: PG&amp;E</p>
WEB	3/6/2011	3/30/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I am a utility customer who is disabled and wants to have an accommodation for my medical condition. The smart meter on my home needs to be removed as an accommodation, as it is greatly aggravating my medical condition. I have a doctors note that has been submitted before. I request that this accommodation be made for me under the Americans with Disabilities Act, so that I may access public utilities in a manner that will accommodate my illness.</p> <p>This is life and death for me. If not accommodated, I can die.</p> <p>Utility Comment: They told me to contact the CPUC and would not accommodate me. They said that CPUC is making them install these with no opt-outs, even for citizens with health problems.</p> <p>Request of CPUC: Make SDG&amp;E accommodate me. Establish a policy of accommodations for utility customers.</p> <p>Utility Name: San Diego Gas and Electric</p>
LETTER	2/23/2011	3/30/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	3/1/2011	3/11/2011	NULL	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.

EMAIL

3/8/2011	7/8/2011	Pacific Gas & Electric Company	NULL	<p>From: Sent: Monday, March 07, 2011 5:31 PM To: Subject: Get Rid of Smart Meters Please</p> <p>Dear Sirs:</p> <p>Although I can't be at your meeting on March 10, 2011, I want to share my experience with Smart Meters.</p> <p>I live in Oceanside, CA in a retirement community of 500 homes. In November 2009 two Smart Meters (one for electric and one for gas) were installed on my home and throughout this community.</p> <p>I have been healthy all my life. However, since the installation of the Smart Meters I have symptoms of EMF and radio wave sickness with ringing ears, insomnia, headaches, joint pain, dizziness, heart palpitations and cognitive problems (what I call brain fog). I do not want to wait until I get cancer from the Smart Meters to complain. I make this complaint against the Smart Meters and their health hazards, NOW! Please do something to change this diabolic situation. Thank you.</p> <p>Sincerely,</p>
3/2/2011	7/8/2011	NULL	NULL	SMART Meter opt out request and EMF concerns. I am sending an e-mail to supervisors to remove this case and assign to the team.

LETTER

WEB

3/9/2011	7/8/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Ever since the installation of the smart meter program, I have been suffering from many symptoms of radio wave sickness in result of being exposed to excessive amounts of high frequencies. These symptoms range from headaches, nausea, and heart palpitations. I am very sensitive to high frequencies, and with the combination of the smart meters and wifi from the neighbors I fear that I am in danger of developing a serious health condition due to long term exposure. If action is not taken to remove and/or regulate the level of high frequencies in my personal residence my civil rights will be violated, and I will need to take legal action against the utility company.</p> <p>Utility Comment: They told me to file this complaint.</p> <p>Request of CPUC: I would like them to remove the smart meter from my residence, and/or regulate the level of radiowave radiation.</p> <p>Utility Name: Smart meter</p>
3/9/2011	9/13/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I called Edison and requested that they not install a Smart Meter. My wife's health is delicate. Increasing studies show that Smart Meter radiation produces migraines, heart arrhythmia, insomnia, difficulty in breathing, fatigue, and flu-like symptoms. The Edison representative said the CPUC required Edison to install the meters and they could not comply with our request. Already, people locally have health problems. Thus, this complaint. Yours truly, Floyd Humphries</p> <p>Utility Comment: See above.</p> <p>Request of CPUC: Recalibrate the Smart Meters so they do not spike in electrical output. Also allow people sensitive to EMF/RF emissions to opt out of the Smart Meter program.</p> <p>Utility Name: S. California Edison</p>

WEB



WEB	3/10/2011	7/8/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Please allow customers to OPT-OUT of SMART METERS.</p> <p>I am concerned about their health safety. Please do further research BEFORE you allow PG&amp;E to install SMART METERS all over our city benefiting their pocketbook when it MAY be detrimental to our health. I am also concerned about their billing reliability.</p> <p>Utility Comment: I CANNOT OPT-OUT, ONLY DELAY INSTALLATION</p> <p>Request of CPUC: ALLOW CUSTOMERS TO OPT-OUT OF SMART METERS DO FURTHER INVESTIGATION OF SAFETY AND BILLING RELIABILITY</p> <p>Utility Name: PG&amp;E</p>
LETTER	3/8/2011	3/30/2011	NULL	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	3/9/2011	5/12/2011	Pacific Gas & Electric Company	NULL	<p>Caller status call received on 06/15/11. Consumer states that he is trying to obtain a letter from his doctor, but he needs additional time to do that. Warm transferred him to voice mail for BLB.</p>
LETTER	3/11/2011	3/30/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	3/11/2011	3/30/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent EMF letter.
WEB	3/13/2011	3/30/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I do NOT want a smart meter. PG&amp;E is ignoring Lake Countys moratorium on smart meters, installing them when residents are not at home.</p> <p>Utility Comment: Smart meters are installed on an area scheduled basis. If you are home when the technician arrives, you may ask that he not install the new meter.</p> <p>Request of CPUC: Require PG&amp;E follow the law, respect the moratorium and leave Lake County a healthier place to live.</p> <p>Utility Name: Pacific Gas and Electric</p>

WEB	3/15/2011	7/8/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I want to have the imposed Smart Meter removed from the premises. I appreciate having a choice and this was not given to me. There are health concerns regarding these meters, including the cumulative effects of adding yet another bit of radiation to my immediate environment. Two bedrooms sit directly above the meter and I have a heart condition.</p> <p>Utility Comment: They are not removing Smart Meters.</p> <p>Request of CPUC: Mandate to PGE that a customer has a right to opt out of the program. Then PGE is required to remove the meter and provide a unit that emits zero radiation, zero electromagnetic waves, and nothing harmful or potentially harmful to a person, young or old.</p> <p>Utility Name: PGE</p>
LETTER	3/15/2011	3/30/2011	Pacific Gas & Electric Company	NULL	Consumer opposes to the installation of the smart meter. Sent EMF letter.
WEB	3/18/2011	4/1/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: My gas bill increased by over 35% on the first bill I received after installation of the Smart Meters in my apartment building. My usage did not increase during the past month - in fact it should have gone down due to my lowering the thermostat temperature due to warmer weather. This is an unfair and unjustified increase in addition to an unwanted installation of Smart Meters.</p> <p>Utility Comment: I have not yet contacted them.</p> <p>Request of CPUC: Force PG&amp;E to limit rate increases as well as unfair increases due to Smart Meter installation. Force PG&amp;E to get outside testing on Smart Meters to assess health risks. Force PG&amp;E to allow building owners as well as tenants in rental properties to opt out of installation or have Smart Meters removed if they have already been installed.</p> <p>Utility Name: PG&amp;E</p>
LETTER	3/16/2011	8/1/2011	Pacific Gas & Electric Company	NULL	Consumer complains of dangers from the wireless technology. Consumer cites Germany as a country which provides healthcare to its citizens and they have different guidelines for the wireless meters and they were found to be unsafe. Consumer wants to be able to opt out, have the Smart Meter replaced with a wire meter at no cost. Forwarding to HAW.

WEB

3/18/2011	4/19/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: -We at this address are very conscious of energy usage. We have even put a new roof and siding with insulation in July 2009.</p> <p>-After the Smartmeter was installed my bills have doubled or tripled</p> <p>-There was an explosion 11/16/2010 at 1:30am; the power went off and bright lights went on. Power was back in the morning. PGE said tree had fallen on the line.</p> <p>-I have health concerns</p> <p>-I did not agree to the Smartmeter installation</p> <p>-No one called before coming by to make an appointment to install SM.</p> <p>-My SM was installed November 1/2010.</p> <p>-From 215 kwatts per day my usage went up to 690 kwatts.</p> <p>-During months of Thanksgiving and Xmas there was not much activity in the house.</p> <p>Utility Comment: -PGE said my meter was working properly</p> <p>-PG&amp;E "Cindy" persisted to do a braker test. I persisted she look at usage and see how high the bills are.</p> <p>Request of CPUC: -I want CPUC to order PG&amp;E to uninstall the Smartmeter from my house.</p> <p>-Provide rebates and energy efficiency assistance to consumers whose bills have increased due to smart meters.</p> <p>Utility Name: PGE</p>
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WEB

3/19/2011	8/1/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: The first information received from PG&amp;E on Smart Meters, was a "intallation notification" with an informational pamphlet, a week. We werent asked if we wanted to participate in this program, nor did we have any voice in whether or not we wanted to purchase this upgrade.</p> <p>We (my wife and I) are not willing to pay for a meter that has been identified as "sub-standard" technology. In the near future well be obligated to pay for another more expensive upgrade.</p> <p>We have a reliable meter that has been in place since our home was constructed in 1962. Why replace something that has been accurate and dependable and isnt broken.</p> <p>We resent not having the opportunity to have input into the decision by the PUC and PG&amp;E to force Smart Meters on us.</p> <p>We do not need Smart Meters, and certainly not meters that are sub-standard and create health concerns, nor do we want them forced upon us.</p> <p>Utility Comment: We have not as yet contacted anyone. We received a notice of intent to install a smart meter and an information packet a little over a week ago in the mail. It is the first official communication we have had with PG&amp;E over the intended installation of a smart meter we have neither asked for nor are in need of.</p> <p>Request of CPUC: Start acting responsibly and keep all the many citizens in the state in mind when making decisions that have so many seemingly detrimental ramifications, without citizens input or acceptance. Make mandatory the requirement for an "op out" provision regarding smart meters without any punitive action against the consumer for choosing to do so.</p> <p>Order PG&amp;E to pay for the sub-standard Smart Meters themselves with their profits and dividends for investors. Quit treating consumers as lacking the intelligence to make informed decisions. Who is going to benefit from Smart Meter installations? Not the consumer. PG&amp;E and big business. Quit lying to us. "It aint sex" went out with the lies Clinton told!! Were tired of hearing the same diatribe from your office and PG&amp;E.</p> <p>Utility Name: P.G. &amp; E. &amp; C.P.U.C.</p>
3/18/2011	4/1/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter. Sent EMF letter.

LETTER

WEB	3/21/2011	8/1/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meter - PG&amp;E installed Smart Meter outside our house a few months ago. Since then, I am getting headache and pain in back of my head. I called PG&amp;E and complained about my health issue and asked them to change the meter. The agent was very rude and refused to listen to my health issue. We have been living in the same house for 25 years and never had a problem with my health. I would appreciate your help in resolving my health issue.</p> <p>Utility Comment: The PG&amp;E agent was very rude and refused to listen to my complaint. She told me to contact my doctor and told me that the Smart Meter is mandated and I have no choice but to keep the Smart Meter. The Smart Meter is outside our bedroom and they will not move the meter to a different location.</p> <p>Request of CPUC: The customer should have a choice to install Smart Meter or not. If the customer has any health related issue, he/she should be able to go back to manual meter.</p> <p>Utility Name: PG&amp;E</p>
LETTER	3/21/2011	4/1/2011	NULL	NULL	The consumer opposes the installation of the smart meter. Sent EMF letter.
LETTER	3/21/2011	4/1/2011	NULL	NULL	The consumer opposes the installation of the smart meter. Sent EMF letter.
WEB	3/22/2011	8/1/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Since installation of the smart meter, I have had my first migraine, ringing in my ears as if I had just been on a cell phone, and sleepless nights. I have a medical condition that affects my central nervous system and stay away from cell phones and other radiation as much as I can. Now, in my own house, I can't escape it. I have young kids who I don't want to see get cancer one day because they are living in radiation. I want my smart meter removed as they are hazardous to my family's health.</p> <p>Utility Comment: I have not contacted them. Everybody I know and know of gets the same answer. They won't do anything about it. This is why there are thousands of complaints. If they were to handle the situation by removing the smart meters in the first place, there wouldn't be much need to complain about them.</p> <p>Request of CPUC: I want the smart meter removed, therefore removing excess radiation from my house.</p> <p>Utility Name: PG&amp;E</p>
LETTER	3/21/2011	4/8/2011	Southern California Edison Company	NULL	Consumer opposes the installation of the smart meter. Send EMF letter.

WEB

3/23/2011	3/28/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart meters-we want to opt out as we believe the cumulative effect of the radiation is harmful. A "smart meter" tag was tied to our doors (an invitation to thieves who patrol neighborhoods looking for unoccupied units). I called PG&amp;E to complain about the tags on the doors, and was told that PG&amp;E was required to do that and that it had an easement that allowed it to enter on our private property to do anything it wanted. I said I know about easements, which only allow entry to service PGE equipment. I also advised we wish to opt out of SmarMeter, and I was told that no opt-out was possible.(Cont. below in response block)</p> <p>Utility Comment: I cited the order that PG&amp;E provide opt-outs and was told that only people with certain serious health conditions would be allowed to opt-out. I asked for the source of that advice and got nowhere. Finally, the rep admitted that a proposal for opt-out would be released TOMORROW. However, she would not reveal any details.</p> <p>PG&amp;E has been working overtime to force these devices on us, before the opt-out issue has been resolved. They should be stopped. The phone rep was very reluctant to admit that an opt-out proposal was coming. She kept saying no opt-out was possible, under any circumstance.</p> <p>Request of CPUC: Cotact PG&amp;E and require them to provide opt-outs and to advise customers that opt-outs are available.</p> <p>Utility Name: PG&amp;E</p>
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WEB

3/23/2011	8/2/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Pacific Gas and Electric is not allowing the public to opt out of the Smart meter program. I have filed a previous complaint and spoken to an engineer from the company. He took the line that the technology is safe or no more dangerous than cell phones are, but I do not think this is true. He did not listen to what I said, but was eager to get his points across. I insisted that no agency has determined what a safe level is, and he had no answer to this. I live in a community where Smart Meters are installed when people are not home, and this makes me worried that it will happen to me. I did get my name put on to the end of the list. I think the aims are good but the means are not. I am concerned about health effects of Electro magnetic frequencies when all 120 homes in my small rural area are transponding, even if it is at different times of the day.</p> <p>Utility Comment: They went through the standard defense they do with everyone that Ive heard, that the cell phone and microwave use more of the EMFs. I limit the use I make of these devices and wish to limit my exposure to cancer. There has to be a different alternative, but so far PG and E is not allowing any other options to be considered and is acting arrogant and like a controlling corporate power bureaucracy. The utility said it is safe to be within 6 feet of the meters, but some people sleep (I do) less than 6 feet away from where the meter would be installed. Some people have very small houses. There is a problem with this!</p> <p>Request of CPUC: Put a moratorium on Smart Meter installation, and allow opt outs, contact the federal government and let them know about the problems with their plan. Allow public input of known information and effects of electro-magnetic frequencies.</p> <p>Utility Name: Pacific Gas and Electric</p>
3/24/2011	8/2/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: moratorium on wireless smartmeters immediately, retroactive opt-out immediately w implementation instructions distributed immediately, plus the issue of apartment dwellers and nearby neighbors dealt with somehow. The wireless mesh network is the problem. Health effects are real. This is a huge mess, and should not have been attempted as a wireless network. Pay attention to the people who have been trying desperately to warn you about this for many months now! Go to <a href="http://emfsafetynetwork.org/?page_id=2292">http://emfsafetynetwork.org/?page_id=2292</a> to see some of the testimonials of problems. People are suffering.</p> <p>Utility Name: PGE</p>

WEB

LETTER

3/23/2011	7/29/2011	Southern California Edison Company	NULL	Consumer disputes the installation of digital meter for a variety of reasons including health, safety concerns around RF. Sent e-mail to HAW to request this complaint be moved to the Smart Meter Q.
3/22/2011	7/29/2011	Pacific Gas & Electric Company	NULL	<p>From: Sent: Monday, March 21, 2011 4:18 PM To: Public advisor Subject: so-called "SmartMeters" question(s)</p> <p>Hello,</p> <p>I am writing in regard to what I feel is a coercive proposed (and being acted upon at this moment, as well) action by the corporation Pacific Gas &amp; Electric Company. Specifically I am very concerned about the "SmartMeter" program. I have spoken by phone to several people, at several levels of authority...assumed or otherwise...employed by PG&amp;E. Every person to whom I spoke at PG&amp;E claimed neither I nor any other customer of PG&amp;E had any choice in the matter of "SmartMeter" installation. That "You have no choice" statement strikes me as coercive. It has long been my understanding that coercion is illegal and I have heard of no action changing coercion to legal, must be accepted, people have no choice in the matter. FYI, this letter is intended to convey my sentiment that in no way do I want or need such a change in the way my electrical use. First and foremost I am very concerned regarding health issues involving the (actual quote from a PG&amp;E representative) "new and improved" meter. I do not in any way believe that the "SmartMeter" is any improvement over the system as it was created. I do not believe that, despite PG&amp;E's protestations to the contrary, the meters are in any way safe for the utilities' consumers. I DO NOT WANT THE THING!! Also, for the information of whoever at CPUC is reading this note, PG&amp;E representatives to whom I have spoken over the past weeks deny that CPUC stated a moratorium might be declared against further installation of these new and not improved meters.</p> <p>I am fascinated...similarly to the way a mouse might be fascinated by the motions of a cobra snake...by PG&amp;E's high-handed responses to my many calls to that entity. I am also incredibly sorry that PG&amp;E was allowed to become the behemoth-monopoly it has become. I feel we electrical power consumers would have been better off from the first days of the initiation of PG&amp;E, had we been allowed any choice as to what utility company we would use to warm or cool our homes, keep our foodstuffs from spoiling due to age, and the basic blessing of light when it is needed. As the situation stands now, however, we cannot walk away from PG&amp;E and, instead, use some other electricity-providing company. This is bad, very bad, and is the usual result of allowance of monopolization of any market. In closing to this note, I wish to inquire about a particular thing: I have been told that on March 24, 2011, there may be a hearing somewhere regarding the "SmartMeter" installation possibly continuing...or not continuing, which would obviously be my choice if I were granted a choice...but no one with whom I have spoken either at PG&amp;E or CPUC can advise me as to the location of this possible hearing. I've no idea why PG&amp;E directors were allowed, when CPUC declared it would attempt to place a "No more meter-installation" moratorium on PG&amp;E, to stand and blithely announce that it (PG&amp;E) would not pay one second's attention to such a moratorium if it were so placed. Such action on the part of PG&amp;E is just plain wrong and there is no changing that fact. Please, could someone kindly contact me in regard to the possible March 24, 2011 hearing and let me know 1) whether such a hearing will actually take place, and 2) just where this hearing will be held. This is very crucial to myself and my neighbors; we NEED to know what is going on behind closed doors and we need to know what is going on behind those doors as soon as possible. I apologize for the lack of possible response time to my query. I only heard today, March 21, 2011 that such a hearing might be held. If the information I received was incorrect and there is to be no hearing I am sorry...and I also need to know why there would be no hearing where the general public might be allowed to state its' opinions in regard to this coercive matter. Thank you in advance; the basic idea that these meters will be forced upon us is frightening. I am especially concerned regarding the RF emanations from the meters. The reason I am so concerned about the RF factor is that I have been advised that a person who had ONE meter affixed to his or her home should stay a minimum of six feet away from the thing. What about the people such as myself who live in apartment complexes where banks of 20, 30, 40, etc., meters may be placed on the outer wall of one apartment. Specifically, how far away should a person stay from such banks of huge multiples of meters? One meter, six feet. Twenty meters, 120 feet. Anyone who knows anything at all about the size of most accommodations in apartment complexes will immediately realize it is simply not possible to cover 120 feet away from the effects of a 20-meter bank. I absolutely hope that PG&amp;E will be made to cease and desist regarding installation of any more of the health-endangering meters, and also that its' laborers will immediately begin removing those meters already shoved down the throats of electrical power consumers while giving those consumers no choice and no clear and truthful information regarding the (excuse me, please) damned things.</p> <p>Sincerely,</p> <p>Email contact: xxx</p>

EMAIL



WEB

3/24/2011	7/29/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: The smart meter has caused health problems. I have had constant ringing in my ears (tinitus) since installation. Sleep disorders are affecting my 10 yr. old son as his bed room is within 15 feet of the meter. We do not use cell phones but for a few minutes a day due to the radiation they emit. PG&amp;E has installed one on our house we cannot shut off. It emits the signal 24/7. Where is our right to choose being heard?</p> <p>Utility Comment: We have no choice. Its a done deal. They own the meters.</p> <p>Request of CPUC: Make them give their customers a choice. Allow individuals a right to protect their health.</p> <p>Utility Name: PG&amp;E</p>
3/25/2011	7/29/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Our neighbour vacated his house and moved out a week ago. He had personally on line requested not to have Smart meter installed at his property. Immediately following his move PG&amp;Es service truck pulled up. We imagined they were doing a final meter reading, but when we returned from our walk we realized that the visit had been to install a smart meter. As we understand it the Town of Fairfax has a one year moratorium on the installation of Smart Meters until further info re safety and effects has been provided from PG&amp;E. This incident seemed inappropriate and we are concerned about our rights and further violations affecting our health and personal requests.</p> <p>Utility Name: PG&amp;E</p>
3/25/2011	7/29/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Opt-Out program for the Smart Meter program: I strongly object to allowing PG&amp;E to charge any monies to customers to Opt-Out of the smart meter program. I object to the wireless smart meter program because it exposes my house and family to continuous harmonic high-frequency electromagnetic energy with as yet unknown health consequences. I have a young child in my house in close proximity to electrical panel so this is far more than an academic concern.</p> <p>Utility Comment: [see above, this is an issue pending before the PUC]</p> <p>Request of CPUC: Disallow PG&amp;E from charging customers to opt-out of the smart meter program.</p> <p>Utility Name: PG&amp;E</p>

WEB

WEB

WEB	3/27/2011	8/2/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: I was not informed about the instillation of the gas and electric meters installed at my home. I have elevated heart beats and headaches and am near both gas and electric as I work at home. I plan to have the smart meters removed or place a large barrier (lead) or something between me and the meters. Please hear me I am getting sick and I think it is from these meters! I will take into my own hands the health of me and my family if you do not! sincerely XXX Utility Name: PGE
EMAIL	3/26/2011	5/12/2011	NULL	NULL	It is not acceptable to me that you charge people to have your death traps removed. Your proposals don't even address the problem, for just walking down a city street where hundreds of these meters are installed will effect my electrically sensitive body. I want to go on record as being completely opposed to Smart meters. I am also opposed to cell phone towers, cell phones, smart phones, wifi, microwave ovens and anything else that causes unnatrual EMF radiation. It also won't surprise you that I am against all unnatural forms of pollution on our planet. It doesn't take a genius to figure out that this pollution is causing all degenerative diseases including cancer and alzheimer's disease to skyrocket. Surely, as conscious, mature, intelligent adults YOU GET THE CONNECTION. You have no right to annihilate people for money.
LETTER	3/25/2011	4/13/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter. Sent EMF letter.

WEB

	3/28/2011	3/29/2011	NULL	NULL	<p>Complaint / Concern: Since wireless smart meters have come to my area, I have had a non stop headache and insomnia. I never considered myself to be electrosensitive before. I am experiencing these health problems just from the meters on the homes that surround mine, so of course I have signs up telling GWP not to install meters on my home. I have been harassed 5 times now by installers and GWP employees coming to my home and insisting that the meters must be installed. My neighbors and I have been lied to by GWP staff, who have claimed that radiation cannot pass through wood and stucco and that the water smart meters do not emit radiation.</p> <p>Utility Comment: GWP claims that no one can opt out of getting wireless smart meters, even if u experience health problems from them.</p> <p>Request of CPUC: The CPUC has recently provided an opt out plan for PG&amp;E customers. It needs to now offer opt out plans for GWP customers, as well as all other utility company customers.</p> <p>Utility Name: Glendale Water &amp; Power</p>
LETTER	3/28/2011	4/1/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter. Sent EMF letter.
WEB	3/29/2011	4/11/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meters Concern me. I have one on my house against my will and against my Doctors advise. I have mailed the letter form my Doctor and am still waiting for the CPUC to respond to my complaint. Its been 3 months! Secondly, PGEs opt out solution is not a solution. Why should I pay to have a meter removed that was put on against my will and then I am charged extra for not having it? This is ludicrous!</p> <p>Utility Comment: There is nothing they can do.</p> <p>Request of CPUC: Remove the smart meter from my house which is jeopardizing my health and my childrens heath. Demand a better solution from PGE for people to opt out (why not make a wired smart meter?) Remove Mr. Peevy from his post as there is obvious conflict of interest.</p> <p>Utility Name: PGE</p>

WEB

3/30/2011	8/2/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have developed Health problems from Smart Meters installed by PG&amp;E. I am sick only when home, when I leave for extended periods my health problems go away, only to return once more after I have been home again. The problem in my neighborhood is that my neighbors home is but 5 feet from mine and so I get a double dose of the radiation as the bedrooms are all on that side of the house. So if he doesnt remove his, then I am still getting the dose. It is of great concern to me because I am nearing kidney failure, besides ringing in ears, headaches and nausea.....to name a few. (ill spare you the details)</p> <p>Utility Comment: The utilitys attitude is that their study says its safe, and all other studies done do not count. They are not taking names of those who are impacted health wise. If only a hand full of people were ill instead of the near 150,000 the moral thing to do would be to get rid of them, no one should lose their life over profit. We can chose to use other things that emit radiation, like cell phones, but there is no where to go, nothing to be done about these meters. I cant sell my home in this economy and move out of state, nor can I afford the fee PG&amp;E plans to charge because of my skyrocketing medical costs due to the meters.</p> <p>Request of CPUC: Force them to remove the meters without our paying the bill. We did not approve the installation, so we should not be forced to foot the bill to remove them. Please do the right thing. They need to remove the meters. They should not have a license. They safety record is abominable. TELL THEM NO SMART METERS!!!</p> <p>Utility Name: PG&amp;E</p>
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WEB

3/31/2011	8/2/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Unauthorized installation of a smart meter and refusal to remove upon formal request by myself based upon inadequate assurance of safety and accuracy.</p> <p>I suffer from an autoimmune disorder and cannot risk additional health issues associated with a meter that constantly sends emf signals. I know for a fact that they link all the meters to transmit between each other so they end up in a near constant state of transmission. This had not been disclosed or analyzed. The California Environmental Quality Act requires full disclosure of all potential impacts and incorporation of a feasible mitigation measures to address them.</p> <p>Utility Comment: They directed me to a PR person but made no direct response to my request.</p> <p>Request of CPUC: Refuse PG&amp;Es absurd "opt out" plan that would charge extortionistic and purposefully punitive fees for deactivate the hazardous emitting device.</p> <p>Require PG&amp;E to honor the customers needs, respect the customers privacy and remove the offending device immediately. There are alternative types of meters that can transmit the monthly meter readying via existing utility lines, therefore the smart meter is not necessary.</p> <p>Utility Name: PG&amp;E</p>
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WEB

4/3/2011	8/3/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Want Smart Meter installed on property removed immediately. Health impacts. Wildlife and listed endangered and threatened species impacted: including Bats. I have been here for 20 years. Since PG &amp; E installed the Smart Meter, the Bats declined and changed their flight patterns.</p> <p>PGE did not conduct proper tests on the impacts of Smart Meters RE: wildlife violation of California Environmental Quality Act several species of Bats are listed as threatened by California Environmental Quality Act (CESA) and Endangered Species Act (ESA).</p> <p>Bats flying around in the day when normally would be sleeping.</p> <p>Wild bee hive located about 50 feet from this meter for over 7 years has disappeared since the meter was installed.</p> <p>PG &amp; E violates the California Environmental Quality Act for never doing proper studies on the affects of health and environmental issues that are real and substantial.</p> <p>Utility Comment: When I asked PG &amp; E to remove the Smart Meter from my home in early February, 2011, they refused and said there was absolutely no danger to us or wildlife.</p> <p>Request of CPUC: I want the CPUC to have this smart meter removed from my home immediately. The ecology of our area is beginning to suffer untold ecologic consequences. CEQA was violated.</p> <p>If the CPUC does not stop this biologic carnage I will be forced to file a lawsuit through the Center for Biological Diversity.</p> <p>Utility Name: Pacific Gas &amp; Electric</p>
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WEB	4/4/2011	9/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Since P. G. &amp; E. installed a Smart Meter on the side of our house, my ears ring (tinnitus) when I sit at my computer. I have a home based business so I am at the computer sometimes all day. I have also had trouble sleeping. Before my health deteriorates any further, I would like to have the "Smart Meter" removed.</p> <p>Utility Comment: They have the ridiculous idea that I should pay for them to remove the meter, which I didnt want in the first place. They also say we would have to pay a monthly mater reader fee, which is ridiculous, as they could teach us to read a meter.</p> <p>Request of CPUC: What can you do to help? What are my rights in this situation? I know I am not alone in not wanting to be exposed to the electromagnetic field or radiation this device creates.</p> <p>By the way, your choices below do not include our neighborhood association here in Terra Linda (Northern San Rafael) which is called the SANTA MARGARITA NEIGHBORHOOD ASSOCIATION</p> <p>Utility Name: P G &amp; E</p>
LETTER	4/1/2011	9/13/2011	Pacific Gas & Electric Company	NULL	PG&E SMART meter opt out and EMF concerns request. Sent e-mail to supervisors requesting that this IC be forwarded to the team for processing.
WEB	4/5/2011	9/13/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: Dear Sirs: I want the Smart Reader to be removed from our house. I used to be a fairly healthy person, and after thoughtful consideration, I have realized the constant headaches, sleeplessness, ear ringing, nose bleeds, and difficult concentrating (to name just a few). My husband who never gets sick now is constantly feeling weak. I am extremely worry about my young daughters, and ourselves. I request you to please remove the device from our house. Thank you very much for you help with this matter.</p> <p>Utility Comment: Contacting them today</p> <p>Request of CPUC: Remove the Smart Meter PLEASE</p> <p>Utility Name: SDG&amp;E</p>

WEB

4/5/2011	9/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Mandatory installation of Smart Meters. We do not want the untested, potentially negative health benefits that many other utility customers are experiencing as a result of their Smart Meter installation. We do not feel we should have to pay exorbitant fees for the proposed opt-out program, which will still leave the Smart Meters attached to our home on our bedroom wall. Other utility customers who have had Smart Meters installed have monitored the RF signals and their readings are higher and more frequent than PG&amp;E has stated, meaning PG&amp;Es official statements are (once again) not to be trusted. I am very angry at PG&amp;Es and the CPUCs handling of this mess so far.</p> <p>Utility Comment: PG&amp;Es rep said that the opt-out program was not yet active but she would put as at the end of the deployment schedule for our area. She said the the rf signals on the meters would be active when installed and then someone would have to come out to deactivate them once the opt-out program becomes active, which would mean an indefinite exposure to these RF signals. I was transferred to Wellington, the installer in our area, and was on hold for 30 minutes before leaving a message.</p> <p>Request of CPUC: I want the CPUC to order PG&amp;E to stop all installations of Smart Meters until the opt-out plans are finalized. I want the CPUC to order PG&amp;E to allow customers to retain their original meters, or if already replaced with Smart Meters, have old-style meters reinstalled at no cost. PG&amp;E should be ordered to offer a REASONABLE opt-out plan to have meters read manually of no more than a couple of dollars a month, AT MOST.</p> <p>Utility Name: PG&amp;E</p>
4/4/2011	4/12/2011	Pacific Gas & Electric Company	NULL	Customer opposes the installation of the smart meter. Send emf letter.

LETTER



WEB

4/5/2011	9/13/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: SDGE installed 4 Smart Meters on the side of the apartment building where I live in September/2010. I have not slept since. I am EMF sensitive and these Meters are located on the side where my bedroom and bathroom are. I am having heart palpitations, heart racing, joint problems, migraines, insomnia and other health problems from these meters. It is ruining my life.</p> <p>Utility Comment: I sent a letter to SDGE along with a doctors note stating how ill these Meters are making me and they basically said there was nothing that could be done about it. They said CPUC (you guys!) are forcing them to install them and there is no recourse to this action.</p> <p>Request of CPUC: I understand you are trying to work something out with PG&amp;E and SDGE about getting the wireless function turned off in exchange for some kind of monetary penalty. I dont think this is right but if I have to pay a reasonable monthly fee to have all 4 of them shut off I would do it. I basically want to see all 4 of these meters stop emitting a signal so I can try and get my health back.</p> <p>Utility Name: SDGE</p>
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WEB

4/6/2011	4/29/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: SCE installed an electronic meter on the house but there is no online way to see my hourly or weekly usage via the web. They indicated that the only way to see my usage is to read it in front of the meter or wait for the monthly invoice.</p> <p>Since the meters send out radio wave radiation and their have been documented issues from the meters as it relates to health there is no reason to have the device if it offers me no benefit. I only live in that house part time and it would be great to get more data then monthly. Outside of that, if it offers no benefits I would like it removed and replaced with one that does not cause radio wave radiation.</p> <p>Utility Comment: I called customer service and they dont seem to know much at all about the meters. It took them 10 minutes to even see if data was available on the web. They are even less knowledgeable about the meters radio wave radiation.</p> <p>Overall their customer service is slow, non responsive and enjoying their monopoly.</p> <p>Request of CPUC: If there is not benefit to me to have a device throwing out radiation please replace it with one that does not have that issue. Also allow us to select other power companies.</p> <p>Utility Name: southern california edison</p>
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WEB

4/6/2011	9/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: My neighbors and I have had escalated health problems since the installation of Smart Meters and we would like to have them removed. There are two disabled people who are suffering the most. We are willing to send Medical Documentation from our doctors.</p> <p>Utility Comment: They do not have an office set up to deal with this.</p> <p>Request of CPUC: We would like the meters removed immediately. Please tell us where we need to fax physicians letters, as this is an emergency involving disabled people.</p> <p>Utility Name: PG&amp;E</p>
4/7/2011	9/13/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I would like to opt out of having my current electricity meter being replaced by a Edison SmartConnect electric meter. I feel that there are already enough electromagnetic fields in our environment that we have no control over and would appreciate having the choice to not be subjected to more EMFs.</p> <p>Utility Comment: They stated that we as customers do not have a choice.</p> <p>Request of CPUC: Encourage SCE to allow people to opt out of these meters.</p> <p>Utility Name: Southern California Edison</p>

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4/8/2011	4/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I live in In December 2010 (21) Smart Meters were installed in the utility room below my 2nd story apartment(underneath my living room). Since December 2010 I have begun experiencing frequent, severe headaches and chronic body/joint aches. These are not health problems Ive experienced with any frequency with the exception of the occasion viral/bacterial bug making rounds in the community reportedly by my health care provider. My health has recently been evaluated by my doctor and there has not been a biological cause within me to link these symptoms to. I have contacted PG&amp;E to request that they remove the Smart Meter and replace it with an analog meter.</p> <p>Utility Comment: The PG&amp;E representative informed me they didnt know how to assist me because my meter is in a utility room containing all the smart meters for the building I reside in. I asked what they could do to protect me from the radiation? They attempted to convince me how safe they were. I told them I dont believe it, at which time the demeanor of the person became agitated and their tone of voice became elevated. They stated it was a nationally mandated program being implemented and they did not need any individual or corporations consent to it. I asked to speak to the next higher level who could assist me. I was transferred to a manager who told me my account has been "notated" and he set up a call back from a Smart Meter Specialty Dept the next business day. I never received the call back at the scheduled appointment time or ever.</p> <p>Request of CPUC: Please investigate what can be done to protect me from the damaging health risks Im being subjected to ever since (21) Smart Meters were installed under my apartment.</p> <p>Thanking you in advance for your assistance, Utility Name: PG&amp;E</p>
4/11/2011	8/16/2011	Pacific Gas & Electric Company	NULL	<p>The consumer opposes the installation of the smart meter due to health and high fee for the opt-out option. Sent smart meter closing letter.</p>

LETTER

WEB

4/11/2011	4/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: We are currently renting a house and our landlord, who has the PGE account in her name, has thus far supported our requests to not have a smartmeter installed on our home. We have 4 children and I already suffer from migraines that have increased in intensity and frequency since a smartmeter was installed at my office.</p> <p>Utility Comment: I am now being told that PGE is saying that we do not have a choice and a smartmeter must be installed. I am outraged and want to know what my rights are in this matter.</p> <p>Request of CPUC: 1. Completely ban the use of all smart meters that are radiating our families, 2. allow us to individual opt-out of this program and not be charged additional money for our concern about our own health and that of our children.</p> <p>Utility Name: Pacific Gas and Electric</p>
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EMAIL

4/12/2011	8/16/2011	Pacific Gas & Electric Company	NULL	<p>From:</p> <p>Sent: Sat 4/9/2011 10:03 AM</p> <p>To: Public.advisor; governor@governor.ca.gov; lawrence.cooper@asm.ca.gov</p> <p>Subject: Smart Meter request and information</p> <p>To various government officials,</p> <p>I would like to request keeping my existing analog meter, without paying an fee for a service I do not want and did not request. I can report my energy usage by contacting PG&amp;E monthly and they can verify usage every six months. Forced compliance is not the American way.</p> <p>Additionally, I am writing in support of ASSEMBLY BILL 37 (OPT OUT LAW THAT INCLUDES A WIRED OPTION). Wireless smart meters transmit radiation every few seconds to an average of every 45 seconds, 24/7. This is about 25,000 TIMES PER DAY, 7 days a week (not 45 seconds per day as PG&amp;E claims). It has repeatedly been proven that Smart Meter technology is unsafe and will cause (is causing) health issues that insurance companies are unwilling to insure against. Think about that for a moment. What do insurance companies know that PG&amp;E is not telling the general public? No insurance company would intentionally refuse to accept premiums if they didn't already know that the medical expenses for wireless technology and emf (Electro Magnetic Fields) related illnesses are going to be astronomical. To quote Dr. David Carpenter, public health physician and former Dean of the School of Public Health at the University at Albany, New York: "The evidence for adverse effects of radio frequency radiation is currently strong and grows stronger with each new study." There are documented facts that I am going to paste to the bottom of this email to give you an idea of how dangerous the Smart Meter technology truly is. Your family will be directly affected by the amount of emf in their environment. If you have the opportunity, please do what you can to STOP Smart Meters (whether gas, water or electricity) from becoming a reality. Research is showing that they are not safe for human life. Thank you for your time. I will paste the information below. OPPOSITION TO WIRELESS SMART METERS Thirty-five (35) CA local governments (Cities and Counties) formally oppose WIRELESS smart meters, including San Luis Obispo County Board of Supervisors (3/8/11) and SLO County Health Commission; 10 have passed ordinances (law) prohibiting the meters. San Francisco Chapter of the Sierra Club opposes wireless smart meters. <a href="http://stopsmartmeters.org">http://stopsmartmeters.org</a> Public Citizen (Ralph Nader's consumer advocate organization) has a national campaign exposing that smart meters don't save energy, just profit PG&amp;E's bottom line. <a href="http://www.citizen.org/documents/EnergyInvestmentForumPres.pdf">http://www.citizen.org/documents/EnergyInvestmentForumPres.pdf</a> Public Citizen, AARP, Consumers Union, National Consumer Law Center and the National Association of State Utility Consumer Advocates <a href="http://www.nclc.org/images/pdf/energy_utility_telecom/additi">www.nclc.org/images/pdf/energy_utility_telecom/additi</a> The Division of Ratepayer Advocates (DRA), an independent consumer advocacy division of the California Public Utilities Commission (CPUC), and the California Small Business Association (CSBA), a non-profit small business advocacy. <a href="http://yubanet.com/california/DRA-and-CSBA-Request-Relief-from-New-Electric-Pricing-Scheme-That-Will-Cause-Disruption-to-500-000-PG-E-Small-Business-Customers.php">http://yubanet.com/california/DRA-and-CSBA-Request-Relief-from-New-Electric-Pricing-Scheme-That-Will-Cause-Disruption-to-500-000-PG-E-Small-Business-Customers.php</a> Indiana regulators rejected the meters: The cost outweighs potential benefits to consumers.</p>
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				<p><a href="http://www.businessweek.com/magazine/content/10_39/b4196044842103.htm">http://www.businessweek.com/magazine/content/10_39/b4196044842103.htm</a> The Karolinska Institute, Stockholm (Gives the Nobel Prizes) warns against wireless smartmeters, etc.:<a href="http://www.scribd.com/doc/48148346/Karolinska-Institute-Press-Release">http://www.scribd.com/doc/48148346/Karolinska-Institute-Press-Release</a> The Government Accountability Office (the investigative arm of the U.S. Congress) warns of security risks from cyberattacks—hackers being able to remotely shut off power: <a href="http://nwatch.typepad.com/media/2011/01/smartmeter-security-is-a-growing-concern.html">http://nwatch.typepad.com/media/2011/01/smartmeter-security-is-a-growing-concern.html</a></p> <p>Dan Hirsch, Leader of Committee to Bridge the Gap, whistleblower for the nuclear industry: . Warns continuous whole body exposure from a smart meter may be between 160 and 800 times worse than that from cell phones (comparison: whole body exposure from SmartMeter at 3 feet and cell phone at ear).</p> <p>Elihu D Richter MD, MPH medical epidemiologist from Israel "... we are no longer talking about mere precaution of uncertain risk, but about prevention of highly probable and known risks...an unethical exercise... it is now fairly certain that there will be widespread adverse public health impacts."EUROPEAN ENVIRONMENT AGENCY, an agency of the European Union that advises 32 countries on public policy, is calling for FOR LOWERING EXPOSURE TO EMF (Electro Magnetic Fields): "Waiting for high levels of proof before taking action to prevent well known risks can lead to very high health and economic costs, as it did with asbestos, leaded petrol and smoking."</p> <p><a href="http://glossary.en.eea.europa.eu/terminology/sitesearch?term=children+and+emf">http://glossary.en.eea.europa.eu/terminology/sitesearch?term=children+and+emf</a> Dr. David Carpenter, public health physician and former Dean of the School of Public Health at the University at Albany, New York: "The evidence for adverse effects of radio frequency radiation is currently strong and grows stronger with each new study." Top wireless radiation scientists in the world at the Commonwealth Club in San Francisco (11/18/10): CELL DAMAGE, DNA BREAKS and BREACHES IN THE BLOOD-BRAIN BARRIER (increased risks of cancer and Alzheimers) from low levels of pulsed RF signal radiation as emitted by Wireless smart meters: VIDEO - <a href="http://electromagnetichealth.org/electromagnetic-health-blog/cc-video/">http://electromagnetichealth.org/electromagnetic-health-blog/cc-video/</a> TREND IN EUROPE TOWARD WIRED and AWAY FROM WIRELESS TECHNOLOGIES: German/French Government advise against wi-fi and French libraries removed wi-fi. Spain removed some cell towers. Freiburger Appeal 2002 signed by 30,000 doctors observe correlation of disease and wireless technologies. Insurance Companies won't insure the health problems from wireless smart meters and do not sacrifice insurance premiums without good reason. TV NEWS VIDEO - (3 minutes): <a href="http://eon3emfblog.net/?p=382">http://eon3emfblog.net/?p=382</a></p> <p>Wireless smartmeters transmit radiation every few seconds to an average of every 45 seconds, 24/7. This is about 25,000 TIMES PER DAY, 7 days a week (not 45 seconds per day as PG&amp;E claims).</p> <p>Cell phones and wireless smart meters are similar in frequency and wattage. Smart Meters can transmit 1-2 miles per PG&amp;E. However, power density of cell phones is usually 250-300 microwatts per centimeter squared (uW/cm2) when pressed to your head. California Edison's smart meters at 8" away have a peak power density of 229,000 uW/cm2; almost 1000 times more powerful than a cell phone, a radio frequency nail gun, an enormous short pulse...that goes right through walls. Cindy Sage, coeditor of The Bioinitiative Report (<a href="http://www.bioinitiativeverepor.org">www.bioinitiativeverepor.org</a>) states that wireless smart meters are unique in that they transmit 24/7 without shut off and without relief. Humans can recover from significant adversity and stress, but 24/7 pulsed transmissions from wireless smart meters dominates the sleep time for human recovery, and the pulsed signal radiation from the wireless meters dominates the natural bio-electronic communications originating in the brain.</p> <p><a href="http://sagereports.com/smart-meter-rf/?page_id=282">http://sagereports.com/smart-meter-rf/?page_id=282</a></p>
4/14/2011	8/16/2011	NULL	NULL	<p>Complaint / Concern: Since the smart meters have been placed on my home, I have not been able to sleep. My 12 year old son is now also expereincing extreme insomina. The 2 of us are suffering. I want the metrertr to be removed. I wake up every night between 3-4 and not unable to return to sleep. My son is unable to go to sleep and tosses and turn all night. This has never been a problem before.</p> <p>Utility Comment: I have cotacted them, but I will.</p> <p>Request of CPUC: I want them to alert the public about the health issues these meters can cause and prohibit PGE from installing them</p> <p>Utility Name: PGE</p>

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4/16/2011	8/9/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: A smart meter was installed at our home April 13,2011 with very bad effects almost immediately on myself and my husband. It is located very close to where we spend a great deal of our time. Even though w are older people we are very healthy and the symptoms we are experiencing are definitely not good.I have called SDG&amp;E and asked them to replace it with an analog meter. They have refused. This is actually to the point of dangerous for us.</p> <p>Utility Comment: They refused to exchange for a analog meter</p> <p>Request of CPUC: These last few days I have read as much as possible about how these meters operate and I am sure some people are more sensitive to them than others- but this is very real and customers should have recourse to another way when something is not suitable . We have been good customers of this company for over 50 years- never late for a payment- this is bad for us and we want it removed.</p> <p>Utility Name: SDG&amp;E</p>
4/21/2011	8/9/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meter - PG&amp;E is circumventing historic district laws and not going thru historic district planning ordinances. They want to install meters on Cottage Row and they cannot. They state that they have easements right but the ordinance states that any physical structure placed and can be viewed in the public park and public area has to be pre-approved. Also, PG&amp;E is quickly installing these meters before PUC can act and vote to assist the public to opt-out. Many health issues are also a concern and there is too much controversial studies.</p> <p>Utility Comment: Utility company was argumentative and sarcastic. They seem to ignore all concerns and did not tell the customer that you are being recorded. They also will not allow the customer to contact the neighborhood. They are violating freedom of rights. When I mentioned the fires that occurred b/c of smart meters...they ignored it. I dont want another San Bruno disaster.</p> <p>Request of CPUC: TO IMMEDIATELY CONTACT PG&amp;E @ 1-866-7430263 to tell them not to install any smart meters in historic neighborhoods before going thru city attorney review process and also not to circumvent PUC -concern that the customer is not given a chance to opt out of the process. They are spitting on public policy and are demanding that its customer ignore all safety hazards. Please assist.</p> <p>Utility Name: PG&amp;E</p>

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4/21/2011	8/9/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I oppose the installation of wireless Smart Meters at my home and I oppose installing RF equipped “smart” appliances inside my home. □</p> <p>I do not want to be exposed to the radiofrequency radiation (RF) from the meters, nor do I want any more RF antennas in my neighborhood. People who have these meters report billing overcharges, security, health and interference problems, and fires. RF is under investigation as a carcinogen by the World Health Organization and the National Toxicology Program. Blanketing our homes and neighborhoods with a suspected carcinogen, without our consent, violates our right to safety.</p> <p>Utility Comment: "It is federally mandated", is the SDG&amp;E response. Which is a lie - the federal government does not specifically call for the installation of smart meters, or even wireless smart meters, and had not made them mandatory. Why are the utility companies using a safe fiber optic cable system which has no electrical radiation, like Japan's system?</p> <p>Request of CPUC: Please direct the SDG&amp;E to provide its customers with a FREE Opt Out from smart meters and provide an education program explaining the TRUE (using independent studies not utility company studies) health risks from low level exposure to RF microwave radiation. And impose an immediate moratorium on smart meters. Thank you.</p> <p>Utility Name: SDG&amp;E</p>
4/25/2011	8/9/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: The Smartmeter they installed on my home is located less than 2 feet from where I sleep. Since it was installed, I have been having a very hard time getting a good night's sleep. I went to my doctor and she prescribed Ambien but even taking it, my sleep is off.</p> <p>Utility Comment: I talked to a Tom Smith (209) 726-6393 a few weeks ago and he said he'd call back in a week. He never called back.</p> <p>Request of CPUC: Have PG&amp;E either remove the Smartmeter, move it to a different location, or put up some kind of shielding to protect me from its signal.</p> <p>Utility Name: PG&amp;E</p>

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4/7/2011	4/26/2011	Pacific Gas & Electric Company	NULL	<p><b>SMART METER COMPLAINT--</b></p> <p>Complaint / Concern: Mid-Mar 11, PGE advised of Smart Meter local install Correspondence sent to PGE Law Department advising opt out based upon concerns not addressed by PGE (wireless security and additional radiation exposure satisfied by hard wired option) City of Seaside passed ordinance banning installations early March 2011. 7 Apr 11, noise heard outside garage area PGE agent? seen tampering w/meters Conventional meter on property fully functional-secure w/no need for immed/long term replacement. Only item on door of home w/o using bell, violating stated policies/procedures as well as terms in installation letter. Upon confrontation, no work order or PGE connection ID Present at residence from 10:15A to after 2P Service interrupted for discretionay reason w/o notice to customer, potential damages caused to personal property due to failure to notify prior to on site action.</p> <p>Utility Comment: Install agent refused identify self, company, PGE empl name, photo ID, empl #, other identifying info, and returned, tampering w/gas metering device (which has no connection to SmartMeter, with no disclosure gas system tampering) Crim trespass complaint to City of Seaside Police Install agent rude/abusive and parked in front of no parking sign (one of many) completely blocking garage access to unit I. PGE negligent in issuing work order this service location not consented to by consumer. PGE/agent failed to identify itself upon consumer demand, acted in imperious fashion relative to parking and entry, provided exceptionally poor consumer interaction, and failed to notify of discretionary interruption of service known in advance, with written consumer notifications of non-consent. PGE responsible for future billings higher than 2 year avg mo billing while service is maintained, held responsible for health/property damages incurred, from this point forward.</p> <p>Request of CPUC: Sanctions against PGE and the contract installer; required re-education of PGE staff and installers; required on-site supervision, if requested by consumer, for ALL SmartMeter installations statewide; and order to cover identified damages. Return of original meter and permanent opt out of the program until such time as a secure hardwire communication system is used and no extra environmental RF radiation exposure is required.</p> <p>Utility Name: PGE</p>
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4/28/2011	8/10/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: A SmartMeter was installed at my home without my permission. As a result, I have ringing in my ears when I go to bed at night. Im vehemently opposed to paying higher utility rates for PG&amp;Es convenience and higher profits. Im also angry about being told I would have to pay higher rates in order to opt out of the SmartMeter program and protect my own health from these menacing devices.</p> <p>Utility Comment: I was told by several representatives that the SmartMeter program was mandated and that I could not have the meter removed.</p> <p>Request of CPUC: I want the CPUC to order P G &amp; E to institute an opt-out program that poses NO FINANCIAL IMPACT to its ratepayers.</p> <p>Utility Name: P G &amp; E</p>
4/29/2011	8/3/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have a pacemaker and monitoring system; my cardiologist wrote a note that I should not have a SmartMeter.</p> <p>Utility Comment: PG&amp;E said I must have one, but can be on a delayed installation list.</p> <p>Request of CPUC: Allow people to keep their analog meters forever, especially if they have health problems.</p> <p>Utility Name: PG&amp;E</p>
4/29/2011	8/3/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meter installations. We will not accept a new smart meter, with or without its radio transmission capability. There is a switching mechanism in them that causes health symptoms. We will only accept keeping our existing analog meter. We also object to the personal information collection that smart meters engage in. There have been no reassurances that this information wont be shared with businesses and government. We also object to the proposals to attach broadband wireless to the smart meter infrastructure and meters.</p> <p>Utility Comment: At first they said that there was no choice about having the new meter. Lately, since people are resisting installation, they have us on the "last to install list".</p> <p>Request of CPUC: Immediately stop all installations. Permit installation of analog meters to replace smart meters that have been installed. Allow entire neighborhoods to be free of the antenna, repeater and collector infrastructure that supports the smart meters. Remove all smart meters on multiple family unit buildings when a resident requests it.</p> <p>Utility Name: PG&amp;E</p>

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4/29/2011	8/3/2011	Pacific Gas & Electric Company	NULL	<p>Utility Comment: They said that I could put a do not install smart meter sign up for now, and they would not install a meter on my home, but the satellite is already installed on a neighboring property and that after 6 months I would not have a choice, PG&amp;E will install regardless of my wishes</p> <p>Request of CPUC: Smart Meter installations. I will not accept a new smart meter, with or without its radio transmission capability. There is a switching mechanism in them that causes health symptoms. I will only accept keeping our existing meter. I also object to the personal information collection that smart meters engage in. There have been no reassurances that this information wont be shared with businesses and government. I also object to the proposals to attach broadband wireless to the smart meter infrastructure and meters.</p> <p>Immediately stop all installations. Permit installation of analog meters to replace smart meters that have been installed. Allow entire neighborhoods to be free of the antenna, repeater and collector infrastructure that supports the smart meters. Remove all smart meters on multiple family unit buildings when a resident requests it.</p> <p>Utility Name: PG&amp;E</p>
4/29/2011	7/25/2011	Southern California Gas Company	NULL	<p>Complaint / Concern: health symptoms</p> <p>Request of CPUC: remove smart meters that have been installed without contacting me in advance about what their plan to remove analog meters and replace them with smart meters</p> <p>Utility Name: Southern Ca. Gas Co.</p>

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4/29/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart meter installed without notice</p> <p>Utility Comment: I did not contact PG&amp;E because the utility had informed me that the smart meter would be installed, and not if I wanted such a meter.</p> <p>Request of CPUC: I want the "smart meter" removed; it serves no purpose. It is "marketing junk" to benefit PG&amp;E, and to whomever PG&amp;E can sell whatever information collected. All for the benefit of PG&amp;E, and I have to suffer the radiation, as well as the cost of installation. Smart Meter installations. There is a switching mechanism in smart meters that causes health symptoms. I also object to the proposals to attach broadband wireless to the smart meter infrastructure and meters.</p> <p>Permit immediate removal of smart meters installed without express consent of users.</p> <p>Permit installation of analog meters to replace smart meters that have been installed.</p> <p>Allow entire neighborhoods to be free of the antenna, repeater and collector infrastructure that supports the smart meters. Remove all smart meters on multiple family unit buildings when a resident requests it.</p> <p>Utility Name: PG&amp;E</p>
5/1/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meter installations. We will not accept a new smart meter, with or without its radio transmission capability. There is a switching mechanism in them that causes health symptoms. We will only accept keeping our existing analog meter. We also object to the personal information collection that smart meters engage in. There have been no reassurances that this information won't be shared with businesses and government. We also object to the proposals to attach broadband wireless to the smart meter infrastructure and meters. I am outraged that such a huge change in the way data is collected that impacts my family and which I paid for as a consumer was initiated and carried out without any public debate</p> <p>I</p> <p>Utility Comment: That the smart meter would be installed no matter what I said or did, and that this is just a delaying tactic.</p> <p>Request of CPUC: Immediately stop all installations. Permit installation of analog meters to replace smart meters that have been installed. Allow entire neighborhoods to be free of the antenna, repeater and collector infrastructure that supports the smart meters. Remove all smart meters on multiple family unit buildings when a resident requests it. Also we should not be charged for opting out. We have already paid for a service we do not want...the smart meters themselves. Thank you</p> <p>Utility Name: pge</p>

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4/29/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meter installations. We will not accept a new smart meter, with or without its radio transmission capability. There is a switching mechanism in them that causes health symptoms. We will only accept keeping our existing analog meter. We also object to the personal information collection that smart meters engage in. There have been no reassurances that this information wont be shared with businesses and government. We also object to the proposals to attach broadband wireless to the smart meter infrastructure and meters.</p> <p>Immediately stop all installations. Permit installation of analog meters to replace smart meters that have been installed. Allow entire neighborhoods to be free of the antenna, repeater and collector infrastructure that supports the smart meters. Remove all smart meters on multiple family unit buildings when a resident requests it.</p> <p>Request of CPUC: Smart Meter installations. We will not accept a new smart meter, with or without its radio transmission capability. There is a switching mechanism in them that causes health symptoms. We will only accept keeping our existing analog meter. We also object to the personal information collection that smart meters engage in. There have been no reassurances that this information wont be shared with businesses and government. We also object to the proposals to attach broadband wireless to the smart meter infrastructure and meters.</p> <p>Immediately stop all installations. Permit installation of analog meters to replace smart meters that have been installed. Allow entire neighborhoods to be free of the antenna, repeater and collector infrastructure that supports the smart meters. Remove all smart meters on multiple family unit buildings when a resident requests it.</p> <p>Utility Name: PG&amp;E</p>
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4/30/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meter installations. We will not accept a new smart meter, with or without its radio transmission capability. There is a switching mechanism in them that causes health symptoms. We will only accept keeping our existing analog meter. We also object to the personal information collection that smart meters engage in. There have been no reassurances that this information wont be shared with businesses and government. We also object to the proposals to attach broadband wireless to the smart meter infrastructure and meters.</p> <p>Utility Comment: They saix they were not yet installing meters in our area. I have classes here and pregnant women and babies often. None of us wish the EMF exposure! I contacted PG&amp;E when the (not so )smart meters were first being installed.</p> <p>Request of CPUC: Immediately stop all installations. Permit installation of analog meters to replace smart meters that have been installed. Allow entire neighborhoods to be free of the antenna, repeater and collector infrastructure that supports the smart meters. Remove all smart meters on multiple family unit buildings when a resident requests it.</p> <p>Utility Name:</p>
4/29/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meter installations--current and proposed. A smart meter was installed without residents consent. The old analog meter should remain on the property and be used instead of any digital or wireless devices. We will not accept a new smart meter, with or without its radio transmission capability. There is a switching mechanism in them that causes health symptoms. We will only accept keeping our existing analog meter. We also object to the personal information collection that smart meters engage in. There have been no reassurances that this information wont be shared with businesses and government. We also object to the proposals to attach broadband wireless to the smart meter infrastructure and meters.</p> <p>Utility Comment: That there may in fact be health consequences and dangers, but it is the law to endanger health and install the meters.</p> <p>Request of CPUC: Allow removal of smart meters on residences immediately when the resident requests it, to analog reading, so that no digital or wireless readers exist at all on the property. Immediately stop all installations. Permit installation of analog meters to replace smart meters that have been installed. Allow entire neighborhoods to be free of the antenna, repeater and collector infrastructure that supports the smart meters. Remove all smart meters on multiple family unit buildings when a resident requests it.</p> <p>Utility Name: PG&amp;E</p>

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4/29/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meter Installations. I do not want a smart meter, with or without its radio transmission capability. Many people are already suffering serious health symptoms which began after a smart meter was installed at their home. I have had cancer twice and am disabled by chronic illness; I do not want to be subjected to the significant risk of having a smart meter at my home. Nor do I want anyone else put at risk, especially children, who are the most vulnerable. I also object to the personal information collection that smart meters perform, and I object to the proposals to attach broadband wireless to the smart meter infrastructure and meters.</p> <p>Request of CPUC: Stop smart meter installations. Allow replacement of existing smart meters with analog meters. Allow neighborhoods to be free of the antenna, repeater and collector infrastructure that supports the smart meters. If, instead, the CPUC allows smart meter installations to continue, require an opt out plan that is cost-free to those who choose to opt out. Require removal of smart meters that were already installed where any resident did not want the smart meter, including in multiple family unit buildings.</p> <p>Utility Name: PG&amp;E</p>
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4/30/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart meters. Its an outrage that citizens are being forced to pay for a technology they dont want and that has a highly questionable efficacy. Why should I and other California citizens be forced to pay the \$2.5+ billion pricetag for this technology that offers little-to-no improvement over the analog meters currently in use? How much ACTUAL energy conservation could \$2.5 billion pay for?</p> <p>Secondly, I am not interested in being irradiated more than I already am. Daniel Hirsch, expert on nuclear policy at UCSC, estimates that Smart Meters can have as much as 100 times more cumulative RF radiation effect than cellphones do. I own a cellphone but am extremely careful about how and when I use it - I consider it a definite health risk. With a so-called smart meter, I have no such choice - Im being exposed to RF radiation 24 hours a day. This is totally unacceptable and exactly the kind of thing the CPUC should be protecting its citizens from, not forcing it on them.</p> <p>Utility Comment: They said that I would have to accept a smart meter.</p> <p>Request of CPUC: Immediately stop all smart meter installations. Permit installation of analog meters to replace smart meters that already have been installed. Allow entire neighborhoods to be free of the antenna, repeater and collector infrastructure that supports the smart meters. Remove all smart meters on multiple family unit buildings when a resident requests it.</p> <p>Utility Name: PGE</p>
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4/30/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am very concerned that I will have a "Smart Meter" forced on me. I had to replace my old meter several years ago and am very happy with the new analog one. I believe that it is accurate and safe to use. I feel P. G. &amp; E. as a public service agency and the CPUC as their controlling agent should be providing users with complete and reliable information about the benefits and possible drawbacks of wireless, microwave service. And the CPUC should not be allowing the installation of ANY "Smart Meters" until all possible health issues have been resolved. Importantly, the accuracy of these meters is still in question. Again, none should be installed until that issue is cleared.</p> <p>Utility Comment: In the past, the Company said the Meters must go in. Now in the recent bill there is an offer, with added costs, to disable the "heart" of the "Smart Meter", but install it anyway. I do not want a "Smart Meter." I want to keep my old meter. If the next person who owns my house wants a "Smart Meter", then they can have one installed. I am already concerned about how my neighbors Meters and the Meter Towers will affect me. I do not think the P. G. &amp; E. has done its homework.</p> <p>Request of CPUC: The CPUC, California PUBLIC Utilities Commission, should renew its pledge to represent the very best interests of the PUBLIC with regard to ALL utilities. The current pressure to push forward wireless in any area should be met with caution and time-taking. Wireless in any form should be investigated fully before being adopted as an across-the-board application. I do not believe any "Smart Meters" should have been installed to date and would like the CPUC to insist that those previously installed be removed and that further installations be halted. In addition to the well-stated health concerns that should be researched, I believe that the accuracy (or rather the lack thereof) issue is inherent to wireless. I think this needs to be fully analyzed, but the very nature of wireless, that it spreads and affects other wireless applications, may be without remedy.</p> <p>Utility Name: P. G. &amp; E.</p>
4/18/2011	7/25/2011	San Diego Gas & Electric Company	NULL	<p>Sending an e-mail to SF CAB Supervisors regarding this SMART meter opt out request due to health issues.</p>

LETTER

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5/2/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meter installations. We will not accept a new smart meter, with or without its radio transmission capability. There is a switching mechanism in them that causes health symptoms. We will only accept keeping our existing analog meter. We also object to the personal information collection that smart meters engage in. There have been no reassurances that this information wont be shared with businesses and government. We also object to the proposals to attach broadband wireless to the smart meter infrastructure and meters.</p> <p>Request of CPUC: Immediately stop all installations. Permit installation of analog meters to replace smart meters that have been installed. Allow entire neighborhoods to be free of the antenna, repeater and collector infrastructure that supports the smart meters. Remove all smart meters on multiple family unit buildings when a resident requests it.</p> <p>Utility Name: CPUC</p>
5/3/2011	7/5/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart meter is clearly report much higher usage that I could possibly consume. Ihave asked PGE to verify that my Smart Meter is functioning properly. I can no longer afford to pay the insanely high bills and I am worried that when they cut me off it will but my sons health in danger (he is asmathic and needs to use a nebulizer)</p> <p>Utility Comment: that my smart meter cold not possible be defective.</p> <p>Request of CPUC: I want PUC to force PGE to use a different meter to verify that my Smart Meter is accuractely reporting my usage.</p> <p>Utility Name: PGE</p>

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5/3/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: 4 smart meters were installed almost a year ago right in front of my bedroom window. Shortly after they were installed, my health started deteriorating. I have been experiencing severe headaches, nightmares, foggyess (or a heavy feeling) in the head, and lethargy. I have to force myself out of bed every morning, and I never experienced anything before in my life. I feel as though a brain tumor is developing in my head. I went on a vacation out to Booneville where my friend has purchased his own meter and stayed a few weeks. All the symptoms disappeared. When I returned back home, they reappeared in less than 2 days. I since moved my bedroom into the livingroom, which is embarrassing to my visitors, and it only diminished the symptoms by about 50%. I am looking to move far away into the country and choosing a place without a smart meter, and no luck so far, many months of searching.</p> <p>Utility Comment: I requested them to be removed by PG&amp;E countless times, and they avoid me, transfer me, or hang up. I spoke to 2 supervisors Barbara and Kyra at the smart meter department, and nothing has been accomplished. They simply tell me they cannot be removed and they dont have analog meters left (which is an outright lie).</p> <p>Request of CPUC: I wish CPUC to contact the appropriate authorities to remove these, or please instruct me how to remove them myself. If I find an appropriate place to move, PG&amp;E should pay for my move, since it is only because of the meters that I am forced to look for another place.</p> <p>Utility Name: PG&amp;E</p>
5/3/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: This message is to inform you that i have contacted PG&amp;E and asked them to remove the smart meters from my house at Additionally i am requesting that PG&amp;E remove these meters without any charge or financial billing. These meters were installed without any warning of the health threats and should be removed immediately free of charge.</p> <p>Request of CPUC: Please order PG&amp;E to remove the Smart Meters from my house.</p> <p>Utility Name: PG&amp;E</p>

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5/4/2011	7/19/2011	NULL	NULL	<p>Complaint / Concern: Regarding the so called Smart Meters that have already been installed: We are continually exposed to the RF and EMF from several Smart Meters as they are attached to our warehouse and in close proximity to our office. We want them removed and replaced with the analog meters, as they pose much less danger to our health and safety. We dont believe its appropriate to charge us for the replacement of the SM with the analog meters, either one time or repeatedly (as in monthly). I refer to the current proposal from the CPUC regarding the proposed modifications to the Smart Meter for residential customers. Businesses should not be saddled with these dangerous devices.</p> <p>Utility Comment: The usual spin....that their devices are safe...blah, blah, blah...They also said we dont have a choice!!! Thats unAmerican. We live in a free country....and yet we have no choice ??? PG&amp;E is the "only girl in town"....and they are proving to be tyrants, assisted by the CPUC. Its not right.</p> <p>Request of CPUC: Tell PG&amp;E to remove all smart meters. We didnt ask for them and should not be forced to have them on our homes or businesses. PG&amp;Es job is to deliver abundant, cheap energy to us. Its not to track our usage, and eventually ration usage.</p> <p>Utility Name: PG&amp;E</p>
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5/5/2011	7/20/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: We were FORCED to have a smart meter put on our house so i did some research and found out they constantly send out electromagnetic microwave radiation that causes a whole list of health problems including cancer which of course causes DEATH. So basically I am being MURDERED slowly by this radiation I can not escape. My life is being taken from me. I wont ever get to live a long happy life because Im gonna be DEAD soon thanks to your fucking "smart" meters. If you came at me with a gun and threatend my life I would have the right to kill you in self defense. So does that mean I can kill all the people at PG&amp;E who are killing me slowly. I guess this is WAR!!!!!!!!!!</p> <p>Utility Comment: We were free to get electricity from somewhere else. WHAT THE FUCK NOT ONLY ARE YOU KILLING ME NOW YOUR GONNA BE A SMART ASS ABOUT IT.</p> <p>Request of CPUC: REMOVE THIS CANCER CAUSING PRIVACY INVADING METER FROM MY HOUSE IMMEDIATELY</p> <p>Utility Name: PG&amp;E</p>
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5/10/2011	7/20/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am concerned about the radio in the smartmeter that was installed by PGE. I am concerned about the lack of info on the potential health hazards because of the RF waves emitted by the smart meter. I would like the smartmeter to be replaced with a regular meter. I would like an immediate option to turn off the radio without additional cost.</p> <p>Utility Name: PG&amp;E</p>
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5/10/2011	7/20/2011	Pacific Gas & Electric Company	NULL	called to voice her protest against Smart Meters. She claims the World Health Organization declared today that Smart Meters were not safe, and requests that the CPUC immediately order that they be removed. Referred to HAW.
5/14/2011	7/18/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: My husband is an injured firefighter with health problems and installed metal in the neck &amp; back. WE live in a high fire, previously burned out neighborhood, and have 3 generations of family living under one roof. The smart meters concerns us for health, safety, and the extra cost. We are already conserving energy with combined households but the fact that we are all under one roof would cause our rates to skyrocket!</p> <p>We request to opt out of the smart meter program.</p> <p>Thank you.</p> <p>Utility Comment: I will be sending them this same message to opt-out of the program.</p> <p>Request of CPUC: Please make sure our voice is counted as a complaint against forced installation of smart meters and the extra costs forced onto the consumers.</p> <p>We would like the choice to opt-out of the program and not incur the costs of leaving what we already have alone.</p> <p>We would like the opportunity for the public to be fully informed with time to decide before this is forced upon us. Edison has been installing these devices before our elected officials were expecting and we are just now becoming aware of them and the drawbacks.</p> <p>Thank you.</p> <p>Utility Name: Edison</p>
5/18/2011	7/18/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I do not want a "Smart Meter" on my property. I am deeply concerned with their safety and accuracy. No appropriate or satisfactory response to this matter has been given by SCE or CPUC.</p> <p>Utility Comment: I have now received two standardized emails with no specific responses to my questions and complaints. The emails were terse and even vaguely threatening.</p> <p>Request of CPUC: I want the analog meter returned to my property. I am not at all reassured by the claims of their safety or accuracy. Additionally, I will soon have an autistic boy who is demonstrably, medically affected by EMFs living in this house. I will NOT allow this meter to affect his health and behavior when there is a perfectly available alternative.</p> <p>Utility Name: Sout</p>

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5/18/2011	7/18/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: We are very upset with the installation of a smart meter on our home without our consent. Our world is already environmentally toxic enough without adding more unnecessary technology that could potentially cause serious health issues down the road and for some, is causing current problems. We have pared down our exposure as much as we can control, not counting what we get just "living" in this modern world. To have something physically attached to our home that we cant escape short of moving from the state we were born in is beyond unacceptable. One should feel SAFE in their own home, not afraid!</p> <p>Utility Comment: We were told that there was possibly an "opt out" program coming that would allow us to have it disconnected (though not removed) and have our meter read the old fashioned way for a fee. This TOO is ridiculous that we apparently absorbed the cost to install something we didnt want, and now would have to pay on top of that. We understand the concept, just dont feel its fair. Where is the "customer service" or even the protection of peoples health in all of this? The problem is that youre the "only game in town", so we have NO choice, which were sure works to the companys advantage.</p> <p>Request of CPUC: We would like you to make sure that we have a CHOICE whether or not to have to be exposed to any potential health dangers or not. We should have the CHOICE! This is our HOME for heavens sake! There is very little control people have now a days. Look at the problem some had with the gas explosions last year here in the Bay Area (again, PG&amp;E). We are continuously at the mercy of organizations (including the government, making choices for us that we have NO say in. PLEASE help with this one issue and let us feel safe in our home again.</p> <p>Utility Name: Pacific Gas &amp; Electric</p>
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5/22/2011	7/18/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I want my Smart Meter removed. I am the owner of this home and I should have the right to have or not have a unit that puts out so much radiation. I do not and have not ever had wireless internet or any wireless in my home and yet I have it stuck to my wall without knowing it.</p> <p>I'm already electrically sensitive. Since having it installed I have had very intense headaches that nothing helps as well as heart palpitations. I cannot express strongly enough how criminal it feels to me that the CPUC has mandated 24/7 radiation into my home without my approval and without proper research on long term health effects. Why should I have to prove that EMF is harmful to me? I have never seen such violation of our civil liberties and rights. I demand that I have my original meter installed and the Smart Meter removed.</p> <p>Obviously others feel the same (see attached). Can so many be wrong?</p> <p>Utility Comment: The unit cannot be removed</p> <p>Request of CPUC: I want the unit removed.</p> <p>Utility Name: PG &amp; E</p>
5/25/2011	7/15/2011	Pacific Gas & Electric Company	NULL	<p>Consumer request the removal of Smart Meters and complaints about health issues due to smart meter installation.</p> <p>E-mailed SF Supervisors to re-direct.</p>
5/26/2011	7/15/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I would like to have the smart meter removed due to health problems. After the smart meter had been installed about 2 months, I started getting severe headaches on a daily basis. I have never suffered with headaches before my entire life, (Im 65 now). I had cancer in 2008 and am concerned about the radio frequency in the house constantly on. I cannot opt out as per PG&amp;E, even tho I did not know they were putting the smart meter on my house. It just appeared one day. I didnt get any fliers, as I dont get mail at my house. So the next best thing would be the radio-off alternative. I am a senior on disability and am concerned about the additional cost.</p> <p>Utility Comment: I have spoken with PG&amp;E but they say I should have known it was on my house, and they cant help me until the 3/24/2011 proposal has been approvedI spoke with the DAs Office in Santa Rosa, Ca and they recommended I file a complaint with you.</p> <p>Utility Name: pg&amp;E</p>

WEB

5/26/2011	7/15/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: the PG&amp;E agent who came to my house told me I have no choice about a smart meter.ACCORDING TO HIM I MUST ACCEPT IT!EVEN THOUGH I DO NOT WANT IT! MOREOVER, IF IT BECOMES NECESSAR TO HAVE IT REMOVED I AM TOLD IT WILL BE VERY EXPENSIVE.WHY WOULD I WISH TO END UP WITH THE POSSIBILITY OF A LARGE DEBT FOR SOMETHING I DONT WANT TO BEGIN WITH?FROM WHAT I HAVE READ A LARGE AND GROWING NUMBER OF HEALTH AND SAFETY PROBLEMS ARE ALREADY EVIDENT.HOW DOES THIS AGENCY REMOVE CONSUMER CHOICE IN THIS POTENTIALLY HAZARDOUS MATTER? AM ABSOLUTELY DISMAYED.</p> <p>xxx</p> <p>Utility Comment: "YOU HAVE NO CHOICE"</p> <p>Request of CPUC: BRING SOME SANITY TO THE MATTER.</p> <p>Utility Name: PG&amp;E</p>
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6/4/2011	7/11/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have a smart meter on my rental. Since moving in I have experienced, ringing in my ears, dizziness, headaches, nausea, feeling of anxiety, sick to my stomach, acid reflux, and loss of sleep, as well as a drained feeling. I also have noticed multiple devices in my home affected by the "pulses" of the smart meter... this is clocks, cell phones, computer, and ipod. I WANT THIS HARMFUL DEVICE REMOVED FROM THE SIDE OF MY BUILDING AT ONCE. I want also to be contacted by someone as to when this will be done. I will take legal action as I know and am aware that this device is not UL approved. Thank you for your attention.</p> <p>Utility Comment: Have not contacted them however I will immediately. The landlord is technically responsible for utility at this property and I must meet with them and make them aware of this problem and find out what steps we must take to eliminate the smart meter from my living space. It is an invasion of my privacy....radiation and microwaves, as well as frequencies I have no desire of being exposed to, not to mention it is illegal as far as I am concerned as it is not safe for ALL people. IT IS A HEALTH RISK.</p> <p>Request of CPUC: MAKE THESE DEVICES ILLEGAL, begin removing them for those who request due to sensitivity. People need help and may be experiencing these symptoms and horrible changes in health and be unaware that they have been bombarded by radiation via and unethical and potentially toxic devices. Please help as an agency there to make sure utilities safe it is vital that this issue is addressed immediately. Smart meter should be banned and removed from CA.</p> <p>Utility Name: xxx</p>
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6/8/2011	7/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Several months ago the cooperative where I reside was notified that our buildings would not be getting the "smart meters" because we were not equipped for them. We were delighted since none of us wanted them and I in particular breathed a sigh of relief since my bedroom is directly on top of them. We had all been reading about the difficulties people were experiencing with them and about communities banning them. Today a person appeared at my door telling me was here sent by PG&amp;E to install smart meters in the building - no notice to any of the residents previously - he was a sub-contractor from Wellington Energy an East coast firm. I refused to let him do it and one of the other residents, a cooperative board member filled him in on the details of what we had previously been told. and that the coop had voted not to have them here. He left.</p> <p>Utility Comment: I have not called PG&amp;E as yet. I plan to.</p> <p>Request of CPUC: I want these sneak appearances to stop by PG&amp;E or their sub-contractors until the whole issue of opt-out has been made into a reality for us here in northern California and elsewhere. I am appalled by their behavior in this matter. I expect you to contact them and demand that they stop trying to install the smart meters without prior notice and before giving residents a chance to express their dissatisfaction with them and be allowed to refuse their installation in our old buildings without considering our safety and health.</p> <p>Utility Name: PG&amp;E</p>
6/10/2011	6/10/2011	Pacific Gas & Electric Company	NULL	<p>I called PG&amp;E first and this is a Smart Meter. On 6/6/2011 the signal/meter was shut off/replace - the utility terminology. The meter is not providing a signal. PG&amp;E ONLY serves the electric here. So the gas could be Smart Metered by SCG or another company - I will ask the consumer when I call xxx. Michelle in the EO</p> <p>Called a second time.</p> <p>XXX stated new power tools also effect Mr. XXX and she has had to return all power tools given to them. XXX was outside as we spoke (55 degrees) and she was concerned for his health. We discussed the Smart Meter program - briefly.</p> <p>The gas meter is hard wired - does not require a signal - usually means it is connected through a phone line or similar to provide signal to the utility. PG&amp;E used this method on large commercial customers, long before the Smart Meter was in the system.</p> <p>I suggested to xxx to use aluminum foil to cover the area where the Smart Meter is located - she said it was in the living room area. Aluminum foil is not to be used in microwave oven due to it reflective ability. Upon telling her of this idea she wanted to conclude the call and do as I suggested. We closed with her asking my name again and we said our good-bys.</p>

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6/10/2011	7/13/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I get health effects from exposure to wireless EMF. I get bad headaches and also other horrific problems such as pre-cancerous cells. I go out of my way not to be near wireless EMF. When I leased this apartment, I was not aware there was a wireless meter on it. I brought this to my landlady's attention, she does not want it on there either, nor on any of her properties in the area for that matter. I called Edison to have them remove the meter and replace it with hard wired but they refused and told me they would charge me thousands of dollars were they to do so. Wireless EMF is now officially a possible human carcinogen per WHO/IARC. This meter needs to come off my apartment immediately I then went down to the PUC and met with Robert Ricondo (sp?) of customer service. He was nice but ultimately has been ignoring my phone calls and follow up emails.</p> <p>Utility Comment: They told me they were DEFINITELY putting smart meters on every home and there was no way we could get them taken off unless we paid them thousands of dollars. it didnt matter to them that their wireless meters could cause cancer or that it gave me hath problems. They did not care at all. They told me just to move out of CA.</p> <p>Request of CPUC: I would like the PUC to make them take the smart meter off my home and replace it with a hard wired meter. I would also like the PUC to tell them they cannot put a REPEATER in our neighborhood if many people get their wireless meters removed from their home. Repeaters cause even possibly more unnecessary and dangerous EMF. I also would like the PUC not to allow them to charge one penny extra to people who do not want a wireless meter on their home. Why should anyone have to pay money so that a company doesnt give them cancer? This is tantamount to blackmail. I also would like the PUC to make them inform everyone who has a wireless meter on their home or property or near their property of the serious health effects associated with these wireless radiation emitting devices.</p> <p>Utility Name: Edison</p>
6/15/2011	7/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Mandatory requirement to install a Smartmeter in our home.</p> <p>Utility Comment: If you dont have it installed, you will need to find another source for electricity. (There is no other source in our area.)</p> <p>Request of CPUC: Determine the levels of radiation being emitted from these Smartmeters and if there are health and safety concerns which the public should know about.</p> <p>Utility Name: PG&amp;E</p>

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6/15/2011	7/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: PG&amp;E has threatened me twice to shut off gas service if I do not make an appointment to allow installation of a Smart Meter without any options.</p> <p>Utility Comment: They claim the the CPUC mandates this replacement and couldnt clearly answer questions to health risks, privacy, and inaccuracies when I asked them it.</p> <p>Request of CPUC: I do not want a Smart Meter. Questions that I continue to have about the safety, accuracy, and effectiveness of these Smart Meters were not answered. I would like to see The CPUC to: - Provide options for customers wishing to opt-out of the Smart Meter program. - Require energy companies to protect our right to privacy. - Clearly explain Why is it so important for smart meters to be installed now?</p> <p>Utility Name: PG&amp;E</p>
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6/16/2011	7/13/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Southern California Edison Co. is trying to force us to let them install a Smart Meter on our house. They are NOT giving us any options of any kind to opt out. We have lived in this house 42 years and should not have to feel "unsafe" in our own home. Our main concern is actually the "health consequences" of these meters. The Smart Meter would be installed on the wall outside of our bedrooms. We are very concerned about the Electromagnetic Waves that are emitted 24 hours a day going through our walls into our bedrooms. We will not allow this to happen. What gives them the right to subject the public (most of them unknowingly) to this health hazzard??</p> <p>Utility Comment: They have called us 3 times to set up a time to have our electricity shut off so they could come out to install the Smart Meter. We told them, "No, we dont want it." They told us the Smart Meter emits no more waves than a cell phone. That is not true, and they know it. Also, these waves are emitted 24 hours per day. A cell phone does not do that. They said we do not have a choice.</p> <p>Request of CPUC: Please, to protect the public health etc...at least instruct Southern California Edison to cease this enforcement and find a way to allow their customers to opt out. Are you not supposed to be protecting the public? We would be willing to read the old meters ourselves or whatever it takes! We do not feel it is unreasonable to ask that we have control of what is placed on OUR property and have control over our own health. We are not going to sit still and take this. We are considering taking this to the media.</p> <p>Utility Name: Southern California Edison</p>
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6/18/2011	7/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart meter installation. I do not want this meter installed at my home and not for health reasons but because I believe it will increase my already obscenely high monthly bills. Studies indicate that there will be "slight" increases in cost and even a 5% increase of my \$90-\$100 monthly bill will add to the burden I already carry. Im a senior living on a fixed income and trying to cope with exorbitant cost increases in almost every aspect of daily life. Why hasnt the Public Utilities Commission (who laughingly present themselves as workers for the consumer) addressed this side of the issue.</p> <p>Utility Comment: Theyve already made up their minds to install these meters in Watsonville by June 30, despite our Citys protest.</p> <p>Request of CPUC: Man up and protect the consumer for once.</p> <p>Utility Name: PG&amp;E</p>
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6/17/2011	7/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Upon having a PG&amp;E Smart meter installed on my home the following health issues have occurred. I have developed a tumor on the side of my head near my temple. Once the Dr. ordered the CT scan they also found a cyst on the posterior portion of my brain. My wife, who never had headaches before, now has terrible headaches every day. And when she is away from the house for a few hours the headaches go away. I fear for our toddler because her room is closest to the smart meter. What effects could or does it have on her? Please opt us out of the program, please remove our Smart Meter!</p> <p>Utility Comment: I spoke with Adrianne at PG&amp;E today. She said once a smart meter has been installed, they Can Not remove it. She actually stated when I said I am going to file a complaint with CPUC, that you all are supporting them on this issue and will agree with them. Who can I get help from? As a home owner, I want this meter removed.</p> <p>Request of CPUC: Please get PG&amp;E to remove the smart meter from my home, before it kills us.</p> <p>Utility Name: PG&amp;E</p>
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6/20/2011	7/13/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: Request SMART meter removal for 3 reasons: 1) Sister, permanently living with me, has medical requirement for electrical service to keep TPN &amp; saline bags cold 24 hours a day. When SMART meter was installed SDGE stated there was now no way to ensure that electrical for refrigeration would be 100% operable. TPN is very expensive &amp; is required for her to live. SMART meter problems could cost my sister her life, or thousands of \$\$ of unusable TPN. 2) Now suffering from RF related issues that started when the SMART meter was installed; insomnia, migraines resulting in vomiting, &amp; ear issues not present prior to the SMART meter installation October 2009. 3) Ongoing issues with home security, specifically garage doors open by themselves different times of day and night. Last week our dog was almost hit by a car (reported by neighbor) as a result of garage door opening when we were not home. No longer able to secure our dog in the garage. Concern for personal belongings and security for self &amp; home.</p> <p>Utility Comment: No options for SDGE customers. Get our own generator and back up for my sister's refrigeration needs. Unsubstantiated RF issues per SDGE legal.</p> <p>Request of CPUC: Allow for SDGE customers to opt out and have the SMART meter removed and replaced with the mechanical meter. Please help the SDGE consumers to have a choice in our health and safety. Please, help us to take care of our family health and safety. Grant permission to remove the SMART meter. We should be allowed to have the option to opt out of having these meters that obviously don't work for everyone, as you have done for PGE customers.</p> <p>Utility Name: SDGE</p>
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6/21/2011	7/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I cannot live in my own home due to the severe health impacts of Smart Meters! Here are some of my symptoms...<input type="checkbox"/></p> <p>Physical weakness.<input type="checkbox"/> Insomnia—can't sleep.<input type="checkbox"/></p> <p>Balance problems. Foot drop.</p> <p>My face and ears shrivelled. The skin on my arms flaked off in large gobs. Skin sensitivity, pain, sunburn without sun exposure.</p> <p>Heat sensitivity. Deep facial sores and facial pain.</p> <p>Lung dryness and cough. Constipation.</p> <p>Lack of urination (no body fluids to urinate). Kidney (area) pain.</p> <p>No appetite. Foot and leg cramps.</p> <p>Severe cognitive impairment. Memory and concentration problems.</p> <p>Inability to maintain proper body temperature. Nose bleeds.</p> <p>Tinnitus. Teeth/jaw pain. Vision change, ocular migraines.</p> <p>Headaches. Pain in heart, throat, under arms, joints, hands, and body.</p> <p>Utility Comment: PG&amp;E argued anything I said! They said I was ill from my cell phone. I was told the old meters were destroyed so I could not have an analog meter back. When I said I would find an analog meter myself and have it put on (at no cost to PG&amp;E)--I was threatened with arrest! ... Being so ill that I cannot live in my own home vs. being jailed where others must care for me. How is arrest a disadvantage to me? I replaced my meter with an analog. While the house is significantly better I am now too ill for it to make a difference. The Smart Meters on three other houses must be removed. This radiation was measured, and I did everything to shield my house before giving up. ... Currently I live in my car in an area with no Smart Meters and many of my symptoms are better. For example, my vision is almost normal. But today my car was over 100 degrees with the air conditioning running on full. I need my home!</p> <p>Request of CPUC: I expect the CPUC to arrange for PG&amp;E to replace the meters on the houses at XXX, XXX, and XXX in XXX, CA XXX with analog meters. I will provide the meters and electrician if needed, and I am happy to email, call, or send monthly readings to PG&amp;E. The meters at XXX and XXX have been measured and are radiating into my house. XXX Street has been measured to radiate into my front yard and driveway where I must pass to enter my home or pickup my mail.</p> <p>Utility Name: PG&amp;E</p>
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6/23/2011	7/13/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Due to the Presidents Cancer Panel advisement to people to limit their wireless exposure and WHO's announcement in May of 2011 which placed RF radiation on the same level as lead, DDT and EMFs from power lines, I am concerned about the amount of RFs I'm exposed to daily from the 8 smart meters on the building next door which faces my living room and the other 8 on my bedroom wall. I've experienced high levels of Volts/meter in my living room and bedroom. Some recorded readings: 6:26 pm 1.7 volts, 7:12 am 1 volt, 7:58 am 1.5 volt, 8:00 am 1 Volt, 8:02 am 1.5 Volt etc. The only two places I don't experience high levels are in my bathroom and kitchen. In a 500 square foot condo there is very little room left to relax in when you eliminate the living room &amp; bedroom. Since last year I've been diagnosed with neuropathy and become electro-sensitive. I am very concerned about my health.</p> <p>Utility Comment: They installed the Smart Meters in May of 2010. They offered to lower my rates, to which I replied that my bill is very low and I don't need assistance. And, they said they would put my name on a list to opt out.</p> <p>Request of CPUC: To immediately restore the 8 analog meters facing my living room and the 8 analog meters on my bedroom wall with no charge to myself nor my neighbors.</p> <p>Utility Name: SCE</p>
6/23/2011	7/13/2011	Pacific Gas & Electric Company	NULL	<p>-----</p> <p>From: Sent: Thursday, June 23, 2011 12:30 PM To: Subject: XXX - Smart Meters Importance: High</p>

LETTER

## EMAIL

6/23/2011	7/12/2011	Pacific Gas & Electric Company	NULL	<p>From:</p> <p>Sent: Wednesday, June 22, 2011 4:28 PM</p> <p>To: Public.advisor</p> <p>Subject: SmartMeter installation threats</p> <p>RE:A.11-03-124</p> <p>I have just got of the phone with PG&amp;E after calling (877) 743-7378 to request that the installation of SmartMeter at my single family residence in San Francisco be put off until at least the utilities commission vote on PG&amp;E's opt-out proposal. The rep told me that she did put me on a list and that I'll get a letter probably in September to inform me of the outcome of the vote and that no matter what I'll be forced to have this meter installed.</p> <p>I am inclined not to trust PG&amp;E any more. In April I got a letter from them to allow entry to conduct regular maintenance. I own this house since 1977 and PG&amp;E never made such a request before. So I called them, turned out it was a trick to make an appointment for the SmartMeter installation. I declined. In May I received another letter asking my cooperation and extolling the virtues of this new meter. I did some Goggling and asked friends and neighbors to educate myself on this subject. The result was negative, spiked bills, health problems, loss of privacy. I read interviews with PG&amp;E director Lee Cox, who said that no one's gas or electricity will be cut off while the concerns of the customers are addressed and a solution is reached, he added that "this is another opportunity to show customers, regulators and others that PG&amp;E is listening closely and taking action to earn back their confidence."</p> <p>This week I got a threatening letter from PG&amp;E, it ignores the upcoming PUC's vote, contradicts Mr. Cox's statements and Quotes CPUC Gas Rule 16, Section A.10 and Rule 11, Section N. In short, the letter states that if I don't let them in, they will cut off my gas and electricity, relocate gas meter and other facilities to an outside area accessible to PG&amp;E at my cost and make me responsible for all costs to re-establish gas service to the premises!</p> <p>These strong arm tactics are down right frightening. I am a single senior lady, I have been PG&amp;E customer for all my adult life, I always paid my bill, was never late and now this! My question is - can they do what they threaten to do? can they cut off my power? can they relocate my meter? can they make me pay for what they elect to do? Can I trust that I was really put on a list where the meter installation will be put off until after the vote? and will I be notified of how this vote went?.</p> <p>I would like to ask the Public Advisor's Office to inform me of the final decision and ask for any help offered.</p> <p>Thank you,</p>
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EMAIL

6/24/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>From: Sent: Thursday, June 23, 2011 9:08 AM To: Public.advisor Subject: Less-than-Smart Meters</p> <p>PG&amp;E just notified me that they are going to be installing Smart Meters in the apartment building where I live. I think there is enough controversy about these meters that I wish to opt-out of having one installed. It seems they may be inaccurately reporting the information, are subject to problems with confidentiality, and may be hazardous to our health. PG&amp;E can't come up with the information about their gas pipelines; why should we expect they're accurately giving us information on Smart Meters? I don't think I should have to pay to opt out. Is there way I can currently opt out of having a Smart Meter installed for my account? Thank you. CONFIDENTIALITY STATEMENT</p> <p>The information transmitted in this email is privileged and confidential. It is intended only for the individual or entity addressed. Dissemination, distribution, copy or use of this information is strictly prohibited. If you received this email in error, please call us immediately. Thank you.</p>
6/28/2011	7/12/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I told them I did not want a smart meter, it is a violation of my privacy and is detrimental to my health! Since having a smart meter I have experienced very frequent headaches, lack of sleep, which i directly attribute to the installation of the smart meter. Before the meter, I had not health problems whatsoever.</p> <p>Utility Comment: They tried to tell me it was the same as cell phone or microwave radiation, which I in turn told them I do not use cell phones or a microwave due to the radiation/ill health effects. I also told them research says that the radiation emitted from their meter is 100 times more powerful than that of a cell phone, and is emitted in a very high frequency pulse much different from a cell phone or microwave.</p> <p>Request of CPUC: CPUC should IMMEDIATELY STOP the installation of smart meters and allow any customer who has them to have them replaced with analog meters at no extra charge! These meters are dangerous, they are not even UL LISTED, and they violate my constitutional right to privacy along with my right to be healthy! This is ridiculous they have even been allowed to be installed without informing the public of the dangers and/or giving them a choice.</p> <p>Utility Name: Pacific Gas and Electric</p>

WEB

WEB	6/28/2011	7/12/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: A smart meter was installed in my backyard on the wall near my bedroom..I never told PG&amp;E they could enter my backyard..Since the meter has been installed I am having trouble sleeping and mild to severe headaches..I feel this meter is unhealthy to me and would like it removed ASAP !!! I had no problems when I had an analog meter...</p> <p>Utility Comment: PG&amp;E rep. said there was nothing they could do to help me..They refused to change out the smart meter back to analog..They were very un-helpfull and seemed to not care at all...</p> <p>Request of CPUC: I would like my analog meter back and the smart meter taken away..</p> <p>Utility Name: PG&amp;E</p>
WEB	6/30/2011	7/12/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Violation of county ordinance. Access point for smart meters has been put in illegally at locations XXX and XXX. Safety issues concerning smart meters have not been adequately addressed.</p> <p>Utility Comment: They had no choice in the matter.</p> <p>Request of CPUC: 1. More research on the potential health hazards of smart meters. 2. Stop PG&amp;E from violating ordinances. There is a moratorium on smart meters here. 3. keep PG&amp;E from installing and disconnecting a smartmeter and then charging me for that.</p> <p>Utility Name: PG&amp;E</p>
WEB	6/30/2011	7/12/2011	NULL	NULL	<p>Complaint / Concern: It has recently come to my attention that PG&amp;E is installing wireless Smart Meters without notification or consent of homeowners. Even the World Health Organization has finally admitted that there is ample evidence of the carcinogenicity of the EMF from wireless devices. It is unacceptable that a company could continue to install unnecessary equipment that emits a carcinogen into our homes. Unexpected health problems have already been reported in areas where these have been installed. We do not need to make Americans, who already suffer cancer and heart disease at astounding rates, the subjects of another unmonitored experiment of modern technology. We do need to stop this trend of corporate profits before human health.</p> <p>Request of CPUC: You must step forward on behalf of consumers, and stop the installation of Smart Meters immediately. You must also insist that every consumer have the right to opt out of any such alteration to their meters, including having already installed meters removed, without suffering any penalty or fee.</p> <p>Utility Name: PG&amp;E</p>



WEB

6/30/2011	7/12/2011	NULL	NULL	<p>Complaint / Concern: Health effects being caused upon us by Smart Meter</p> <p>Utility Comment: Replacing the Smart Meter with a conventional meter requires permission by the PUC.</p> <p>Request of CPUC: Please let me know the best process to file a request/complaint to receive permission to have a Smart Meter replaced with a conventional meter. I understand that a decision is pending by the PUC to allow for non-radio, electrical meters, however, we cannot wait until the pending decision is made because the Smart Meter on our home is causing serious health effects on our household and we need your permission for the requested meter replacement.</p> <p>Utility Name: PG&amp;E</p>
7/5/2011	7/15/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Over-hasty, ill-defined, and dishonest action by PG&amp;E (in collusion with PUC) to install Smart Meters. I believe that there *may* be health effects that are being systematically ignored, along with technical problems involving safety and security of new meters being forced on California ratepayers. By this complaint I am placing the California PUC on notice that I will hold them responsible for any ill effects of this action.</p> <p>Utility Comment: PG&amp;E said "You have no choice." They said "we will install this meter over your objections, on your property. It is our right." They said "The PUC has given us permission to violate your property." They said "You may delay the installation, but you are required by law to trust us."</p> <p>Request of CPUC: Reasonable due diligence. Alternative methods of gathering the same information. Honest information about the duty cycle and power of the transmissions; reasonable effort to shield sensitive residents. A prudent, whole-system approach to moving toward a smart grid rather than a hasty approach that is obviously enriching some companies (including the utility) at the expense of the ratepayers. At least the APPEARANCE of a PUC that is responsive to the PUBLIC (rather than taking jaunts to Spain with their cronies at lobbyist expense while Rome burns.)</p> <p>Utility Name: PG&amp;E</p>

WEB

WEB

7/5/2011	7/12/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: PG&amp;E has rushed into a hazardous and insufficiently researched technology - Smart Meters. This technology has shown itself, in some numbers, to be not accurate, resulting in huge overcharges to ratepayers, There is some controversy over whether Smart Meters have already caused fires in private businesses and homes. The above issues do not address the invasion of privacy that will result from the current Smart Meter technology. Im also angered at the lack of security of my personal information that will result from Smart Meters. The next issue is electronically sensitive people and what happens to them. I hold the CPUC directly responsible for the problems that Smart Meters will cause all utility customers down the line: security of personal information, privacy invasion, health problems, fires</p> <p>Request of CPUC: I want the CPUC to give PG&amp;E rate payers an opt out option that doesnt cost them any extra charges. PG&amp;E is being allowed by the CPUC to force an unwanted, insufficiently tested technology on us for more profit for the wealthy shareholders. This is unconscionable! I want the CPUC to order more adequate testing by outside source, of Smart Meters before allowing PG&amp;E to go any further with their forced installation.</p> <p>Utility Name:</p>
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WEB

7/5/2011	7/12/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meters are affecting the health of the customers of PGE. I am an RN and am hearing many complaints of headaches, insomnia, tinnitus, vertigo, falling, loss of balance and more. People have had to move from their homes to escape their symptoms. When I contacted the PGE, I was told that the meters are perfectly safe !!!! I was told I could NOT decline the Smart Meter, only possibly delay the installation. This is blatant disregard of my health, my Human Rights, and my privacy. I urge you to do the homework on this and take action against this ridiculous and risky new technology. Use analog meters, they have stood the test of time. I have read many studies. PGE only compiled other studies and they did not thoroughly test the effects. Only thermal effects were measured and those are NOT the most dangerous effects.</p> <p>Utility Comment: That Smart Meters are safe. That I could NOT decline the installation only possible delay the installation.</p> <p>Request of CPUC: 1) Read the REAL studies about Smart Meters. Cindy Sage, contributing editor of the Bioinitiative Report has done her homework. Please read the report she contributed to. 2) PROTECT THE HEALTH OF THE CITIZENS OF CALIFORNIA. Stand up to the dirty tactics of the PGE.</p> <p>Utility Name: Pacific Gas and Electric</p>
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WEB

7/5/2011	7/12/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meters are affecting the health of the customers of PGE. I am an RN and am hearing many complaints of headaches, insomnia, tinnitus, vertigo, falling, loss of balance and more. People have had to move from their homes to escape their symptoms. When I contacted the PGE, I was told that the meters are perfectly safe !!!! I was told I could NOT decline the Smart Meter, only possibly delay the installation. This is blatant disregard of my health, my Human Rights, and my privacy. I urge you to do the homework on this and take action against this ridiculous and risky new technology. Use analog meters, they have stood the test of time. I have read many studies. PGE only compiled other studies and they did not thoroughly test the effects. Only thermal effects were measured and those are NOT the most dangerous effects.</p> <p>Utility Comment: That Smart Meters are safe. That I could NOT decline the installation only possible delay the installation.</p> <p>Request of CPUC: 1) Read the REAL studies about Smart Meters. Cindy Sage, contributing editor of the Bioinitiative Report has done her homework. Please read the report she contributed to. 2) PROTECT THE HEALTH OF THE CITIZENS OF CALIFORNIA. Stand up to the dirty tactics of the PGE.</p> <p>Utility Name: Pacific Gas and Electric</p>
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WEB

7/5/2011	7/12/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am deeply disturbed about the growing danger of installing so-called "smart meters".</p> <ol style="list-style-type: none"> <li>1. They are not UL listed or certified for safety.</li> <li>2. There is growing confirmation of evidence about real and measurable dangers from RF signals.</li> <li>3. Many countries have recognized this real danger and effect on health.</li> <li>4. Smart meters are not the best nor most affordable solution for the stated purpose of their installation.</li> <li>5. So many lies surround the proliferation and installations that I wonder what the real purpose is.</li> <li>6. Are the installation subcontractors qualified to do this work? Or are they just a very cheap/ low bid option for PGE?</li> <li>7. Why are the SM signals so grossly overpowered (100X, or more) according to Elec Engineers?</li> </ol> <p>Request of CPUC: Outlaw all further smart meter installations until all health issues have been studied and addressed.</p> <p>Practice the Precautionary Principle - Until a technology has been proven to be safe, err on the safe side. Smart meters are rife with uncleared safety issues.</p> <p>Remove installed meters and reinstall analog meters.</p> <p>Ask PGE why the proven European systems of wired signals will not work for them.</p> <p>Study alternatives to systems requiring 1000s of intense radio bursts per day.</p> <p>Qualified electrical engineers say that a signal 1/00th the strength and intensity of smart meter signals would easily be adequate for PGEs stated purpose - to gather use data.</p> <p>At the very least reduce the signal intensity 100 fold.</p> <p>Is there another, Homeland Security type program going on?</p> <p>Tell us what is really going on.</p> <p>Utility Name: PGE</p>
7/6/2011	7/12/2011	Pacific Gas & Electric Company	NULL	<p>SMART meter health concerns. Sent an e-mail to SF CAB Supervisors to refer this IC to the SMART meter opt out team.</p>

LETTER

WEB

7/6/2011	8/5/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Ever since PG&amp;E installed the Smart Meter I have been having severe Vertigo symptoms like extreme nauseate, dizziness, extreme fatigue, ringing in my ears, and unexplained sudden bowel movement. I have had several visits to doctors office and have seen all relevant specialists like ENT, Nurologist, etc. and each gave me an inconclusive diagnosis. The latest assessment from my doctor is that I have Migraine. Im otherwise a very healthy guy and I never have these symptoms when Im away from my house for example, on vacation. The moment I step into my house, I have constant ringing in my hear and constant feeling of lightheaded-ness which sometimes leads to full blown vertigo. Im scared of living in my own house. I feel that Im dying a slow death and my young family , a 5 year old and a pair of twins 2-year old need me for next 20-30 years. Please help save a hard working average American family from falling apart.</p> <p>Utility Comment: Their response was, they cant do anything for any Smart Meters that have already been installed. They cant disable these meters and turn them into manual ones. I even offered them money to take care of this but they refused to entertain my request.</p> <p>In short, they have refused to do anything.</p> <p>Request of CPUC: Please force PG&amp;E to turn my electricity meter into a manual meter that doesnt emit the EMF (Electro magnetic force) while transmitting the data. They would probably have to send someone on site to take the monthly reading. Im willing to pay for this extra cost but I dont want to die this slow death. Please help!!</p> <p>Utility Name: PG &amp; E</p>
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WEB

	7/6/2011	8/5/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: After my request to an installer not to install a "smart meter" at my home, SDG&amp;E installed one during the week that I was away on vacation. I have called the company and asked to have the "smart meter" removed and replaced with the older analog meter. SDG&amp;E has refused to do so on grounds that "there is no option for consumers to opt-out of having a "smart meters."</p> <p>I object to the smart meter on three grounds: 1. The danger to my health from radio frequency transmissions; 2. The threat of the inappropriate use by SDG&amp;E of private information about my utility usage permitted by the CPUC given my right under the U.S. Constitution to security from unreasonable searches; and 3. Federal law has mandated that utilities offer consumers the option of "smart meters" but does not require consumers to use that option, but SDG&amp;E refuses to give me that freedom if I wish to continue contracting for electricity at all.</p> <p>Utility Comment: They said "there is no option for consumers not to have smart meters."</p> <p>I have attached a letter I sent SDG&amp;E and Sempra Energy in response to their refusal.</p> <p>Request of CPUC: Please require SDG&amp;E to remove my "smart meter" and replace it with an analog meter. And please require them to offer all customers an "opt-out" option for "smart meters."</p> <p>Utility Name: San Diego Gas and Electric</p>
WEB	7/6/2011	7/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: We want to get rid of our Smart Meter, but PG&amp;E wont let us. We have health concerns related to this Smart Meter. Is there anything we can do to have it removed?</p> <p>Utility Comment: They said we could not get rid of our Smart Meter.</p> <p>Request of CPUC: Please allow us to get rid of our Smart Meter and switch back to the old kind due to health reasons.</p> <p>Utility Name: PG&amp;E</p>

WEB

7/7/2011	8/10/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: smart meter installation---i sustained exposure at my job which had left me disabled. i am presently under doctors care. diagnosis: heavy metal poisoning/ chemical exposure/ extensive emf exposure/ electrical shock. i was a tech for the company - i maintained and repaired wireless gps computer devices. my physician issued a letter stating that the smart meter would impact me health. i faxed 2 letters to SCE 1. i am totally disabled from the exposure and 2. request not to install the smart meter at my home for it would further impact my health.</p> <p>Utility Comment: after three different fax transmissions. i received a letter from kenneth w. devore , director edison smartconnect. which simple stated that the smart meter was harmless. i followed up the call and spoke to a customer service rep in that department named jerry (he refused to give me his last name or employee #). he further stated that the install of the smart meter would take place at my home as scheduled. i explained my health condition, what i have been through and how serious my exposure was. but he did not seem to be concerned.</p> <p>Request of CPUC: my request is simple. my doctors specialty is neurotoxicology/immunotoxicology, he has written similar letters regarding smart meter installations for other patients. the results were different than mine. the utility company stopped the install process of the smart meter at the homes of his patients. my request is to halt the installation of the smart meter. can you please help me with this request?</p> <p>thank you -</p> <p>p.s.if you would like a copy of the physicians letter, i have a copy.</p> <p>Utility Name: so. calif edison</p>
7/8/2011	7/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: DO YOU WORK FOR PGE? OR THE PEOPLE?do not EVEN TRY to put a smart meter on MY HOUSE i will not participate in sending rf waves through my familys bodys.STOP PG&amp;E SMART METERS NOW! stop making homeowners SICK.PG&amp;E WILL PAY FOR the migranes and sleeplessnes and sickness.and will be SUED by the citizens.THE PUC is in the SPOTLITE NOW its your call support big money OR your neighbors and family your families will be sickened also</p> <p>Utility Comment: cant stop us we will turn off you power</p> <p>Request of CPUC: STOP ALL SMART METERS installation and support HEALTHY californians NOW</p> <p>Utility Name: PGE</p>

WEB

WEB

7/9/2011	7/12/2011	NULL	NULL	<p>Complaint / Concern: That you are not hearing the people.... 43 counties and cities of California are saying we do NOT want Smart Meters!! WE THE PEOPLE. The WiFi and Cel phones make me so ill and makes my body hurt so badly cant walk. The headache are just piercing..... and its very real for many people. This is not a safe new age wonder- but a cel tower/ WiFi unit on each and every ones home. This is a Trespass on to the- "We The People" property. i will HOLD YOU RESPONSIBLE for the illness to myself and my two Autistic kids. Mr. Peevey you are working for the people-do you think it is time for you and Mr. Brown to start listening to the people. i do not have a cel phone or a WiFi unit in my home in Mendocino - and I do not want one. How can I BE MORE CLEAR- this is NOT SAFE. Stop the SMART METER in my home. Who is responsible for the fires that the smart meters start ?(Santa Rosa) april 13th. Is it PG and E or Wellington Co.?</p> <p>Utility Comment: You are getting it because the CPUC has not told use to STOP. They have a transmitter on the ranch I live on in Comptche Ca- 35750 Comptche Ukiah Road. They can put the transmitter on the property because CPUC has not told them to stop. Request of CPUC: I would like to see this Transmitter removed from our home. I would like to see the CPUC start to work for the people to keep us safe. And to hear that an op out we will have to pay more to stop from becoming ill is really an outrage. This is not a tested device - this is a smoking gun that will blow up in your face. STOP the Smart Meters from coming to Mendocino County. This is a cel tower/ Wifi Unit that so many are saying we do not want- it is not safe. Are we coming to an age that we have too many gizmos and gagits. And EMF is starting to kill and our government is the ones doing it to us.</p> <p>Utility Name: PG and E</p>
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WEB

7/9/2011	7/12/2011	NULL	NULL	<p>Complaint / Concern: My wife and I are both experiencing significant health problems since the installation by PG&amp;E of the "Smart Meter" in our home and the neighborhood. These symptoms include: increased tinnitus (loud ringing in the ears); feeling of minute vibrations throughout the body; intense tingling in lower arms and legs; severe insomnia due to above symptoms; muscle weakness and fatigue; and involuntary muscle contractions. These symptoms have gotten progressively worse since the meters were installed in our city. We believe the EMF radiation emitted by the meter is the cause of these health problems. We would like the Smart Meter removed as soon as possible and asked the utility if the meter can be removed.</p> <p>Utility Comment: When we contacted the utility on July 9, 2011, I was told that PG&amp;E will not remove the smart meters or take any action to disconnect the radio transmitters until the CPUC takes action on the matter pending before the CPUC. I was told this was "tentatively" scheduled by the CPUC for September.</p> <p>Request of CPUC: The CPUC needs to take action as soon as possible on PG&amp;E's filing regarding policies that outline removal of the meters. September is too long to wait for the people suffering from exposure to the EMF. Resolution of this matter should be the highest priority for the CPUC. In addition, PG&amp;E's proposal to charge customers \$200 for the service of disconnecting the meter is too high. I would think a service call of this nature should cost the company less than \$100. PG&amp;E already has a manual billing system in place so there should be no additional cost related to billing. Thank you. We hope and pray that the CPUC will help the many individuals suffering now from the increased EMF radiation the Smart Meters are emitting in our communities.</p> <p>Utility Name: Pacific Gas and Electric</p>
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WEB

7/10/2011	7/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meters installed below our apt. 12/31/10. On 1/26/11, my husband, with no health problems whatsoever, suffered a clonic tonic seizure while asleep. He went through a series of extensive tests. Nothing showed up abnormal. They took him off medication. After two nights, he had another seizure while asleep. His doctor said he actually believes it is the Smart Meters that causes it. He is now on seizure medication. Then more slowly I noticed an electrical pulsing feeling in my feet and up my legs. Then twitches in my feet and then twitches all over but most always in the bedroom. I dont have this at work, only at home and the worst is in the bedroom. I also get a racing heart in that bedroom. This is obviously the Smart Meters. We never had anything like this before they were installed.</p> <p>Utility Comment: I called PG&amp; E. It was like talking to deaf ears. They could have cared less and no interest in hearing about what had happened.</p> <p>Request of CPUC: Have the 22 Smart Meters directly under our bedroom removed. The are ruining our life.</p> <p>Utility Name: PG&amp;E</p>
7/12/2011	7/26/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I do not want a MANDATORY wireless meter installed on my property. The meter would be installed in my 11-year old daughters bedroom, a small room in which her bed is INCHES from the meter housed just on the other side of an interior closet wall. In Mendocino county our Board of Supervisors voted against installation and yet this ruling is being ignored by PG&amp;E. I called them to request an "opt out" and was told there is no opt out, only the chance to be put on a delay list, and I was told that even being put on a delay list was no guarantee that a meter will not be installed anyway on my property.</p> <p>Utility Comment: I was told by one of PG&amp;Es phone representatives, when I called yesterday (7/11/11) to request an "opt out" status, that there is no opt out and people who are placed on a "delay list" may still have meters installed on their properties. The meters will only be removed if it is ruled we have the right to reject them. This is, according to a CPUC representative — with whom I spoke yesterday following my conversation with PG&amp;E — in violation of the agreement between PG&amp;E and CPUC. Essentially there is no guaranteed "opt out" or even a delay of installation.</p> <p>Request of CPUC: I want CPUC to enforce consumers rights to permanently opt out of SmartMeter installation on their own private property without a change in their service rates. I do not think these things should be installed anywhere until we are clear of the associated health hazards and the public is informed and can make the best possible decision based on this information.</p> <p>Utility Name: PG&amp;E</p>

WEB

LETTER	7/13/2011	7/18/2011	Pacific Gas & Electric Company	NULL	This consumer's issues are regarding the health effects of SMART meters. Sent an e-mail to SF CAB Supervisors to remove this case from my queue and to assign it to the PG&E SMART Meter Team.
WEB	7/16/2011	7/26/2011	San Diego Gas & Electric Company	NULL	Complaint / Concern: I do not want a Smart Meter installed for my gas. SDG&E installed a Smart Meter on my electric and I want it removed. I have health issues and concerns and these devices adversely effect me. I want to opt out! Utility Comment: I have told the SDG&E gas rep of my concerns and no gas meter was installed but I am being hassled to install one. I do not know who to contact to get the smart meter removed from electric and need the assistance of your organization to do so. Utility Name: SDG&E
WEB	7/20/2011	7/26/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: Both SMUD and PG&E have installed smart meters on my house: 1. I do not want another EMF transmission device in/on or near my home. 2. I do not trust the digital data transmission method, as has been widely reported, as reliable. My analog meters were not broken, they didnt need to be fixed. It is also a clear violation of the 4th Amendment of the US Constitution Utility Comment: I called SMUD to inform them they would either replace my analog meter in 30 days or I would remove their meter myself as I feel it poses a health risk, and financial unknown on my property. Request of CPUC: As a nation, we have decades of historic data that shows the analog meters are reliable, dependable and accurate. I am growing greatly concerned with the increasing spread of microwave transmission pollution, and with this particular form of *forced* compliance to the home owner. I would like there to be a national *opt out* for these meters at no additional expense to the consumer. Can yo assist. Utility Name: PG&E
WEB	7/24/2011	8/5/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: I have had a growing case of tinnitus for the past year. It is affecting my every day life and health! Utility Name: PG&E

WEB

7/26/2011	8/5/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: My complaint is regarding the use of the Smart Meter installed on my residence. I believe that this device has not been properly tested in a long term study of adverse health effects on human beings. According to materials I have read, the Smart Meter operates at higher levels of RF/EMF waves than is recommended by the world Health Organization. I also believe that this device is being installed to collect data of my behavior inside my home which is a violation of my 4th amendment rights. I also know that the electrical power being used by the Smart Meter to transmit the RF/EMF signal is charged to my account and thus I am paying for the operation of PG&amp;Es equipment</p> <p>Utility Comment: After Speaking with a PG&amp;E representative, she stated that there is no option. She stated that it WILL NOT be removed and that there is an opt out plan that would consist of a simple deactivation of the transmitting function and that there would be fees involved BUT that the opt out plan was not even available in my area. I strongly protest to the notion that I have NO available option to this invasive device. I am the customer, PG&amp;E is the vendor and there is NO other competition available for me to use, this constitutes a monopoly.</p> <p>Request of CPUC: I want the CPUC to force PG&amp;E to remove the Smart Meter from my residence at no additional rate hike and no additional fee for removal</p> <p>Utility Name: PG&amp;E</p>
7/26/2011	8/8/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: We are looking into wheter our electricity is causing problems in the home and/or with our health. The smart meter PG&amp;E put on our home has made more energy flowing in our home. There was other work done near our home by utility companies that set big electrical areas on our block. I feel our house is getting a big wave of electricity and I would the PUC to have this complaint checked. I hope some visit can be made to check our home for electric flooding to see if the level is harmful to us. If you can send someone or talk to PG&amp;E about inspecting our home I would appreciate it.</p> <p>Please contact us by mail. Thank you.</p> <p>Utility Comment: They looked inside the home but didnt use any equipment to track the level of electricity in the home.</p> <p>Request of CPUC: To send someone to inspect our house for electronic toxitivity.</p> <p>Utility Name: PG&amp;E and companies working near our home.</p>

WEB

WEB	7/29/2011	8/8/2011	San Diego Gas & Electric Company	NULL	Complaint / Concern: I am wondering if the CPUC has enacted an opt out option for installing the new Smart Meters? SDG&E keeps telling me I have no options. I should think when it comes to my health, I should have an option. I do not believe there has been enough study on these meters. I also believe they invade my privacy, and also fail to protect my privacy. I am very uncomfortable with the thought of my private home being monitored. These meters have been forced upon us before most people knew what was happening. They have been installed without peoples knowledge or permission. I ask for your help to prevent a Smart Meter from being installed at my home against my will. Request of CPUC: Please enact an opt out option for the Smart Meters. Utility Name: SDG&E
LETTER	7/29/2011	8/15/2011	NULL	NULL	The consumer opposes the installation of the smart meter, due to health reason. Sent smart meter closing letter.
LETTER	8/2/2011	8/16/2011	Southern California Edison Company	NULL	Consumer is complaining about Smart Meter its health concerns, fires & explosions as well as electrical interference and damage to appliances and electronics. Referring to
LETTER	8/4/2011	8/5/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter, due to health reason. Sent smart meter closing letter.
LETTER	8/4/2011	8/16/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health reason. Sent smart meter closing letter.

WEB

8/5/2011	8/16/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: The Smart Meter Program is affecting my health. I am very sensitive to EMF, I have been for years. Since the smart meter has been installed I am definitely feeling extremely high levels of dizziness, nausea, headaches, problems with concentration, aches in my jaw, tingling on my face, and muscle aches. I have moved my work area to the opposite side of the home away from the meter but this has not helped. When the Smart Meter was installed the contractor stated that my original meter would be saved and that if I wished to have it replaced then I could simply make the request.</p> <p>Utility Comment: I called the PG&amp;E Smart Meter Division and requested to have the smart meter replaced with the original, or a non-wireless meter but they refused. I even stated that I would be willing to pay a reasonable fee to have the old style meter read manually, however I do not believe this should be the case, but I am willing to do anything to feel better and get rid of this dizziness, nausea and these health problems the smart meter is producing.</p> <p>Request of CPUC: Change the Smart Meter program to a Wired System using the existing phone lines. This wired method is used in other countries and works fine. I dont have a problem with the smart meter program of electrical usage monitoring, however I am opposed to the Wireless Method because I feel effect of the EMF frequencies. I believe that the effects of the Wireless Smart Meter network in All Areas will produce the same ill health effects on my body as well.</p> <p>Utility Name: PG &amp; E</p>
8/7/2011	8/16/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I do not want a powerful radio wave passing through my body every few seconds; the body is also an electrical system and these EMF transmissions are unhealthy for humans and all living creatures. Thank you for this opportunity to express my concerns.</p> <p>Utility Name: PGE; smart meters</p>
8/9/2011	9/7/2011	Pacific Gas & Electric Company	NULL	<p>The consumer is requesting removal of his SMART meter for health and safety reasons. Sending e-mail to all SF CAB supervisors to assign this case to the SMART meter team.</p>

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LETTER

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8/11/2011	8/19/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I CONTACTED PG&amp;E VIA THEIR WEB SITE ADVISING THEM THAT I DID NOT WISH TO HAVE THE SMART METER INSTALLED ON MY PROPERTY. I WAS NEVER NOTIFIED OF THE DATE OR EVEN APPROXIMATE MONTH OF THE INTENDED INSTALLATION OF THIS METER. I HAVE SERIOUS HEALTH CONCERNS REGARDING THIS METER. I HAVE HAD SEVERE HEADACHES FOR THE LAST 3 WEEKS AND HAVE NOT BEEN SLEEPING WELL. I WAS CONCERNED THAT I WAS COMING DOWN WITH SOMETHING. MY HUSBAND AS WELL HAS NOT BEEN SLEEPING WELL. I RECEIVED MY BILL TODAY AND LEARNED THAT PG&amp;E HAD BEEN HERE AND INSTALLED THIS METER. I WAS NEVER GIVEN AN OPPORTUNITY TO VOICE MY CONCERNS OR PLACE MYSELF ON THEIR DELAY LIST. DIDNT EVEN KNOW THAT THERE WAS A DELAY LIST UNTIL I CALLED AND SUPERVISOR DAVE IN SACRAMENTO SAID THAT I DID NOT CALL THEM AND ASK TO BE PLACED ON THAT LIST. I WISH TO HAVE THIS METER REMOVED FROM MY PROPERTY IMMEDIATELY!! OUR HEALTH IS AT RISK AND PG&amp;E IS RESPONSIBLE. THERE WAS NO OPPORTUNITY FOR US TO TAKE ANY ACTION.</p> <p>Utility Comment: THERE IS NO WAY TO REMOVE IT.</p> <p>Request of CPUC: REMOVE THE METER AND INSTALL THE ORIGINAL ONE AGAIN. GIVE US BACK OUR HEALTH. PG&amp;E SHOULD BE REQUIRED TO BE MORE TRANSPARENT. GIVE BETTER INFORMATION IN A TIMELY MANNER.</p> <p>Utility Name: PG&amp;E</p>
8/12/2011	9/7/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter for health reasons. Sent smart meter closing letter.

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8/18/2011	9/9/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Earlier this month PG&amp;E installed 4 smart meters outside of my house. They did not install them for my account/address because I put in a formal request that they leave my analog meters as-is. Apparently, I will have to pay a one-time fee for this, as well as an ongoing monthly fee, and when I move I will have to pay to have a smart meter installed. This is very unfair. The smart meters installed at my neighbors units are causing serious health problems for my family. We are experiencing constant nausea, headaches, tinnitus, sleeplessness, and difficulty concentrating due to the RFRs emitted by these meters. We feel sick almost all of the time now, and we have always been very healthy poeple. The meters are also a violation of privacy and a fire danger. They are not UL certified, and were not installed by qualified electricians.</p> <p>Utility Comment: I received no response.</p> <p>Request of CPUC: I would like the CPUC to place a moratorium on the installation of any more smart meters, and to order PG&amp;E to remove all existing smart meters and replace them with analog meters.</p> <p>Utility Name: PG&amp;E</p>
8/18/2011	9/9/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: The so called "smart meter" roll by Edison is misnamed. This device is designed to increase the cost of electricity in order to inflate revenues. The microwave radiation that these meters produce are a health hazard. I know of two individuals, who are extremely sensitive to the frequencies of RF radiation that these meters emit. No opt out program is available and the utility is not insured should these devices cause an exacerbation of the symptoms these individuals experience. There a federal mandate against the installation of surveillance devices without a court order. These devices have no security controls and effectively monitor the specific nature of electrical devices being employed, the time of employment, and duration. This information, used by hackers or the utility employees themselves, provides information regarding whether an account holder is home, when he might be sleeping, what sort of equipment may be in use, etc. This is an invasion of privacy.</p> <p>Utility Comment: They indicate that no opt out plan is available. I informed them that the meter is located on an electrical panel that I installed and belongs to me. I have denied their access to my panel, and it is my intent to prevent the installation of this "smart" meter on my property</p> <p>Request of CPUC: Ban the further installation of these devices</p> <p>Utility Name: Southern California Edison</p>

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8/18/2011	9/9/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I need your help to stop Smart Meters from going on my building.</p> <p>All of the meters for my entire building sit on my apartment. They run along the wall that is my living room and child's bedroom. I have a 3-year-old daughter and I am very afraid for her safety.</p> <p>The owner of my building is very sympathetic to my concerns for my child's health and safety. He doesnt want smart meters.</p> <p>Edison claims that their Smart Meters will only send out signals once per hour, 24 hours a day. I tested some neighboring buildings that have already been switched over... 202 San Vicente's meters are emitting radiation every 3 seconds.... meters are emitting radiation every second.</p> <p>I am terrified.</p> <p>Utility Comment: They said that they have no opt-out option. They said they would cut off everyones electricity in the building if they were not allowed to switch out the meters. One of our residents is 98-years-old! She cant live without electricity! None of us could. There must be an option other than cutting off the electricity!</p> <p>Request of CPUC: Please, please, please intercede on my behalf. I love my home. I love my daughter. Please help me find a way to convince Edison that an opt-out should be made available in situations where the inhabitants may be harmed by the proximity to the pulsing radiation from Smart Meters.</p> <p>Utility Name: Southern California Edison</p>
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## EMAIL

8/19/2011	8/25/2011	NON REGULATED	NULL	<p>Sent: Thursday, August 18, 2011 5:56 PM To: Public.advisor Subject: Fwd: Smart meters Date: August 18, 2011 5:47:51 PM PDT Subject: Smart meters Dear Bob;</p> <p>I am writing to you with hopes that you would pay more attention to our concerns then all other city of Burbank employees I have reached out the past two weeks. I own and also manage numerous properties in the city of Burbank. I have had meetings with my tenants and neighbors throughout the city and everyone of us share similar concerns about the smart meters forcefully being attached to our buildings. The long term health affects and property values, interference with electronics and appliances, and surveillance without consent is some of the concerns we all have. I sent a letter, made a phone call and sent an email.. With no regard to all my requests for an opt out, those meters were installed despite the fact that I was assured to be put at the end of the list, which was end of October I was told. I spent 20 minutes speaking with a person named Michael (he refused to give me his last name) on August 5 th. He assured me that the property addresses I gave him will go on a delay installation list. I also spoke with Jamie a systems analyst she said she was on 8-17 and assured me again that I would be put on a delay list. Despite all these assurances it seems, they gave it a priority and installed 3 of the units yesterday I was told by my tenant. The water and power has no right to mandate wireless smart meters on my properties when I'm in opposition of their installation. I clearly told them I do not give them consent to enter my property for the purpose of changing the meter. None of the tenants were notified and educated on what's going on. When I told Michael I do not want the smart meters installed on my property,he said I have no say in the matter if I wanted to have electricity in my home. Apparently its a choice of smart meter or no electricity.. Whatever happened to our rights.. Please answer to my question if you can..</p> <p>Sincerely An angry and disappointed resident and customer of Bwp Sent from my iPad</p>
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8/25/2011	9/14/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: A "SmartMeter" was installed on my house by a PG&amp;E subcontractor without my permission. I was home when he came without notice to install it. I told the installer I did not want the SmartMeter. He said I had no choice and went ahead and installed it anyway. I have had severe migraine headaches since the meter was installed. Through a lengthy process, many doctor visits and tests, I am certain they are being caused by this SmartMeter technology. I want this meter removed and PG&amp;E wont do it.</p> <p>Utility Comment: When I called PG&amp;E, I was told they cannot remove the smartmeter because they are waiting on the CPUC for approval of a process. I asked if I could hire an electrician to remove it and install an analog meter. I was told I am not allowed to do that since the meter belongs to PG&amp;E.</p> <p>Request of CPUC: Please help me get the SmartMeter removed from my house as soon as possible. Tell me what I need to do to make this happen? Help!!</p> <p>Utility Name: PG&amp;E</p>
8/25/2011	12/5/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I work from home and have my computer set up in the bedroom next to the Smart Meter. I very often work 8-10 hours per day on the computer. What I am experiencing is a severe burning sensation all over my body, along with stinging and am unable to concentrate or focus to do normal work. I am very concerned that the pulsing of radiation from the smart meter is contributing to my health problem and would like to request its removal.</p> <p>Utility Comment: They sent me some information and said at this time there is not an opt out option but there looks to be one coming down the road.</p> <p>Request of CPUC: I would like people to have the option of having the "Smart Meter" removed. I want mine taken out. We should have the right to make that kind of decision and SDG&amp;E should have warned people of the health hazards prior to installation. Northern California refused the "Smart Meters" initially which is what should have happened in So. California.</p> <p>Utility Name: SDG&amp;E</p>
8/25/2011	12/5/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: A "smart meter" was installed on our house, in replacement of the perfectly functioning existing meter. I am concerned about the health effects of radio frequency radiation. I have small children. I have made efforts to moderate my familys exposure to it from cell phones and wireless technologies. This has been done against my will.</p> <p>Utility Comment: They said it was necessary, would save us money, and that it could not be removed.</p> <p>Request of CPUC: I would like the CPUC to order SDG&amp;E to restore our old meter.</p> <p>Utility Name: SDG&amp;E</p>

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8/26/2011	9/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: On August 24,2011, a woman came by from Wellington Energy and asked to upgrade my meter to the smart meter. Due to health concerns I said no. She then went to my neighbor in the back (who was not home at the time) and asked her guest if she could install the meter. The guest said yes. A few minutes later the resident (at) came home and said she did not authorize installation, would she take it out. The worker became very agitated and refused.</p> <p>Later that day, I developed a stiff neck and a migraine, and had to go to the E.R. Today, August 26, 2011, the migraine has returned. The meter is on my living room wall about 3 ft from where I sit regularly. I am very concerned, and interested to know the results of the new regulations that CPUC and PG and E are supposed to be hammering out right now. I want to be able to opt out of the program.</p> <p>Utility Comment: The woman from Wellington Energy was very unprofessional. She said she had "hundreds" of meters in her truck and could not figure out which one was ours (although she had just taken it off 5 minutes prior).</p> <p>Request of CPUC: Uninstall the smart meter, take it offline, dont charge the customer to not be innundated in their own homes. Immediately after she put this in I got sick!</p> <p>Utility Name: PG &amp; E/Welington Energy</p>
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8/28/2011	9/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I notified PGE about ringing in my ears since the installation of the smart meter.</p> <p>The meter is located one foot from the bedroom that is being used as an office and about ten feet from the bedroom where I sleep. The ringing is so pervasive that I am not getting any sleep. I only get relief when I leave the house.</p> <p>Utility Comment: I have been told that they will not remove it nor will allow me to have my analog meter back.</p> <p>PGE has threatened me with a disconnect of service if I try to have this removed and they give me no answer as to when or if my wanting the radio frequency turned off is an alternative. They say that they are waiting for a decision from the PUC. When are you going to do something about this?</p> <p>Request of CPUC: I want my analog meter back and the smart meter removed now. I want the radio waves that are bombarding my house by PGE to be turned off now.</p> <p>I want CPUC to look at the safety of these and listen to all of the reports that are flooding in from everywhere smart meters have been installed. Health issues, fire issues. Why is there no UL listing on these.</p> <p>These have not been tested and my understanding is that I could not get a permit to install anything that had not been approved by UL.</p> <p>It is also my understanding that all of these meters were made in China?</p> <p>Really? We are supposed to have confidence in the integrity of these meters based on what China has done with other manufactured goods?</p> <p>Utility Name: PGE</p>
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8/31/2011	9/13/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: After their recent installation of a smart meter in my home earlier this month, Ive experienced a myriad of issues pertaining to my health. I havent been able to sleep a full night, constantly waking up in the middle of the night and falling asleep during the day, I have crazy spouts of nausea and numbing headaches that have only worsened. Also, Ive experienced dizziness and severe fatigue thats crippling my daily activities.</p> <p>Utility Comment: The utility company said theyd send someone to measure the RF and EMF being outputted, but gave me no option to opt out of this program.</p> <p>Request of CPUC: Please have my utility company consider an opt out program for individuals like me who are sensitive to such outputs. Ive read up on the literature on the utility companys homepage, but I couldnt find anything that accounted for: the amount of times the smart meter would be in use and for how long, this is confounded by the number of smart meters that are close to me vicinity (my neighbors). Though I know only one can be activated at one time it needs to be pointed out that they are not accounting for the levels be outputted by other devices within my general area. Also, there hasnt been any study documenting the EMF output on EMF sensitive individuals in regards to the smart meter. EMF sensitivity can be crippling if it is happening on a daily basis. Please inform the utility company of this and allow me to convert back to my old analog meter.</p> <p>Utility Name: SDG&amp;E</p>
8/31/2011	9/13/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: It has been proven repeatedly that "Smart Meters" are a danger to the health and welfare of humans and animals. Yet, SDG&amp;E is saying that your organization has mandated that these be attached to our homes in San Diego. We all know that theyre using this excuse to save money. Period. The fact that the radiation emitted from these "Smart Meters" is causing real health problems and no one is doing anything to remedy the situation is very disturbing. I want the opportunity to opt-out of this meter on my home. I spend at least 5-6 hours a day working from my home approximately 2-3 feet away from our "Smart Meter" which is located directly behind my computer screen on the outside wall of my home office. In addition to my neighbors meter which is only a few feet beyond ours. I dont want them there!</p> <p>Utility Comment: We cant remove them.</p> <p>Request of CPUC: Please tell SDG&amp;E that they need to include an opt-out program for homeowners. We need to have control of the equipment that we choose to put on our own homes.</p> <p>Utility Name: SDG&amp;E</p>
9/1/2011	12/5/2011	San Diego Gas & Electric Company	NULL	<p>Consumer cites health concerns as the reason to wanting the Smart Meter removed.</p> <p>Consumer states the meter was installed on the wall directly above his kid's bed.</p> <p>Referring case to HAW.</p>

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WEB	9/3/2011	9/14/2011	San Diego Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.
WEB	9/3/2011	9/14/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: PG&amp;E wants me to schedule an second attempt to install a smart meter at my home. I stopped the first attempt and called the number given by the service man. I was told that I would be put on the end of the list for installs pending the CPUCs decision in court. On 8-30-11 I received a message to call and schedule a time to install the smart meter. I havent heard/read about any court decision being made on the otp out option. WE DON NOT want a smart meter installed-I have a no install meter sign hanging below the meter. WE fear the location of our current meter is in a dangerous location for remote usage (outside a bedroom wall). We fear for future privacy, security and health issues associated with such technology. Our neighbors pace maker short circuited after their smart meter was installed and he ended up needing a heart transplant!</p> <p>Thank you for your efforts to stop PG&amp;E! XXX and XXX</p> <p>Utility Comment: I have not contacted them yet for a new appointment to install a smart meter. The first contact made ended with a delayed installation date pending the courts decision a rep. informed me.</p> <p>Request of CPUC: We would prefer to not have a smart meter installed-in insure our right of choice in the matter.</p> <p>Utility Name: PG&amp;E</p>
WEB	9/5/2011	9/14/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Smart meters: Customers being forced to have meters installed in their homes. There is no law to allow this intrusion.This goes against our civil rights. Where is our freedom of choice? There have been may complaints regarding unreliability because they are inaccurate. In addition a flood of complaints have been filed regarding negative health problems because of the EMF even though SCE says its within guide lines. ENERGY POLICY ACT of 2005 only mandates utility to offer smart meters, it does NOT mandate them to install them!</p> <p>Request of CPUC: Require Southern California Edison to offer an opt out program for smart meters. Also do not allow SCE to over charge customers to opt out. If customers dont have the money to pay fees they wont be able to opt out defeating the purpose of opt out program!</p> <p>Utility Name: southern california edison</p>

WEB	9/5/2011	12/6/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am experiencing difficulty sleeping and other symptoms that have been reported in homes with smart meters. Our home and the entire neighborhood is flooded with radio frequencies. I would like all smart meters removed without cost to consumers.</p> <p>We have a young child in our home, the long term effects of radio frequencies on developing children is currently an unknown quantity but research finds effects on various organ systems.</p> <p>I am a retired public health officer and find your agency's lack of response to potential health concerns very disheartening.</p> <p>Utility Comment: They installed a lower strength meter. The problems continue.</p> <p>Request of CPUC: Ideally all smart meters should be removed from California residences, with no cost to the consumers.</p> <p>Utility Name: PG&amp;E</p>
WEB	9/4/2011	12/6/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Five smart meters have been installed on exterior wall to infants room.</p> <p>As grandfather, I am very concerned for the health of their baby, my daughter and her husband. These meters are not UL approved. What can we, as a family do about this?</p> <p>Fred Gibbs</p> <p>Request of CPUC: Do your job as a regulator. How can you approve a non-UL approved appliance to be installed in this manner.</p> <p>Utility Name: PG&amp;E</p>
LETTER	9/2/2011	12/6/2011	San Diego Gas & Electric Company	NULL	Forwarding case to HAW.. Consumer wants Smart Meter Removed for health reasons
FAX	9/6/2011	12/7/2011	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to son's health issue. Sent smart meter closing letter.



WEB	9/7/2011	10/3/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have very strong health concerns regarding the Smart Meters that we are being forced to be around. They make a humming noise and give me migraine headaches. My 17 month old son does not sleep through the night when he is sleeping in the room closest to the smart meter. My health problems began when I moved into a room that is inches away from a smart meter. I have had no other health issues until then. I know it is the smart meter causing it. It also makes me nauseous. I thought this was a free country where we had the right to choose our services. I do not want this smart meter and want it removed IMMEDIATELY!</p> <p>Utility Comment: That I have no choice but to have a smart meter and that the PUC is to decide if the public has a choice to choose or not. They were very arrogant saying that there are no health concerns but last time I checked a sales phone rep doesn't usually carry a PHD. We deserve the right to choose. These meters are very unhealthy.</p> <p>Request of CPUC: Make PG&amp;E give customers a choice (at no additional cost) to replace smart meters with the old analog systems. It is our Constitutional Right. I will not give up until we have the freedom to choose.</p> <p>Utility Name: PG&amp;E</p>
WEB	9/10/2011	1/6/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: I am not the owner of this residence but do live as a tenant. I already live with an autoimmune disease that has multiple health problems. I have read everywhere about the health effects of smart meters on people and do not need this extra worry. Please come and remove them from the condo and put in the old meters. I will take action, if necessary and spread the news about these new smart meters that emit radiation.</p> <p>Utility Comment: I have not contacted them.</p> <p>Request of CPUC: Remove the smart meters and replace them with the ones we had prior.</p> <p>Utility Name: Southern California Edison</p>
WEB	9/10/2011	1/6/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: 1. Smart Meter radiation. 2. Lack of full disclosure by SCE of the health hazards. 3. Lack of convincing evidence of necessary encryption to mitigate privacy concerns. 4. No opportunity to "Opt Out".</p> <p>Utility Comment: Led me to believe that I don't really have a choice.</p> <p>Request of CPUC: That an "Opt Out" option be provided.</p> <p>Utility Name: Southern California Edison</p>
LETTER	9/8/2011	1/6/2012	Pacific Gas & Electric Company	NULL	<p>Consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.</p>
LETTER	9/8/2011	1/6/2012	Pacific Gas & Electric Company	NULL	<p>Consumer opposes the installation of the smart meter due to health issue, wants meter removed asap. Sent smart meter closing letter.</p>

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9/13/2011	1/6/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: A few months back I was approached by a sce worker who told me I had to install the new smart meters for my home. Without warning, he insisted I put it in. I felt my rights as a homeowner where violated. I was very happy with the old meter and felt that a new one wasnt needed. So he came in all geared up, literally and put in the new smart meter.</p> <p>At the time I had no idea that this new device is can be hazarded to ones health. I have four small children who we as a family love dearly and do our best to tend to them with proper health. This new meter is not to their advantage. MAtter of fact since we have had it installed, my health has declined. Fatigue is the biggy, then muscle soreness, aches and pains I have never had before, ear problems, headache. My children have also suffered, esp the little on...rashes, tired more ect. their brains are developing at such a fast rate and this new smart meter I believe can hinder it.</p> <p>Utility Comment: That they couldnt help/ Nothing they can do!</p> <p>PLEASE VIEW THESE FEW LINKS ABOUT THE CONCERNS OUR STATE IS HAVING ON SMART METERS AND THE HEALTH PROBLEMS WITH THEM BEING INSTALLED.</p> <p><a href="http://www.blacklistednews.com/Smart_meters%3A_public_health_nightmare_or_public_utility_boon%3F14701/0/0/0/Y/M.html">http://www.blacklistednews.com/Smart_meters%3A_public_health_nightmare_or_public_utility_boon%3F14701/0/0/0/Y/M.html</a></p> <p><a href="http://stopsmartmeters.org/how-you-can-stop-smart-meters/sample-letter-to-local-government/ca-local-governments-on-board/">http://stopsmartmeters.org/how-you-can-stop-smart-meters/sample-letter-to-local-government/ca-local-governments-on-board/</a></p> <p><a href="http://www.smartmeterdangers.com/letter.pdf">http://www.smartmeterdangers.com/letter.pdf</a></p> <p>Request of CPUC: To contact SCE in my area, and tell them my concern as a parent and mother, and to remove the smart meter and put back my old one. we want to pay our bill and will do so..so what does it matter if the old one is back? It is better for our health and the enviroment, two things this country should be aware of</p> <p>Utility Name: southern california edison</p>
9/15/2011	1/6/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: Smart meter is installed less than 100 meters from the neighbors meter</p> <p>when this was brought up to sce they ignored it.</p> <p>Told them the meter was making me and my wife sick they also ignored it and i was told someone would call back, they never did.</p> <p>Utility Comment: they had nothing to say except that the meter waould stay and some one would call back</p> <p>Request of CPUC: I would like the meter to be removed as it violates my health and fcc regulations on distance between meters</p> <p>Utility Name: SCE</p>

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9/17/2011	1/6/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Two complaint/concerns:</p> <p>1. I have locked up my analog electric meter since others on the "delay" list for wireless meters got them anyway. I feel the ones in my neighborhood and feel equally assaulted by the unavoidable EMFs emitted which I cannot escape.</p> <p>2. Because I am a Health Coach I have met many people who are electro-sensitive and far more affected than I am. I feel ANGRY that you, the PUBLIC util.comm., are discussing an overly-expensive "opt out" rather than demanding the precautionary principle by halting the installations!</p> <p>Utility Comment: PG&amp;E said we have no choice about if a wireless meter will be installed, only WHEN.</p> <p>Request of CPUC: Employ the precautionary principle NOW ~ it is not too late! Tell all utility companies to halt ALL wireless installations and disallow anything BUT wired or analog meters. Start taking wireless meters out of the neighborhoods FIRST in the neighborhoods of people who have complained about their electtrosensitivity and everywhere else after that. Notice that people are preparing to sue the commissioners personally for the medical damages, higher utility bills, etc.</p> <p>Utility Name: PG&amp;E</p>
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	9/16/2011	1/6/2012	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: My husband has Parkinsons, and I have neurological disorders yet we were active and felt good. In April, 2011 we moved in with my elderly parents to help them. Immediately we experienced buzzing in the head, body jolts, depression, fatigue I can only describe as "deathly". My neurological symptoms, before completely under control, were back! Burning feet, cramping, anxiety, depression. My husband complained daily. Then we opened up stuck windows in our bedroom, and outside, at the head of our bed was an electric meter. OMG! Was it one of those "Smart Meters"?? Ive always avoided all forms of EMR, distancing myself from that which I must use (e.g., a computer), I never put a cell phone to my head. I even lay it down to use the speaker. I used my EMR meter and found the "Smart" meter was emitting EMR the same level as if Id gone to bed snuggled up to my old computer. We now know its worse than that. Were miserable. We want the analog back, and we want it back YESTERDAY.</p> <p>Utility Comment: They told us we didnt have the option of getting back the analog. And if we wanted it moved off our bedroom wall WE would have to hire the electrician to do it, and that was AFTER paying SDG&amp;E \$1,500 to "study" it first (something about old wiring).</p> <p>Request of CPUC: We absolutely NEED this monstrosity removed from our bedroom wall, and the analog put back. If it isnt done by SDG&amp;E, well take matters into our own hands, and protect our property as is our right, from anyone coming on the property in the future after taking the stupid meter off. We would expect CPUC to protect our right to protect our health - by protecting us FROM SDG&amp;E.</p> <p>Utility Name: SDGE</p>
LETTER	9/15/2011	1/6/2012	Pacific Gas & Electric Company	NULL	Consumer complains about Smart Meter and cites health and safety concerns. Consumer disapproves of opt out proposals. Forwarding to HAW.
LETTER	9/19/2011	1/6/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter because of health, safety and privacy reasons. Sent smart meter closing letter.
LETTER	9/19/2011	1/6/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter because of health, safety and privacy reasons. Sent smart meter closing letter.
LETTER	9/19/2011	1/10/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health and privacy issues. Sent smart meter closing letter.
LETTER	9/19/2011	1/10/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue, wants opt-out option. Sent smart meter closing letter.

LETTER	9/19/2011	1/10/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter to health and privacy. Sent smart meter closing letter.
LETTER	9/19/2011	1/10/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter, due to health, safety and privacy issues. Sent smart meter closing letter.
LETTER	9/21/2011	1/11/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health concerns. Wants opt-out option without charges. Sent smart meter closing letter.
WEB	9/22/2011	1/11/2012	Southern California Edison Company	NULL	Complaint / Concern: Without notice, SCE attempted to install a smart meter on my property today. There are too MANY unresolved health concerns regarding these meters and I wish to opt out until they are resolved. Request of CPUC: Implement and/or require the utility companies to provide the ability to opt out to each customer. Utility Name: SCE

WEB

9/23/2011	1/11/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: California Public Utilities Commission</p> <p>RE: Smart Meters</p> <p>Mr. Peevey and CPUC Commissioners,</p> <p>I am a customer of Southern California Edison (SCE). I object to the deployment of smart meters, given their risks to our health, safety, prosperity, consumer and civil rights and security. .</p> <p>We never gave permission to allow installation of smart meters and/or use our homes as network transmitters. In keeping with our right of Freedom of Choice, we are demanding that you order SCE to offer an Opt Out Program at no cost to the consumer. This would also include the right for consumers to retain their analog meters on an individual or community-wide basis. .</p> <p>I respectfully encourage you to enact a SCE retroactive and immediate Opt Out Program at no charge to the consumer. .</p> <p>Sincerely,</p> <p>XXX</p> <p>9/23/2011</p> <p>Utility Comment: No opt-out program is permitted</p> <p>Request of CPUC: Allow us to opt out</p> <p>Utility Name: SCE</p>
9/23/2011	1/11/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Utility installed Smart meter w/o our permission. We do not want Smart Meter. Health concerns, invasion of privacy and a violation of property rights.</p> <p>Utility Comment: They said it was the law and they refused to remove it. No options.</p> <p>Request of CPUC: Remove meter and replace w/ original or similar.</p> <p>Utility Name: PG&amp;E</p>

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9/23/2011	1/11/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: Installed a smart meter 9-22-2011. It is effecting my health. It is very hard to take the physical effect it is causing me. I cant sleep with this effect in my head and nervous system. Need help Edison is not concerned about me or what the smart meter is doing to me. Thinking about turning off the electric but that creates a lot of other problems for us. Want to go to another company for our electric but Edison says we cant do that.</p> <p>Utility Comment: They cant do anything for me. They wont take out the smart meter. I tell them it is bothering me and making me sick right now as we talk and they say they care but cant do anything and in the true robot like way Edison responds they say have a nice day. I tell them am not going to have a nice day as long as I have this problem.</p> <p>Request of CPUC: Help me get the smart meter removed. We have been good paying customers of Edison for over 20 years at this address. We havent asked for anything but to not have this smart meter. This is a deal breaker and show no concideration of me or my health. We are treated like cows. I will never feel the same about Edison again.</p> <p>Utility Name: Southern California Edison</p>
9/26/2011	1/11/2012	Southern California Edison Company	NULL	<p>The consumer opposes the installation of the smart meter due to health, safety and privacy issues. Wants opt-out option without charges. Sent smart meter closing letter.</p>
9/27/2011	10/26/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: SCE has given notice to begin conversion to ("Smart Meters"). I am against this action because: I have health concerns ofthe radio frequency (RF) hazards on my property. 2. This is an invasion of privacy. 3. I am currently a "net metering" customer with photovoltaic solar panels on my roof and produce more power than I consume monthly. The "Smart Meter" does not run backwards and therefore recognize the excess energy produced by on-site solar systems.</p> <p>Therefore, until SCE can develop a Smart Meter that has gone through rigorous safety testing that concludes there are no ill-effects to long term exposure from the metering device, and that the Smart Meter will have a way to deal with on-site power generation from photovoltaic solar systems (or other energy producing systems), I demand to not have a Smart Meter installed on my property.</p> <p>Request of CPUC: Mandate an Opt-Out option for customers of SCE, PG&amp;E and other electrical providers.</p> <p>Utility Name: Southern California Edison</p>

WEB	9/27/2011	10/28/2011	Southern California Edison Company	NULL	Complaint / Concern: We want the smart meter changed back to analog. We are all experiencing health problems since it has been installed. Utility Comment: refused to change back to analog Request of CPUC: Change smart meter back to analog as soon as possible. Utility Name: Southern California Edison
WEB	9/28/2011	10/28/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: Ever since PGE installed the smart meter I have been experiencing major dizziness to the point of passing out and headaches which DISAPPEAR when I am not in my house. I firmly believe that the smart meter is a threat to my health and anyone else in my household and demand that it be replaced by an analog meter.   HELP- PLEASE!!! Utility Comment: The same thing they tell everyone else-- that unfortunately at this time nothing can be done- BUT - I know that is not true.   I am even willing to purchase an analog meter myself and have an electrician install, if I can be sure that PGE will not turn off my power Request of CPUC: Allow me to install an analog meter and guarantee that my power not be turned off. My health is at stake-- need your help- please!!!! Utility Name: PGE
WEB	9/28/2011	10/28/2011	Southern California Edison Company	NULL	Complaint / Concern: Unresolved health,safety and personal issues regarding the installation of electrical Smart Meters noted by Thousands of customers. Utility Comment: File a complaint. Request of CPUC: Stop the insane violation of American Human Rights until such time as the three mentioned (above) are resolved to the MILLIONS of customers. We depend on YOU to PROTECT and DEFEND our RIGHTS. Where else do we go but to our REGULATORS for needed action? Our country is in a TERRIBLE MESS because Regulators have NOT done the job they are being paid to do! Utility Name: Southern California Edison
WEB	9/28/2011	10/28/2011	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health reason. Send smart meter closing letter.



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9/28/2011	10/28/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Earlier this year PG&amp;E installed Smart Meters on the outside wall of our rented condo only 4 feet away from where my wife and I spend most of our days. It is not only one meter for our home but a total of 25 smart meters (gas and electric) for the adjacent homes! Since these so called Smart Meters were installed we have suffered intense headaches, nausea, insomnia, anxiety, listlessness and more. These physical symptoms started occurring immediately after the meters were installed and neither my wife nor I had any prior health issues</p> <p>Utility Comment: We want PG&amp;E to remove all the smart meters and replace with analog meters as before. The other option would be to have PG&amp;E pay for our move so we could get away from this "wall of smart meters" that is making us sick.</p> <p>Request of CPUC: Contact PG&amp;E with our request to remove meters or pay for our move as they are responsible for making our unit uninhabitable. We also request that PG&amp;E pay for a health evaluation by a doctor of our choice as we do not have and cant afford health insurance.</p> <p>Utility Name: PG&amp;E</p>
9/29/2011	10/28/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I would like to have an option to opt-out of the smart meter installation program. I am sure by now you have heard from many people regarding the health effects, privacy issues. The issues at hand are not lost on you, I am sure so I wont list everything here. As an American citizen I believe I should have the right to safe-guard my home and it seems unfathomable (although less so as the years progress) that in America people dont have a choice on whether to attach a potentially health-altering device to their homes.</p> <p>Utility Comment: They said they would put us on the delay list and that there is not currently an opt-out program. They stated that the CPUC is considering smart meter opt-out solution so for CA customers.</p> <p>Request of CPUC: I would like the CPUC to act quickly in creating an opt-out solution.</p> <p>There are at least 11 CA cities that have banned the installation of the smart meter and a total of 10 counties ant 36 cities that are opposed to the smart meter program. I think the concerns are out there and Im not speaking as a solitary person.</p> <p>Utility Name: SCE</p>

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9/29/2011	11/22/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I demand that the CPUC rescind its mandate for the implementation of Smart Meters. Installation is being forced, and many consumers are allowing it, because there has been inadequate investigation into the health and privacy concerns, and there has been no education of the public. Instead its being rolled out under the auspices of "greener" technology. Sounds more like martial law. Southern California Edison already has a monopoly in my area. My choice, then, is to suffer adverse health effects or live in the dark.</p> <p>Utility Comment: At first we were threatened that SCE/Corix would come back with law enforcement. My mother was able to get her home on a delay list. My next door neighbor, despite having a sign, was not home when Corix came again to deal with "resisting" customers. They installed it anyway. I was lucky to save the one on my house. Only two days later SCE suddenly has an opt-out list. It was too late for my friend. Shes being told she can have the unwanted Smart Meter "powered down". If too many people opt out, the utilities companies have vowed to put a repeater in your neighborhood which boosts the signal and emits even more intense radio frequency radiation!</p> <p>Request of CPUC: I want the CPUC to favor the consumers! Restore the analog meters. The recommendation from the Department of Energy was a mandate only for buildings under explicit federal jurisdiction. Why did the CPUC issue a mandate to the utility companies then? Who stands to benefit from this? Surely not consumers? Perhaps the tax coffers and the manufacturers of Smart Meters?</p> <p>Utility Name: Southern California Edison</p>
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9/29/2011	10/31/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: After watching President Peevey tell that he could have his analog meter back, I called PG&amp;E and stated that I too was having health problems after the installation of the smart meter and I wanted an analog meter back on my home. The customer support person told me that PG&amp;E no longer installs analog meters. I had an analog meter and because PG&amp;E said they wouldn't, with assistance I installed one Sept 24, 2011 @ about 11:30am. I took the smart meter to the Santa Cruz Sheriff's dept to turn it in. I attempted to hand it over to the sheriff's office for safe keeping until I could get PG&amp;E to come and take it back. They refused to accept it.</p> <p>Utility Comment: Yesterday A representative from PGE named James said that I had to have my existing meter put back and that an emergency order for this to be done had been generated. He said I had broken a law and would be contacted by Revenue Assurance about this because I was now stealing electricity. I waited all night for them to show up. They did not. I have now been contacted by Lonnie Wilson and have been told that I had broken federal law and that that my power would be shut off. I would also have to pay for and inspector to come out and for a technician to reinstall the smart meter. Mr. Wilson said that the smart meter that is at my house in a box might have been tampered with and was no good anymore. Also because the analog meter I had did not belong to them it was useless as well. I am now waiting for the investigation dept to contact me.</p> <p>Request of CPUC: Dear President Peevey,</p> <p>I would like for the analog meter to remain on my home. I would like the threats from PG&amp;E to stop. I would like to have my electricity kept on.</p> <p>Utility Name: PG&amp;E</p>
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	9/30/2011	10/24/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have asked for my SmartMeters to be removed. I have so far had to ask twice. One of my properties has the SmartMeters on the wall of a bedroom, making this room un-rentable. I should not have to pay to relocate the SmartMeter as I did not want it in the first place. There were never any issues with the Analog Meter.</p> <p>Utility Comment: I have been told that PG&amp;E will notate my account but that is all. I have also been told by PG&amp;E that they so far have removed ONE meter in the entire state.</p> <p>Request of CPUC: As ONE meter has been removed, the precedent has been set. I ask that you (the CPUC) ask PG&amp;E to remove all of my SmartMeters and replace them with Analog Meters. There simply is no reason for this request to go unanswered. There simply is no reason why they should not remove the SmartMeters and replace them with Analog Meters. We need to put people to work and the SmartMeters only eliminate jobs, foster distrust, and more importantly generate health issues. What right does a utility have to prevent me from making money with my property? Havent they given their parent (for PROFIT) company enough money?</p> <p>Utility Name: PG&amp;E</p>
LETTER	9/29/2011	10/24/2011	San Diego Gas & Electric Company	NULL	Fwd to HAW.. Smart Meter..Non billing complaint Consumer wants smart meter removed for health reasons.
WEB	9/30/2011	10/24/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: A Smart Meter was installed at my home today and I would like it removed immediately. There is a great deal of research that contradicts the companys own literature about the safety of Smart Meters and their levels of radiofrequency microwave emissions and because of this, I am against their use altogether.</p> <p>Utility Comment: Southern California Edison said they would be unable to uninstall the Smart Meter once it had been installed.</p> <p>Request of CPUC: I would like CPUC to insist that Southern California Edison consumers be allowed a choice, whether it is before or after installation of Smart Meters, as to whether they use these devices at their homes. Because Southern California Edison is the only energy provider we have the option of utilizing, I find it incredibly unethical that we be subject to changes in service that may affect our health without any kind of recourse.</p> <p>Utility Name: Southern California Edison</p>
WEB	10/1/2011	10/24/2011	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health reason. Sent smart meter closing letter.

WEB	10/2/2011	10/24/2011	Southern California Edison Company	NULL	Consumer wrote back again stating health issue with the smart meter. Smart meter closing letter sent 10/24/2011. Re-closed, per HAW.
WEB	10/3/2011	10/24/2011	Southern California Edison Company	NULL	Complaint / Concern: We do not wish to have the Smart Meter installed due to health reasons and we want viable "opt out" options. Utility Comment: Thank you very much and we have put you on a list. Request of CPUC: We want viable "opt out" options and no installation of the Smart Meter. Utility Name: Southern California Edison
WEB	10/3/2011	10/24/2011	Southern California Edison Company	NULL	Consumer opposes the installation of the smart meter due to health reason. Sent smart meter closing letter.
LETTER	10/3/2011	10/24/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter due to health reason. Sent smart meter closing letter.
WEB	10/3/2011	10/24/2011	Southern California Edison Company	NULL	Complaint / Concern: Due to health problems, I want the Smart Meter removed from my house listed above (I have two homes with Smart Meters, one with Edison and one with SDG&E, so two separate complaints have been filed.) Health issues are personal, not something I care to share with the PUC, but they are fully documented and are known to be exacerbated by electromagnetic radiation. I understand that proposals for replacement of Smart Meters to Analog meters are currently pending before the PUC, but that a decision may take considerable time. In the meantime, until the PUC makes a ruling, I need the Smart Meter at the above address removed due to extenuating health issues. Utility Comment: Edison--That they are under the jurisdiction of the PUC and that they cannot make a decision to remove the Smart Meter without the PUCs authority. Request of CPUC: To remove the Smart Meters attached to my two properties, and to prevent the installation of a Smart Meter on my third property. Utility Name: Edison

WEB

10/3/2011	10/24/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: Due to health problems, I want the Smart Meter removed from my house listed above (I have two homes with Smart Meters, one with Edison and one with SDG&amp;E, so two separate complaints have been filed.) Health issues are personal, not something I care to share with the PUC, but they are fully documented and are known to be exacerbated by electromagnetic radiation. I understand that proposals for replacement of Smart Meters to Analog meters are currently pending before the PUC, but that a decision may take considerable time. In the meantime, until the PUC makes a ruling, I need the Smart Meter at the above address removed due to extenuating health issues.</p> <p>Utility Comment: I did not speak with SDG&amp;E, I spoke with Edison regarding my other property, but I know that that the same applies to SDG&amp;E. Edison stated that the utilities are under the jurisdiction of the PUC and that they do not have the authorization to remove the Smart Meter--only the PUC has that authorization.</p> <p>Request of CPUC: Remove the two Smart Meters on my two properties, and prevent the installation of a Smart Meter on my third property.</p> <p>Utility Name: SDG&amp;E</p>
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10/3/2011	10/24/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I DID NOT GIVE PERMISSION TO HAVE A SMART METER INSTALLED TODAY ON OCT. 3, 2011. FOR HEALTH AND OTHER REASONS, I WANT THE METER REMOVED IMMEDIATELY!</p> <p>Utility Comment: XXX, ID XXX, an SCE Supervisor said take it up with the PUC.</p> <p>Request of CPUC: For health reasons, I want the SMART METER IMMEDIATELY REMOVED.</p> <p>Utility Name: SCE</p>
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10/3/2011	10/24/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: California Public Utilities Commission</p> <p>RE: Smart Meters</p> <p>Dear CPUC Commissioners,</p> <p>I am a customer of Southern California Edison (SCE). I object to the deployment of smart meters, given their risks to our health, safety, prosperity, consumer and civil rights and security. We never gave permission to allow installation of smart meters and/or use our homes as network transmitters. In keeping with our right of Freedom of Choice, we are demanding that you order SCE to offer an Opt Out Program at no cost to the consumer. This would also include the right for consumers to retain their analog meters on an individual or community-wide basis.</p> <p>I respectfully encourage you to enact a SCE retroactive and immediate Opt Out Program at no charge to the consumer.</p> <p>Request of CPUC: Enact a SCE retroactive and immediate Opt Out Program at no charge to the consumer.</p> <p>Utility Name: SCE</p>
10/4/2011	10/21/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: Due to health problems, I want the Smart Meter removed from my house listed above. Health issues are personal, not something I care to share with the PUC, but they are fully documented and are known to be exacerbated by electromagnetic radiation. I understand that proposals for replacement of Smart Meters to Analog meters are currently pending before the PUC, but that a decision may take considerable time. In the meantime, until the PUC makes a ruling, I need the Smart Meter at the above address removed due to extenuating health issues.</p> <p>Utility Comment: Not able to remove without PUC approval.</p> <p>Request of CPUC: Allow SDG&amp;E to remove the Smart Meter.</p> <p>Utility Name: SDG&amp;E</p>

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10/4/2011	10/14/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Two weeks ago a Smart Meter was installed at our home. Since that time we have learned through the Orange County Resister and other sources of the health risks associated with the Smart Meter. As stated by President Michael Peevey of the CPUC, at the CPUC Opt-Out Workshop on September 22, 2011, "You can go back to the analog meter, if thats your choice." It is our choice to have the analog meter re-installed and the Smart Meter removed.</p> <p>Utility Comment: We spoke with Ms. Davis, a supervisor at Southern California Edison, on October 4, 2011 regarding the removal of the Smart Meter and the re-installation of the analog meter. Ms. Davis stated that since the meter had been installed, it is not possible to remove it. After informing her of President Michael Peeveys statement as quoted above, of which she was not aware, Ms. Davis agreed to place our name on the "Delay List" until the CPUC makes a decision regarding an "Opt-Out Program". She also stated that she would investigate this matter further and bring it to managements attention.</p> <p>Request of CPUC: We do not want the Smart Meter and wish to have viable "opt-out" options. Please inform Southern California Edison that, as stated by President Michael Peevey, it is the customers freedom of choice to choose the analog meter, rather than the Smart Meter, if that is what they wish.</p> <p>Utility Name: Southern Calif. Edison</p>
10/6/2011	10/14/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I recently had a smart meter installed with no notice. My husband and I were on vacation last week and when we got home it had been installed. I am extremely alarmed at the information that I have found regarding the RF limits this produces and view it has life threatening. My meter is less than 15 feet from where I sleep every night! I feel this is a violation of my legal rights as an american citizen. These meters are in direct violation of FCC regulations, and I am alarmed that the CPUC has let this happened. I feel helpless in defending the health of family!! PLEASE HELP!</p> <p>Utility Comment: SCE told me that I cannot have it removed and said they would add me to their opt out list. They are waiting for a ruling from the CPUC. When asked for a confirmation number of my account being added to such list, they could not give me any confirmation.</p> <p>Request of CPUC: Please act fast &amp; help the millions of people being exposed to unsafe RF levels. Our health and well being is directly affected from what the SCE says I have no say in. PLEASE HELP.</p> <p>Utility Name: sce</p>

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10/5/2011	10/17/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: SCE recently installed a Smart Meter at my residence. We never recieved a letter explaining this new digital program and was not aware that this is what SCE was doing when they came by. We were only told that meter was being checked. I have been reading about the many problems and specifically the health hazards associated with these meters and the increased RFs surrounding my home and neighborhood. We DO NOT want this device and want our analog meter back!</p> <p>Utility Comment: We would be put on an opt-out list but no action would be taken now.</p> <p>Request of CPUC: Removal of my Smart Meter!! Analog meter re-installed</p> <p>Utility Name: Southern California Edison</p>
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10/10/2011	10/17/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: NO SMART METERS IN IRVINE, CA- Utility companies have already begun to deploy wireless Smart Meters despite the fact that San Franciscos City Attorney and multiple cities, counties, and towns have formally petitioned for an immediate moratorium until adequate investigation of the faulty and inaccurate meters is completed. Their peak power pulses repeat at least every one to two minutes as they gather and relay energy data from house to house throughout the day and night. In light of the growing number of people with electromagnetic sensitivity and the fact that children, the elderly, and those with chronic illness will be most adversely affected, and, the lack of FCC safety standards for chronic long term exposure to RF radiation. From global scientists, environmental agencies, advocacy groups and doctors, We call for immediate use of the precautionary principle for wireless technology.</p> <p>Utility Comment: SCE THERE IS NO OPT OUT LIST - MY COMMENT "INSTALLING SMART METERS WAS FROM MY UNDERSTANDING - BY REQUEST ONLY - I DID NOT REQUEST IT AND IM SURE MY ENTIRE CITY DID NOT REQUEST IT. THE UTILITY COMPANYS ARE TAKING ADVANTAGE OF PEOPLE. THIS IS WRONG. THESE ARE BEING FORCED ON HUMANKIND WITH BOGUS REASONS. WE ARE NOT STUPID - THEY ARE BEING INSTALLED FOR MONEY, POWER, CONTROL AND AT THE EXPENSE OF ALL LIVING THINGS. WHAT HAPPENED TO SERVING GOD OUR CREATOR?"</p> <p>Request of CPUC: To continue to add Smart Meters to our environment would be adding yet another layer of wireless radiation and without enough knowledge about the significant outcome and impact to human life and all living things would be deemed unconscionable. I request immediate consideration on this urgent matter. 1. Place an Immediate moratorium on all new wireless installations to allow time for a thorough independent and transparent scientific review.</p> <p>2. Thoroughly investigate the utility companies Smart Meter proposals and potential health risks of these devices by holding public hearings.</p> <p>3. Require utility companies to submit a characterization study of the smart meter system. What is the evidence that smart meters are safe?</p> <p>4. Offer only those customers who REQUEST a smart meter to be installed.</p> <p>Thousands of signatures have already been turned in on similar petitions to the CPUC and to government officials of Sonoma, Santa Cruz, Alameda, and San Francisco Counties.</p> <p>Utility Name: Southern California Edison</p>
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10/7/2011	10/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Since the installation of the smart meter at our home there have been various physical symptoms affecting our families health. Currently these symptoms affect several of us daily and include dizziness; inability to concentrate, heart palpitations, humming in the ears &amp; headaches. Not only do we find ourselves concerned over these symptoms but the fact that there are some pre-existing medical conditions which we dont wish to further aggravate.</p> <p>As loyal customers, we count on our utilities company to live up to their logo for providing safe &amp; efficient energy and honoring customer requests. We did not realize there would be any potential health problems arising from having the smart meter installed.</p> <p>Utility Comment: We requested to have the older previous analog style meter be reinstalled. We were informed that this was not possible because your agency has not yet approved of an opt out program that would allow us the freedom to choose. Since there seemed to be no other avenues available to us, we requested that our names be placed on an opt out list with P.G.&amp; E should your agency approve of such a measure.</p> <p>Request of CPUC: Is it law that we must use the smart meter in Santa Barbara County? Please advise us of any immediate measures we can exercise to have this smart meter removed from our home and property as soon as possible. we Thank you for your help and consideration.</p> <p>Utility Name: PG&amp; E</p>
10/8/2011	10/17/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I was recently communicated by SCE that they will be installing the Edison SmartConnect (aka "smart meter") in my community in the coming weeks. I have serious concerns about the adverse effects that the smart meter can cause to my health and the health of my family members. I feel that without having an option to opt-out my rights as a citizen are violated. I do not want the smart meter installed in my house.</p> <p>Utility Comment: I contacted SCE today, voiced my concerns, informed that I do not want the smart meter installed in my house and requested to be placed on "do not install smart meter" list they are keeping.</p> <p>Request of CPUC: To give me an option to opt-out indefinitely.</p> <p>Utility Name: SOUTHERN CALIFORNIA EDISON</p>

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10/10/2011	10/17/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I have a new smart meter. Immediately experienced physical symptoms: tingling skin, headaches and sleeplessness. Research makes us VERY concerned for our health and our child's health. Also experienced an electric failure. Research shows (A) real potential for health problems, (B) safety is VERY questionable, (C) electrical problems (e.g., trouble with ground-fault interrupters) are legitimate concerns. Also, I believe the US Constitution grants me this right to choose. I should not be forced to accept something I feel might be hazardous.</p> <p>Utility Comment: They said they are putting me on a list of people who have a smart meter but don't want it. That's a lousy start. What I want is it uninstalled NOW.</p> <p>Request of CPUC: I would like the CPUC to immediately mandate the removal of smart meters for all who want them removed and allow people to opt-out of smart meters... now and for all time. Safety is NOT proven, and choice should ALWAYS be inherent in the system.</p> <p>Utility Name: Southern California Edison</p>
10/10/2011	11/22/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.
10/10/2011	10/18/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: On September 28th I called Southern California Edison and instructed the appropriate Smart Meter representative to put me on an opt out list for the Smart Meter. The representative implied that I would not have the Smart Meter installed at my home. On October 1st, I was not at home and when I returned the Smart Meter was installed at my home.</p> <p>I instructed the representative in plain English not to install the meter at my home. She lied to me and I want the meter removed from my premises. I do not want this meter as I believe it will have negative health consequences. I want this meter removed immediately!</p> <p>Utility Comment: I instructed the representative in plain English not to install the meter at my home. She said she would put me on the opt-out list. It was implied the meter would not be installed at my home.</p> <p>Request of CPUC: I want the CPUC to instruct Southern California Edison to remove the Smart Meter! Now!</p> <p>Utility Name: Southern California Edison</p>

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10/10/2011	10/18/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: The Smart Meter was installed on our house last August. Since that time, I have had unrelenting and disabling headaches, insomnia, heart irregularities, and unusual short-term memory loss. (I am an engineering professor, and I used to have exceptional short-term memory, until the Smart Meter was installed.) The Smart Meter has made me EMF sensitive, and has ruined my life, simply put. I am not able to be in the house and take care of my elderly father, I have had to sleep in my car, I have been homeless. (Thats why I have a PO Box - because I cannot stay in the house regularly.) The destruction of my health and the destruction of the safety of this house - a house that Ive lived in for 50 years previously, without problem - is because of the Smart Meter. My physician can document that these adverse and disabling health effects are because of the Smart Meter.</p> <p>Utility Comment: They said they could not and would not remove the Smart Meter. They also said it was "safe." It is definitely not safe.</p> <p>Request of CPUC: I want the CPUC to instruct SDG&amp;E to allow customers to return to their analog meters, and to remove the Smart Meters. It is not good enough to just delay Smart Meters for new installations. They need to also allow customers that already have Smart Meters to have them removed. They also need to allow the neighbors of disabled customers (disabled by the Smart Meters) to have their meters removed, because a neighbors Smart Meter can have hazardous effects in nearby homes.</p> <p>Utility Name: San Diego Gas and Electric</p>
10/11/2011	10/18/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Smart Meters - Am opposed to these due to electromagnetic and radio frequency energy contamination. No studies have been provided disputing the negative effects on human health. Additionally, no adequate disclosure has been provided regarding the transmission capabilities of the meters, or the extend of the data that will be recorded, stores and shared, or the purposes to which the data will and will not be put.</p> <p>Utility Comment: We have been put on an "opt out" list. The meter has been installed and supposedly at this time is not transmitting any data. Have not had this confirmed by a third party.</p> <p>Request of CPUC: GIVE HOME OWNERS THE OPTION TO PERMANENTLY OPT OUT. IF ADDITIONAL COSTS ARE REQUIRED, THE HOMEOWNER WILL ASSUME THEM.</p> <p>Utility Name: Southern California Edison</p>
10/11/2011	10/19/2011	Pacific Gas & Electric Company	NULL	<p>The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.</p>

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10/11/2011	11/22/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.
10/12/2011	10/19/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: My complaint has been a year long struggle with Southern California Edison who installed a SmartConnect on our house without notifying us prior to us moving in. We purchased our house in full and do not appreciate this being done without our consent. As compared to our prior residence it is clear our electric bill is higher and my Wife has been seeing a doctor for a year now as a result of the medical effects caused by this meter on the other side of the wall in our bedroom.</p> <p>Utility Comment: I have called almost once a month and have spoken to several supervisors at SCE concerning this issue. On one occasion a customer serviced representative threatened my wife with being charged with a felony and sent to federal prison. I spoke with the supervisor of that employee and found out that was a false claim by the employee. They told me there is no Opt-Out option and only a waiting list. Most times the individual I would speak with was condescending and was very difficult to try and discuss this with.</p> <p>Request of CPUC: I am a disabled Combat Veteran who does not feel this treatment to me or anyone else who is a customer of SCE deserves to be treated as second rate citizens with no option in regards to a device that is so controversial. I respectfully request CPUC to use its power to either get SCE to create an Opt-Out list as soon as reasonably possible or contact them to reinstall the analog meter on the home we own. Thank you</p> <p>Utility Name: Southern California Edison</p>
10/13/2011	10/25/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Last year a Smart Meter was installed without my consent on my property while I was not at home. I have been having health issues ever since. I want the Smart Meter removed and an analog meter put back in its place. Smart Meters are a carcinogen, they are not UL-certified and I am within my rights to request that it be removed immediately.</p> <p>Request of CPUC: Smart Meter removed immediately and replaced with analog</p> <p>Utility Name: SCE</p>

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10/13/2011	10/28/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I do NOT want a smart meter installed on my house because it emits harmful levels of RF radiation, as much as a cell phone tower. Edison installed a smart meter on my home, just under the bedroom where my son sleeps. Edison installed it WITHOUT MY CONSENT and WITHOUT NOTIFYING ME beforehand. I would have NEVER agreed to this had they asked, because I feel it is harmful to my familys health.</p> <p>Utility Comment: They said they couldnt remove it until you, the CPUC, made some sort of "ruling".</p> <p>Request of CPUC: I want the CPUC to complete your "ruling" and order Edison to allow residential customers to OPT OUT of the smart meter installation, even if it is already installed.</p> <p>Utility Name: edison</p>
10/13/2011	10/21/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Refusing to get the new "Smart Meter" installed on our premises. We object to this because of privacy and health issues.</p> <p>Utility Comment: I was placed on "Delay list" with notes stating to opt-out on getting the Smart meter installed at my house.</p> <p>Request of CPUC: Make the "Smart Meter" an option and not mandatory.</p> <p>Utility Name: PG&amp;E</p>

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10/13/2011	10/21/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: This letter is to inform you that as a SCE utility customer, I support the halt of "smart meter" installations, the removal of wireless smart meters installed and an immediate restoration of my analog utility meters.</p> <p>Electromagnetic and Radio Frequency energy contamination from smart meters exceeds allowable safe and healthful limits for domestic environments as determined by the EPA and other scientific programs.</p> <p>The World Health Organization has recently classified radio frequency electromagnetic fields (wireless) as possibly carcinogenic (cancer causing). It is a violation of our rights to force the installation of wireless devices upon utility customers without fair process of public or environmental review, or proof of safety.</p> <p>As a California tax payer and utility customer I support imposing an immediate moratorium on wireless utility meters (smart meters) and the restoration of my analog meter, which was recently been changed to wireless.</p> <p>Utility Comment: I asked to have the meter replaced with an analog meter immediately and they refused.</p> <p>They said that I had to wait until the California Public Utilities Commission "made a decision" and that they would "put me on a list". I asked why they installed the meters before they had a decision from the CPUC and to that there was no response.</p> <p>Request of CPUC: Force SCE to replace my smart meter with an analog meter immediately.</p> <p>Please be as concerned about the potential hazards to my health as I am.</p> <p>Utility Name: Southern California Edison</p>
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10/13/2011	10/25/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meters are horribly toxic. I have had trouble sleeping with buzzing, body aches, ringing in my ears, etc for THREE YEARS!!! I FINALLY FIGURED OUT IT IS THE SMART METER ON THE NEIGHBORS HOUSE ABOUT 10 FEET FROM MY BEDROOM WALL/WINDOW. This is ridiculous.</p> <p>Utility Comment: They dont give a shit about any of this. Its on the neighbors house, so they say they cant do anything. They are so evil and are probably causing thousands of cases of immune diseases, neurological problems, and emotional stress .. and many people dont know what is causing it!!</p> <p>Request of CPUC: Make it a requirement that PGE do the following: (1) make smart meters optional; (2) come clean with the studies about EMFs and smart meters (3) remove smart meters per customers request.</p> <p>Utility Name: PGE</p>
10/13/2011	10/25/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Placing of Smart Meter without authorization.</p> <p>Smart meeter causing Vertigo, ringing in the ears and rushes on my relatives</p> <p>These meters pose a sort of problems:</p> <p>Smart Meters produce pulse radio frequencies(RF)radiation every 4 to 6 seconds 24/7. RF has being leveled a class SB carcinogen by the World Health Organization Smart Meters produce 100 times more RF exposure that cell phones said a UC NUCLEAR EXPERT.</p> <p>Thousands report adverse adverse health effects to the CPUC after installation of the Smart Meters. Symptoms reported: headaches, inability to sleep, nausea, vertigo, ringing in the ears, heart palpitations, rashes, confusions, Etc.</p> <p>Utility Comment: They are installing it... They dont care!!!!!!!!!!!!!!</p> <p>Request of CPUC: to forced Edison to replace the Smart Meter to the old analog meeter</p> <p>Utility Name: Edison Company</p>

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10/14/2011	11/15/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: you please to, at best stop all smart meter installation and at least to allow for an opt out.I have requested SCE several times not to install a smart meter on my home meters. Smart meters emit EMF waves and monitor my energy usage without my permission. EMF waves will penetrate three feet through an exterior wall INTO MY HOME, as stated by the SCE customer service representative and further outside when not blocked. EMF waves, as stated by the World Health Organization are likely cancer causing. They certainly disrupt our health on a cellular level. Headaches, body aches, foggy thinking as well as other symptoms are widely reported with EMF wave exposure - especially near smart meters. I have requested SCE several times to leave the current meter on my home and not to install the smart meter. SCE told me that I smart meters are a fact of life, period. multiple meters within a small area. I ask please to stop this.</p> <p>Utility Comment: SCE stated that I have no option other than to accept their smart meter. I have tried to explain many times over to the customer service representatives that I will not allow a electrical device on my home that emits strong EMF waves on an hourly bases (as detailed by SCE) around the clock. SCE customer service representatives have told me time after time that I cannot reject a smart meter. There is no opt out.</p> <p>Request of CPUC: I would like the CPUC, at best, to halt all smart meter installations. Second best I would like CPUC to at least offer an opt out so people can retain their current metering system. Presently, according to SCE, my meter emits one radio pulse per month, when requested by a meter reader from the road. This system works perfectly. Smart meters are another source of electronic pollution which is now engulfing in our daily lives. We ALL are at risk of this added electronic pollution. I hope you will take this into consideration for yourself, your children and your grandchildrens health and well being. EMF waves affect us physically and psychologically. This is a proven fact. Please help with this situation. It is insane what is being forced upon us.</p> <p>Utility Name: Southern California Edison</p>
10/14/2011	11/15/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I want my Smart meter uninstalled and an analog meter put in its place. The Smart meter is dangerous to our health due to the radiation it emits.</p> <p>Utility Comment: SCE said that they cant remove the Smart meter. It can be removed and replaced with an analog one. For further information look at <a href="http://StopOCSmartMeters.com">StopOCSmartMeters.com</a>.</p> <p>Request of CPUC: I want the CPUC to stop SCE from installing Smart meters in southern California, and put in analog ones instead. I would like my Smart meter removed and an analog one put in.</p> <p>Utility Name: SCE</p>

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10/14/2011	11/15/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I "object" to the installation of a Smart Meter on my property, which SCE is intending to install in secrecy &amp; without my permission. I object to these meters on my property because of: potential severe health risks (due to electromagnetic waves &amp; radiation), inflated billing, greater utility control on my energy usage &amp; home appliances.</p> <p>I will pursue legal venues if not provided with an "opt out".</p> <p>Utility Comment: On 10/13/11, utility co. representative stated they have put me on a "delay" list and noted my request to "opt out".</p> <p>Request of CPUC: (See Description of Complaint) In addition, I would like to know why residents/consumers were not notified by the utility company in writing of this intended Smart Meter installation program?</p> <p>Utility Name: So. Ca. Edison (SCE)</p>
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10/14/2011	1/11/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: I want a stop put on the installation of this new "Smart Meter" SEC is starting to install in the So.CA area.</p> <p>In doing a bit of research it is not only an invasion of my privacy it is also poses a serious health danger as in our household we have several problems dealing with equipment and monitors that could be affected by this frequency.</p> <p>I would also like to know why, without complex studies SEC was allowed to proceed with something that would harm every person living in the State of California not to mention the USA.</p> <p>I have put our names on the Delay List. It should be made mandatory SEC notify every customer and tell them the dangers of this new DIGITAL meter. As well give them the choice to OPT OUT.</p> <p>Utility Comment: We are waiting for the CPUC to tell us what to do. Nothing else we can do!</p> <p>Request of CPUC: STOP THE INSTALLATION OF THIS SO CALLED SMART METER, until every customer of SEC can be sent vital information on the health, safety an privacy issues this meter WILL cause.</p> <p>Make SEC send out detailed information on this "Smart Meter and its affects on the public, to every client. Informing them of the potential Dangers, Hazards and Privacy Issues of this new "Smart Mater".</p> <p>Also giving every client the option to OPT OUT of having the "Smart Meter" installed or decline and keep the Analog Meter.</p> <p>Utility Name: XXX</p>
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10/17/2011	10/25/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Southern California Edison recently replaced my analog electric meter for a digital meter without my permission and did not allow me to "opt out". I was also not notified about the "delayed list" either. I have read about the potential health risks associated with these new meters along with the invasion of my privacy. I was told that I have "no choice" and the meter was subsequently replaced. I also know that other cities in this state have allowed homeowners to "opt out" against these new digital meters. Please let me know how to get my old analog meter back and what my rights are with Southern California Edison. Thank you.</p> <p>Utility Comment: They said that I have no choice in the matter and that the meter will be replaced regardless of my wishes.</p> <p>Request of CPUC: I would like to get my old analog meter back.</p> <p>Utility Name: Southern California Edison</p>
10/17/2011	10/26/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: We do not want a smart meter and want opt out options due to concerns over health and privacy. We are on the delay list now, but want to be sure that we never have a smart meter installed.</p> <p>Utility Comment: They said that they would put us on a delay list, and have put a tag on our meter which says to not change our meter to a smart meter.</p> <p>Request of CPUC: Specific permanent opt out options regarding Edison smart meters.</p> <p>Utility Name: So. Cal Edison</p>
10/14/2011	10/26/2011	San Diego Gas & Electric Company	NULL	<p>Consumer opposes the installation of the smart meter due to health reasons. Sent smart meter closing letter.</p>

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10/15/2011	10/26/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I am messaging about smart meters. I had to move to Arizona and now the installation as started here but an opt out program is in the works. My husband had to move away from his children and i cannot go back. I have not other sensitivities, the smart meters are the only thing I cannot be around. I can be around a computer, cell phone and other wireless devices. I have done my research adn measured everything and we have to have an opt out! THis is the only short term answer. Every occasion I have been exposed I have vomited or passed out. Be reminded,I do not have EMF sensitivities. My whole family has also fallen ill from these meters. There are thousands and thousands everywhere. Please pass this asap all over California, it is a necessity! XXX</p> <p>Utility Comment: The let me know they do not know anything yet.</p> <p>Request of CPUC: Pass an opt plan where we can have analog meters! This is the only short term option!</p> <p>Utility Name: San diego gas and electric</p>
10/15/2011	10/26/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I would like my analog meter back. I do not want data collected on my family that is permanently recorded. That is an invasion of my privacy. I do not want anyone but my family controlling all of my electric, gas and water utilities. I want to control them as I have always done. My husband and I both have serious, chronic health problems and I dont like that there is pulsed Radiofrequency (RF) radiation,at higher levels than a cellphone on a near constant basis, 24 hours a day, 7 days a week. I dont like the adverse health effects I have heard about. What we dont need in our family is more health issues; and with compromised immune systems we are more prone to be adversely affected. The World Health Organization labeled RF as a possible class 2B carcinogen. Why would you inflict all of this on United States citizens who dont want it? I want my analog meter back.!!!</p> <p>Utility Comment: They put my name on an "opt out" list and told me you are making a decision on whether you will give people back their analog meters.</p> <p>Request of CPUC: Let citizens who want these "Smart Meters" have them and have the decency to give back the analog meters to those who want and need them.</p> <p>Utility Name: SCE</p>

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10/15/2011	10/31/2011	Southern California Edison Company	NULL	<p>Utility Comment: DATE: 10-15-11</p> <p>When told that I DO NOT want a Smart Meter installed at 28 Birdsong in Irvine, CA SCE service representative "David" (Operator #3906) confirmed that we were placed on the OPT OUT LIST.</p> <p>However, my two-fold complaint with the CPUC and the whole matter of non-consensual Smart Meter installation is simple:</p> <p>1) Not having the choice to opt-out and decline the meter. I and thousands of other customers see this as a constitutional violation.</p> <p>2) The callous way you are ignoring public concern over potential health risks. Yes, were aware of the "studies" that have been done, but frankly are dubious. Most citizens I know do not trust the PUC or the utilities to tell the truth.</p> <p>Perhaps if every commission member and every top utility executive installed Smart Meters at their homes for 12-18 months, and the absence of subsequent health issues was documented by an independent third party, THEN we might consider it. Until then, absolutely not.</p> <p>Request of CPUC: Immediately halt the unconstitutional and health threatening installation of Smart Meters.</p> <p>Utility Name: So Cal Edison</p>
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10/17/2011	10/31/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: SMART METERS: WE DO NOT WANT A SMART METER ATTACHED TO OUR HOME. WE HAVE ENOUGH HEALTH ISSUES WITHOUT ADDING TO THE PROBLEM OF SOME STUPID LITTLE METER ATTACHED TO OUR HOME GIVING OFF RADIATION MORE THAN WE ALREADY GET AND DELIBERATELY POURING THAT RADIATION INTO OUR HOME. WE ARE NOTIFYING YOU THAT WE HAVE ASK EDISON NOT TO PUT THAT METER ON OUR HOME AND HAVE BEEN PLACED ON A TENTATIVE "SO CALLED DELAY/OPT OUT LIST" AND THAT IF THEY DO, NOT ONLY THEY BUT CPUC, CORIX AND ANYONE ELSE INVOLVED IN PUTTING THAT SMART METER ON OUR HOMES AND THAT IF IT CAUSES US HARM THAT YOU HAVE BEEN NOTIFIED THAT WE DID NOT WANT THAT METER AND ALL INVOLVED WILL PAY THE CONSEQUENCES.</p> <p>Utility Comment: THAT THEY DID NOT HAVE AN "OPT OUT LIST" BUT THAT THEY WOULD PUT US ON WHAT IS CALLED A "DELAY LIST" THAT WAS ON 10/3/2011 11:09 A.M. WE FIRST CALLED CORIX WHEN WE FIRST GOT NOTIFIED BY EDISON THAT THEY WERE GOING TO BE INSTALLING THEM IN OUR NEIGHBORHOOD WITH IN THE NEXT FEW WEEKS AND THEY SAID THAT WE HAD TO CALL EDISON AND TELL THEM THAT THEY COULDNT TAKE THE REQUEST AN THAT THEY HAD NOTHING TO DO WITH IT AND I TALKED TO SOMEONE NAMED "RANDALL" AT CORIX AND HE GAVE ME THE NUMBER TO CALL EDISON AND THATS WHEN THEY SAID THEY DIDNT HAVE AN "OPT OUT" POLICY BUT THEY HAD A "DELAY" LIST..... WE WANT OPTED OUT PERIOD..... NO IFS ANDS OR BUTS.....</p> <p>Request of CPUC: WE WANT THE OPTION TO SAY "NO" WE DO NOT WANT IT PLACED ON OUR HOUSE.WE HAVE LIVED IN THIS HOUSE FOR 31 YEARS AND HAVE NEVER HAD A PROBLEM WITH OUR METER. WE HAVE A SPECIAL DEVICE THAT IS PUT ON OUR A/C THAT WHEN PEAK HOURS OCCUR AND THEIR IS HEAVY USAGE IN THE AREA THEY CAN CONTROL THAT, THAT DOESNT BOTH US WHAT DOES IS THE HAZARD TO OUR HEALTH AND THE PUBLIC SNOOPING IF YOU WILL AS TO WHEN I WASH CLOTHES, OR WHEN I COOK, OR WASH MY DISHES OR WHATEVER. THAT IS NO ONES BUSINESS, NOT EDISONS, NOT CPUCS, AND CERTAINLY NOT THE GOVERNMENTS. OUR HEALTH IS THE NUMBER ONE ISSUE AND THE ABILITY TO CHOOSE WHAT IS BEST FOR US. WE ARE FURIOUS ABOUT THIS, THIS IS OUR HOME.</p> <p>Utility Name: Southern California Edison</p>
10/17/2011	10/31/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meters destroying health. More headaches in family and problems with sleeping patters, a dog who went crazy in backyard and had to be put to sleep. cancer runs in our family and we do not want to perpetuate it with this radiation. This smart meter is an invasion of our privacy and our health!</p> <p>Utility Comment: Called SDGE and they said they had research that shows not harmful effects. When I asked to go back to Analog meter, they said that was impossible. We have no dogs or gates to contend with so there is no excuse for them not to reinstall the analog meter.</p> <p>Request of CPUC: Remove our smart meter and go back to analog.</p> <p>Utility Name: SDGE</p>

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10/18/2011	11/1/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I work and live at home. We have 3 adults and 4 kids under 13 years old being home schooled here. We are at home a lot. I have a office on the other side of the Smart Meter (same wall) and my desk faces that wall. I am now experiencing severe headaches and twitching of my right eye - now getting uncontrollable. I am an extremely healthy 42 year old man that now has headaches and muscle twitches in my right eye, making me unable to perform my duties at full par. AND, its getting worse. I called before to tell PG&amp;E That. I run an online radio network from home and do not ever allow wireless transmissions around the building, as they interfere with our broadcasts. How this can be put on my home is a mystery, when I would never allow it!!!!!!</p> <p>Utility Comment: That there is a "possible" remedy in the next year if it gets approved to have the RF transmitters turned off. Until then I have no recourse or no ability to do anything about it. They told me there is no court ruling against PG&amp;E and that its legal for them to have it on my home.</p> <p>Request of CPUC: Turn OFF the RF transmitter before it kills me and destroys the health of my family and my children. We also believe the transmitter is causing interference with our broadcasting. I use a t-1 transmission line, a comcast cable and dsl accounts in this building --- all hard cabled. NO transmitters are allowed. We never allow them... NOT EVER!!! You can call them and ask them how much of an ordeal it was dealing with us because we will not allow wireless in this building! Further, I dont have a cell phone for the very reason. I am sensitive to this and it has the side effect of messing with our business transmissions. I cannot allow this to continue because of the health issues, regardless of the business complications!</p> <p>Utility Name: PG&amp;E</p>
10/18/2011	11/1/2011	Southern California Edison Company	NULL	<p>The consumer opposes the installation of the smart meter due to health issues, wants to have meter removed. Sent smart meter closing letter.</p>

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10/19/2011	11/23/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Smartmeters are planned to be installed in my condo unit. There are approximately 8 meters next to my sons bedroom within two feet of the window and his bed. These meters send out RF radiation at higher levels than a cell phone. The World Health Organization has labeled RF as a possible class 2b carcinogen. Because there is no definitive study on the long-term health risk and this is fairly new technology with no proven track record on health issues, I respectfully ask that the California Public Utilities Commission place a ban on smartmeters until a study for a longer period of time can be conducted.</p> <p>Utility Comment: Placed me on a delay list until a decision is reached by the California Public Utilities Commission.</p> <p>Request of CPUC: Stated above</p> <p>Utility Name: Edison</p>
10/19/2011	1/11/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have developed headaches, my eye twitches, a rash and fatigue since the new Smart Meter was installed. I am convinced I am reacting to the rf radiation coming from the meter.</p> <p>Utility Comment: They said they were waiting to get approval from the CPUC to give the customer the option of having the Smart Meter replaced by the former analog meter. Since the analogue meter was there before I don't understand why they need the CPUC's permission to make the change back to my former meter.</p> <p>Request of CPUC: Make PG&amp;E replace the new Smart Meter with the former analog meter AT NO COST TO ME since I did not give them permission to replace it in the first place. Please accept my thanks for a prompt response to my complaint. Living with the fatigue and headaches, etc. is a very difficult experience and is affecting my work and overall health.</p> <p>Utility Name: PG&amp;E</p>
10/20/2011	11/15/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I have concerns about the smartmeters being installed.</p> <p>Request of CPUC: I have called my utility to get on the delay list, but I am requesting that they be forced to offer an opt out option. I don't feel they should be installed until further studies have been done to ensure there are no negative health problems resulting from these new mechanisms.</p> <p>Utility Name: SCE</p>

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10/20/2011	11/15/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: The smart meter has been installed on the outside of my bedroom wall where my head lays at night while asleep. It was installed without my awareness and I was not given the opportunity to opt out. Because of all the concerns about smart meters right now and the headaches, sleeping issues that have recently developed, I want the smart meter removed.</p> <p>Utility Comment: They cant remove it. They wont re-install the analog meter.</p> <p>Request of CPUC: I need to know what else I can do. I do not want to risk my health while studies are still being done about the smart meters. I want an option to have it removed without additional cost. Because of the location of the smart meter (bedroom wall) and all the controversy and my difficulty sleeping lately, I feel PG and E has a responsibility to give customers an option of removing them without resistance or additional cost.</p> <p>Utility Name: PG and E</p>
10/20/2011	11/15/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: SCE is installing "smart meters" in every home of Orange County. Smart Meters emit a lot of Radiofrequency Radiations and are dangerous for the health. There is a way to install a different kind of Meters which do not emit radiations. I do not want the Smart meter installed at my home and I want a viable opt-out option.</p> <p>Utility Comment: they say they will put me on a delay list but that it will take 7 working days to do that...</p> <p>Request of CPUC: I want you to offer an opt-out solution to smart meters to the people of california.Also, I want you to have the safety of smart meters tested by a few independant companies.</p> <p>Utility Name: southern california edison</p>

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10/20/2011	11/15/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I do not want a smart meter installed on my house. I am not happy with the health and privacy related issues to installing such a device. Called SCE to be added to the delay list, and magically within an hour, someone comes out and quickly replaces the unit to the smart meter.</p> <p>Called twice to make sure im on the list... called on 10/20 at 2.45pm, then called again at 3.17pm this time spoke to Mike, both times, within seconds of requesting to be added to the delay list the rep says OK you are now added to the list. if Im truly on the list, should the second rep say it shows that Im already on the list, but rather they gave me the quick answer i want to hear "ok you are now on the delay list" not very reassuring....</p> <p>Utility Comment: They will put me on the list, but they could not give an assurance that i am indeed on the list. they were very not very reassuring when it came to confirming im on the list.</p> <p>Request of CPUC: Make these Smart meter be a choice....if people dont want it, they should be allowed to opt out from having it installed.</p> <p>Utility Name: SCE</p>
10/20/2011	11/15/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Smart meter installed even though I called earlier to be put on the delay list</p> <p>Utility Comment: They said that my delay request was still being processed and they could not uninstall analog meter</p> <p>Request of CPUC: I want analog meter back until smart meters are further investigated regarding health effects</p> <p>Utility Name: Edison</p>
10/20/2011	11/16/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: Since the installation of our new electric smart meters, located on the wall behind our bed, my husband and I have had sleepless and restless nights. Since there was no warning or information given in advance regarding the increase of radio frequency associated with the new meters, I feel we have been placed in a hazardous situation to our health and well being. All information focused around the "convenience", yet nothing about how it might endanger your health or cause RF which would disrupt sleep.</p> <p>Utility Comment: They told me they would not be removing any smart meters.</p> <p>Request of CPUC: We would like to have our regular electric meters installed and the smart meters removed.</p> <p>Utility Name: SDG&amp;E</p>

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10/20/2011	11/16/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have health/safety concerns regarding the smart meters. I choose to opt out. The analog meters have a safe track record. We should have a choice at least until such time as the smart meters are proven unquestionably safe. There are documented adverse health hazards associated with these new meters. As a registered nurse I am very concerned with the health of my family and community at large.</p> <p>Utility Comment: They accepted my choice but told me I could be penalized in the future.</p> <p>Request of CPUC: Allow paying customers ( I have been paying for 40yrs) a choice.Do not make us pay a penalty for opting out.</p> <p>Utility Name: pg&amp;e</p>
10/21/2011	11/17/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Since SCE installed their new "smart meter" a few months ago my electric bill went up more than 50 percent and I am having health issues such as diarrhea all the time and also their equipment is creating a drone sound which SCE hasnt been able to hear with their deaf ears. I have complained to them over 50 times in recent years. When we first moved up here to Hesperia in 1971 they had all kinds of fancy equipment on their post out in front of my house which my folks complained about because there was a loud rumbling noise coming into the bedroom wall. So, SCE installed a smaller post in our driveway to alleviate some of the noise. In 1991 or 92 they removed the fancy equipment and all the noises stopped. Now again, in 2008 they reinstalled the same conglomerate of equipment back onto the post out front and the noises started up again even with the smaller post in the driveway.</p> <p>Utility Comment: On the post noises they claimed they couldnt hear them. On the new meter they claimed the new meter is accurate.</p> <p>Request of CPUC: Whatever you think you can do.</p> <p>Utility Name: Southern California Edison Co.</p>

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10/21/2011	11/16/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I am very concerned about some health changes that we have noticed since the Smartmeter was installed. My husband has been having tinitis issues, my daughter has had bouts of vertigo, all of us have sleeping issues, and Ive been suffering from terrible headaches. Our meter is located outside our master bedroom window, just feet from where my husband and I have our heads on our pillows. My neighbor has also been suffering debilitating bouts of vertigo and unexplained health issues. Both of us have our Smartmeters within feet of each others homes. We BOTH are very concerned about some of these health issues. We would hav really appreciated knowing some of these things happened to other people before the meters were installed. Apparantly, they have been banned elsewhere in the state.</p> <p>Utility Comment: They took my name and info for a "possible" opt-out list.</p> <p>Request of CPUC: I just would like the opportunity to have the choice of having this meter. I would like to have the meter removed and have my analog meter back. I dont think we should have to pay for it to be removed since we were never informed that there could be a possibility of health issues. All I know is we are having issues we did not have before these meters were installed. I think Edison knew this, but never mentioned it and we did not have the choice to "opt-out" before they were put in.</p> <p>Utility Name: SCE</p>
10/21/2011	11/16/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I would like PG&amp;E of offer an inexpensive opt out option for the Smartmeters. I have health and privacy issues about the new Smartmeters. PG&amp;Es Smartmeter pamphlet does not mention the electromagnetic radio frequency pulse that have been labeled a class 2B carcinogen by the World Health Organization. The pamphlet is misleading.</p> <p>Utility Comment: I am currently on the delay list waiting for the opt out program.</p> <p>Request of CPUC: Tell PG&amp;E of offer an opt out of the Smartmeter program at little or no cost to the customer.</p> <p>Utility Name: Pacific Gas &amp; Electric</p>
10/23/2011	11/16/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: our analog electricity meter has been replaced without our permission with a smart meter, which produces pulsed radiofrequency (rf) radiation. rf radiation has been documented to create health hazards and im concerned about the health and safety of my children.</p> <p>Utility Comment: i havent contacted them yet. although neighbors that are also concerned have stated that sce shows no care and tells customers its not possible to go back to the analog meters.</p> <p>Request of CPUC: compel sce to put the analog meter back that its employee removed without authorization from the property owner.</p> <p>Utility Name: Edisom Company</p>

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10/24/2011	11/16/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: My Analog meter has been replaced with a "Smart Meter" I have learned there are possible health concerns due to high RF radiation levels. I am the recipient of an implant "Pacemaker" Device. I am concerned that I could be affected by the RF frequency of this Meter.</p> <p>Utility Comment: They have added my name to the "Opt-Out list</p> <p>Request of CPUC: Make SCE accountable for any proven health issues related to these new meters. Give consumers the choice of having the Analog meters reinstalled</p> <p>Utility Name: SCE</p>
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10/24/2011	11/9/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: My issue is the Smart Meter that was installed causing me to have chronic migraine headaches, high pitched ringing sound in my ears, insomnia and I already have a compromised adrenal system and sensitive to the EMF rays that are emitted from them. I want to have the Smart Meter disabled and would like to know the costs of doing so. The installation of the Smart Meter is an invasion of the extreme kind and causing health issues for many Americans.</p> <p>Utility Comment: They blew me off.</p> <p>Request of CPUC: I want you to order PG &amp; E to give me a cost estimate of total costs and a monthly payment plan to have the Smart Meter disabled. I do not appreciate being irradiated in my own home!</p> <p>Utility Name: PG &amp; E</p>
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10/24/2011	11/9/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I have a smart meter installed on my home. I was never informed, since I have my bill electronically sent. I think there should consent by a signature to allow such thing to be installed. I feel I have been trespassed on my land that I own. Not only that I have a daughter that has medical issues and already deals with brain anomalies. I have recently been dealing with head pain for no sure reason other than thinking I have had the smart meter installed and wasn't aware of it. So to me it makes sense now. I shouldn't have to go to my doctor and do these other things to prove my medically fragile daughter that she is sensitive and believe that my family's health is at risk because of this meter. It should be done away with. It's not that I don't want it, it's because it's causing medical problems already and is a risk to my family's health. God forbid anything should happen to any of us especially my daughter which is a miracle in the first place to still be alive with us today.</p> <p>Utility Comment: They said I will be put on a waiting list to "opt out". But they are not for sure if they could take the meter off and that it will remain and there's a switch to turn off the RF signal.</p> <p>Request of CPUC: to help take my meter off and have the one before on or one that doesn't emit radiation.</p> <p>Utility Name: Edison</p>
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10/24/2011	11/1/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: We had a Smart Meter installed today and we want it removed but Edison refuses to do so. I am very concerned about Radiation. My 2 year old son sleeps right above the meter and I am concerned about health issues.</p> <p>Utility Comment: That they cant remove the meter. They are waiting for the Public Utilities Commission to make a decision about what to do for those people who want their meter removed.</p> <p>Request of CPUC: I would like for the CPUC to approve the removal of the Smart Meters for those who do not want it. It seems like a violation of our civil rights. For those who do not want to be exposed to radiation. If you questioned a large amount of people who have been around their meters for a while you would find out that many many people are having health issues since the installation. We need you to be our voice and get these meters removed.</p> <p>Utility Name: Edison</p>
10/24/2011	11/9/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am concerned about the risks from the radiation output from the Smart Meters. I lost an otherwise healthy cat earlier this year from brain cancer. His favorite places to lie were in close proximity to the meter. I have a family history of brain cancer and suffer from headaches since the meter was installed.</p> <p>Utility Comment: That CPUC would have to make the decision on whether I can have the meter replaced with a safer unit.</p> <p>Request of CPUC: Allow a safer replacement for those with health concerns.</p> <p>Utility Name: PG&amp;E</p>
10/24/2011	11/9/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I did not give permission to replace my analog meter with the Smart Meter. I want the analog meter reinstalled. I feel the Smart Meter is harmful to my health and the health of my family.</p> <p>Utility Comment: I was informed that the CPUC was deciding whether we were given an "OPT-OUT LIST" option. We were never given that option...they just changed the meter. I would like my analog meter replaced.</p> <p>Request of CPUC: To reinstall my analog meter.</p> <p>Utility Name: SCE</p>

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10/24/2011	11/9/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Smart Meters.</p> <p>Smart Meter Radio-Frequency Radiation Issues, Health Issues, Privacy Issues. The regulatory process used to approve advanced metering technologies in the state of California is, to put it mildly, "ineffective."</p> <p>I hereby refuse to allow any surveillance device or wiretapping device to be installed or to remain on your home. It is illegal to monitor my activities.</p> <p>Utility Comment: Edison Electric offered an "opt-out" option. At best a temporary situation stating that the CPUC is considering other options for consumers who do not want SM.</p> <p>Request of CPUC: Put an Immediate Stop, Cease Action against the installation of Smart Meters by all the Electric companies in California!!!! I have health concerns regarding the unbridled roll out of wireless technologies without adequate health studies before hand. I request a moratorium on the Smart Meter roll out ASAP until a proper assessment of health effects has been conducted. Understand, that I will hold CPUC &amp; Edison legally responsible if my health and that of my family is impaired by a Smart Meter.</p> <p>Utility Name: XXX</p>
10/24/2011	11/2/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I was given a notice to call SDG&amp;E to ask if they had installed a smart meter in place of my old Analog Meter. I was told to tell them NOT to install it because if is Carcinogenic according the the World Health Organization. They said they had installed it without my permission and refuse to take it out. Please call me to let me know the next step I can take to have it removed????????THANK YOU! XXX</p> <p>Utility Comment: They said they would NOT remove it.</p> <p>Request of CPUC: I want the CPUC to help me get it out of my electric system!!!!</p> <p>Utility Name: SDG&amp;E</p>

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10/25/2011	11/1/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I am writing to you concerning the installation of the so called smart meter. I dont see how this is considered smart. This is probably the worst thing you could do to society. It is an invasion of privacy and you have no control over the wirless system. This in it self is crazy and irresponsible. The health effects of the RF- Radiation over time is going to make everyone on this planet sick and full of disease. I know this is just the begining. Next it will be the gas meter, the water meter, the telephone meter, the television meter, the washer and dryer meter ect..... All this is happening without people even knowing about it and leaving them no choices. I believe this is just another indicator of the global control of power, greed and money. I am demanding that you people do your jobs and stop this UNAMERICAN ACT of betrayal to its people.</p> <p>Request of CPUC: STOP THIS NOW! This was not voted on. The environmental impact report is a lie. We the tax payers do not want our tax dollors spent on this technology that is not safe. I am demanding an alternative solution.</p> <p>Utility Name: SCE</p>
10/25/2011	11/2/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I do not want a smart meter and want a viable opt out option as I requested. I demand my old analog meter is installed. I Did not give them permission to replace it and jeopardize the health of me and my family ny privacy. There has not been sufficient time to evaluate the smart meters safely. Smart meters high levels of radiation on a constant basis 24 hrs. a day 7 days a week!</p> <p>Utility Comment: It was in arbitration not good enough when my health is at stake.</p> <p>Request of CPUC: I would expect nothing less than the removal of the smart meter!</p> <p>Utility Name: SCE</p>

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10/25/2011	11/2/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: SCE has Corex installing in my neighborhood today. I investigated where to move based on the information SCE provided me. I had more than a year to recover from harm I was exposed to previously from SDG&amp;E and Avista Utilities. I asked to be placed on the delay list and received my tag. Three other neighbors are on it as well. However this is not good enough. SCE has effectively evicted me from my home without do process. President Michael Peevey ordered Pacific Gas and Electric (PG&amp;E), Southern California Edison (SCE) and San Diego Gas and Electric (SDG&amp;E) to establish to set up formal "Delayed Installation Programs" (DIPs).Peevey stated that the utilities companies were to give an appropriate amount of time before installation.</p> <p>Utility Comment: I contacted SCE approximately October 3, 2011 regarding their notice of Smart Connect Meters and was told, "No smart meter would be installed until after the first week of Nov or until the end of 2012. " I said what does that mean? I received no coherent answer.</p> <p>Request of CPUC: Order a Stay of installation in my canyon neighborhood. Order SCE to pay for my relocation this time. Since installing of smart meters I have become the collateral damage and the COST OF DOING BUSINESS! I need time to move again... \$40,000.00 has been spent on relocating 3 times since 2009 this will be my fourth. I am so electrically sensitive from being hurt by a TWACS Meter in Idaho. This is unconstitutional to take my life, my liberty, and my pursuit of happiness out of my range of ability, by taking my health, my home, my independence, and the fruits of my labor away from me all in the name of corporate gain.</p> <p>Utility Name: SCE</p>
10/26/2011	11/2/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I want my old analog meter reinstalled. I have heard the new one is not good for health reasons.</p> <p>Request of CPUC: reinstall the old analog meter</p> <p>Utility Name: SCE</p>

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10/26/2011	11/4/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Im extremely concerned about the installation of smart meters which occurred in the summer when I was gone from my house. And I would like to have them removed.</p> <p>My daughter and I are both experiencing health problems that could possibly be related to this installation, and we dont want to be at risk for future health problems. We understand that health effects are unknown, but that levels of exposure to this kind of radiation is a very real concern. And that PG&amp;Es stated estimates for radiation emission levels are way lower than what the smart meters actually emit.</p> <p>I feel that I have a right to choice where my own health is concerned.</p> <p>Weve been experiencing headaches, fatigue, and immune problems and are going to do whatever we can to get analog meters back.</p> <p>Utility Comment: I do not know who to contact at PG&amp;E for removal of the smart meters.</p> <p>Request of CPUC: I would like the CPUC to help me follow through on the removal of the smart meters.</p> <p>Utility Name: PG&amp;E</p>
10/26/2011	11/4/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: A (so-called) Smart Meter was installed at my home by my electricity provider (San Diego Gas &amp; Electric Company. I did not want a Smart Meter but was not given a choice of keeping my former meter. I never gave San Diego Gas &amp; Electric permission to change out the meter and I have concerns regarding the safety of my health and privacy.</p> <p>Utility Comment: N/A</p> <p>Request of CPUC: Require San Diego Gas &amp; Electric to replace the Smart Meter with my former meter.</p> <p>Utility Name: san diego &amp; electric</p>

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10/26/2011	11/7/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: We were not contacted and given the option to be placed on the "delay list" regarding the installation of a smart meter at our house. SCE representatives had to scale our block wall to access the meter in order to change it. They entered our gated property without permission. This smart meter emits a radio frequency which has been shown to have possible health hazard side effects. The analogue meter gave off less electric magnetic fields and we want it back. The meter is on the wall of my grandchildrens bedroom. I am very concerned for their welfare and am very upset that we were never given a "delay list opportunity. We already lost our daughter to cancer a few years ago and dont want the health of our grandchildren jeopardized. Those people who said "no" were given that option. We were not personally contacted in order to have a say. We want the analogue meter reinstalled by SCE.</p> <p>Utility Comment: I spoke to two different representatives of SCE. Their response was that "its too late to do anything about it". Obviously, those people who were contacted had an opportunity to say no and we havent had that opportunity. Also, the representative said that if we stand 2 feet away from the wall that has the smart meter, we would be okay. She said that some people are putting dressers on that wall to shield them! Thats unbelievable! They refuse to replace the smart meter with our previous analogue meter. We found the representative to be condescending in tone and not willing to help us.</p> <p>Request of CPUC: Please have the smart meter taken off and replace it with an analogue meter, as we had before.</p> <p>Utility Name: Southern California Edison</p>
10/26/2011	11/7/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: 1. We have higher EMF readings then what the Southern California Edison is saying is normal in our home.  2. Stray Voltage is known less then 90 from my home what is the effect on my family  3. Obvious health concerns being exposed to higher EMF then the normal home  4. Loss in value of my home  5. Nothing being disclosed to me at the purchase time of my home in regards to high EMF or Stray voltage</p> <p>Utility Comment: They didnt say anything except send a 4 field techs and Scott Gobble to the home to run tests. They said there was no government or state regulation but a normal house readings was 1 and our house was reading from 4 to 4.4 inside and up to 18.6 outside.</p> <p>Request of CPUC: We need the CPUC to help set a standard for EMF and determine if there is potential danger, they also need to help us determine if this living situation is SAFE for my family if not provide us with guidance on a resolution.</p> <p>Utility Name: Southern California Edison</p>

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WEB	10/27/2011	11/7/2011	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.
WEB	10/31/2011	11/2/2011	NON REGULATED	NULL	Complaint / Concern: I have a new Smart Meter and want it removed. My utility company told me my meter needed to be replaced, but did not disclose the pertinent information as to the type of meter and the ramifications attached to it. I have now become aware of the health issues with these meters, as well as the environmental concerns and want the meter taken back and an analog meter installed. Utility Comment: They have not yet responded. Request of CPUC: I would like the CPUC to ban these meters altogether, as well as mandating that the utility companies honor their customer requests to restore analog service to those who want it, and to not harrass customers who choose to opt out of having the new Smart Meters installed. Utility Name: Anaheim Utilities
WEB	10/28/2011	11/9/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: We believe the smart meter installed is causing health problems. Requested to get a lower wattage smart meter installed today. Person answering the request gave me the run around and stated they could only do this, if my house was 100 years old. I know this is untrue. He stated he would place the order, after I insisted.Would like to be in class action law suit. Utility Comment: They said they could not replace it, due to the fact that our house was not 100 years old Request of CPUC: Include me in the class action law suit in regards to this matter. Utility Name: PG&E
WEB	10/28/2011	11/9/2011	Southern California Edison Company	NULL	Complaint / Concern: I DEMAND THE ANALOG BACK. I DO NOT GIVE MY PERMISSION TO HARM MY HEALTH AND INVADE MY PRIVACY. Utility Comment: On 10/24/11 when I called Polly in the SCE Smart Meter Dept. at: (800) 810-2369, asking for certifications & approvals from FCC, FDA, UL [Underwriters Laboratories], etc., I was told that is proprietary information & NOT available to me. She tried to assure me that everything was approved by authorities but does NOT know for certain.... Request of CPUC: GET MY ANALOG METER INSTALLED BACK IN THE SMART METERS PLACE ASAP! Utility Name: Southern California Edison

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10/28/2011	11/9/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I do not want the smart meter on my property. I have both health and privacy concerns about it. I have a lot of health sensitivities and can provide a great deal of evidence that the original FCC safety guidelines do not apply to the virtually continuous irradiation by the smartmeter. Further, the smartmeter raises privacy concerns including allowing someone to hack into my meter to see when I'm not home; and we know utility companies are apparently considering selling personal information derived from the smartmeters for their own profit. Recently I watched the video of Michael Peevey, president of the CPUC, stating in an open meeting on 9/22/2011 that "you can go back to the analog meter, if that's your choice." His statement is here: <a href="http://stopsmartmeters.org/2011/09/22/cpuc-you-can-go-back-to-the-analog-meter/">http://stopsmartmeters.org/2011/09/22/cpuc-you-can-go-back-to-the-analog-meter/</a> I want this dangerous transmitter off my property, I deeply resent being an involuntary guinea pig for this technology.</p> <p>Utility Comment: 1st email: "smart meters are mandated by the PUC" 2nd email: what Peevey said does not apply to SDG&amp;E. 10/28/11 phone call from Miss Gonzales, supervisor at SDG&amp;E (858) 636 1942: she explained that SDG&amp;E does have a mandate from the PUC and that this has not been amended to allow replacement of my smartmeter with the analog meter. I asked her to reprogram my meter to transmit only once a month, she said this was not possible. I told her I would shield the meter and open it for transmission on or before a given monthly date. She said they would remove the shielding. She told me to call you.</p> <p>Request of CPUC: Please tell SDG&amp;E that they are to replace the smartmeters with analog meters or something that does not pose a health concern and something that does not provide personal information such as times when I am not at home based upon electrical usage. This must be done at NO COST to users since we never agreed to have the smartmeters installed in the first place. Ideally these dangerous, insecure devices should be replaced throughout San Diego County, but at the very least at customer request. Thank you.</p> <p>Utility Name: SDG&amp;E</p>
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10/27/2011	11/9/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: We live on the block where the Topaz substation of Southern California is located. Many residents on the block are experiencing health problems due to electrical charge on several gas lines in the neighborhood and higher than normal exposure to EMF. I am concerned about the health of my family and new granddaughter who will be here in December.</p> <p>Utility Comment: The utility company does not return calls. Because there is a lawsuit involved, they are not communicating. When I first read about our neighbors, my first reaction was disbelief that no one had communicated with us regarding this situation. They dont seem to have any concern for the neighbors and showing no effort to listen to our concerns or even check out our homes for any problems.</p> <p>Request of CPUC: We are requesting that the homes in the 900 block of Knob Hill be investigated for the two concerns: Electrical charge on several gas lines in the neighborhood and higher than normal exposure to EMF.</p> <p>Utility Name: Southern California Edison - Topaz substation</p>
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10/30/2011	11/16/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Five Smart Meters were recently installed 12 inches from my bed, on the other side of my bedroom wall. Four of the meters are to read neighbors consumption, who reside within safe distance from the meters. My concern is the proximity of my bedroom to the RF of 5 meters; I would not be concerned if "safe distance" and "amount" were considered by PG&amp;E. Recently, Ive had documented health problems. My doctor inquired about environmental changes. I then considered the source to be the Smart Meters. Problems include: increased heart rate, tinnitus, sleep problems. None of these issues occurred previous to Smart Meter installation. I believe the proximity of the 5 meters exceed safe limits. Perhaps one Smart Meter near one residence is safe. However, five Smart Meters 12 inches from the location of my bedroom is excessive in light of valid RF research. (please note: I cannot relocate my sleeping place due to the small size of the apartment, and bedroom.)</p> <p>Utility Comment: "There is no health impact, even with 5 meters at that distance of 12 inches." (exact words)</p> <p>Request of CPUC: I would like the five Smart Meters to be redistributed, to be placed within safe distance of my sleeping area. To have five Smart Meters on the other side of the wall to *my" residence, exposes me increased RF. I do not want to be exposed to RF. PG&amp; E will not allow me to "opt out" and even if I did, Id still be exposed (in 12 inch proximity) to four neighbors Smart Meters. Since I own the condo, I am not able to simply give notice and move to another place. PG&amp;E has narrowed my options to care for health, has created problems for my life, and has left me with no recourse. I want all five Smart Meters taken off my bedroom wall and redistributed to a safe area away from residence. (please note: I was referred to this agency by my medical doctor.)</p> <p>Utility Name: PG&amp;E</p>
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10/31/2011	11/9/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: When I returned home from being out of state for 2 weeks I found a "Meter Upgrade Attempted" Sorry we Missed You doorhanger on my door. Despite this, my analog meter was indeed replaced by a SmartMeter even though I did NOT want a SmartMeter. The Energy Policy Act of 2005 only mandates utilities to "offer" them and to install them "upon customer request." I am concerned about the health hazard posed by the SmartMeters which are operating on pulsed RF radiation coming into the home every 3-6 seconds. According to the World Health Organization SmartMeter radiation is a Class 2B carcinogen. I have other concerns, but this is my primary one.</p> <p>Utility Comment: I called SCE on October 20th. I was advised that there is now a "Delay List," which is obviously too late for me, and an "Opt Out Interest List," which I think exists merely to placate consumers. While I did place my name on this latter list, I really do not expect SCE to take any action without being forced to do so. The SCE receptionists do not seem to take these health hazards very seriously.</p> <p>Request of CPUC: I want the CPUC to demand that SCE remove the SmartMeter and replace it with my old analog meter.</p> <p>Utility Name: Southern California Edison</p>
10/31/2011	11/9/2011	San Diego Gas & Electric Company	NULL	<p>Hello,</p> <p>Will you please remove the smart meter that SDG&amp;E placed on my home? I perceive it a health risk and want it removed ASAP. I don't even own a cell phone because of the health risk so why do I have to tolerate a smart meter on my house?</p> <p>XXX XXX XXX</p>

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11/1/2011	11/14/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: THE SMART METER IS LOCATED BEHIND MY BED, IT MAKES LOUD HUMMING AND BUZZING NOISE TO THE PUT I AM SICK I GET LITTLE OR NO SLEEP, I HAVE HEADACHES ALL THE TIME, TINNITUS IN MY EARS HEART PALPITATION AND I AM ALWAYS OFF WORK DUE TO THESE ILLNESS THE SMART METER IS CAUSING ME HEALTH PROBLEM IAM UNHAPPY IN MY OWN HOME. YOU NEED TO REMOVE THE DEATH METER OFF OF MY HOUSE. I HAVE HAD THE METER CHANGE SERVAL TIMES AND ALL OF THEM HAVE THE SAME PROBLEM. AS I AM TYPING THIS COMPLAINT I AM DIZZY IN MY HEAD, WHY DO YOU THINK YOU CAN HAVE SOMETHING IN PEOPLE HOME MAKING THE SICK AND THAT IS OK. WILL IT IS NOT OK I WANT IT REMOVED AND RPLACE WITH A METER LIKE THE OLD ONE, I HAD NO PROBLEM. IF SOMETHING IS NOT DONE BOUT THIS I WILL SUE YOU FOR CAUSING ME HEALTH PROBLEM AND A BAD,UNHAPPY,SICKLY LIFE.</p> <p>Utility Comment: THEY CHANGE ONE SICK METER FOR ANOTHER</p> <p>Request of CPUC: TAKE THE SMART SICK METER OFF OF MY HOUSE I SHOULD NOT HAVE TO SUFFER,BECAUSE OF A METER, I HAVE BEEN SICK FOR A YEAR.PLEASE TAKE THE METER OFF OF MY HOUSE. I WANT MY LIFE BACK AND TO FEEL BETTER, ALL OF THESE PEOPLE COULD NOT BE LYING.</p> <p>Utility Name: pg&amp;e</p>
11/2/2011	11/15/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: PG&amp;E installed a Smart meter on my house and i have requested that the company replace it back to what that was there origanally (Analog Meter).</p> <p>Utility Comment: I was told that the meter poses no harm to human and that it was perfectly safe. I explained to the Smart Meter Representative that both myself and my wife are very sensitive to radio frequency and that we would like it removed for health reasons. She (the Rep) then asked me if I own or use a cell phone and I told her that not only do I not have a cell phone but i dont have: A codless phone, Wifi, or clock radios in my home because of RF and EMF radiation. At this point she states that the meter will not be removed.</p> <p>Request of CPUC: I would like my meter replaced with an analog meter as soon as possible</p> <p>Utility Name: PG&amp;E</p>
11/2/2011	11/14/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Health problems related to Smart Meter</p> <p>Utility Comment: Would not remove only offer to disconnect service.</p> <p>Request of CPUC: Instruct PG&amp;E to remove Smart Meter &amp; Install Analog meter</p> <p>Utility Name: PG&amp;E</p>

WEB

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11/3/2011	11/15/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: There are 3 smart meters on my small 3 unit building, attached to my exterior wall. Since they were installed my neighbors and I have experienced sudden and extreme problems with our and our childrens mental and physical health. Where we all have not had prior conditions. I contacted PG&amp;E over a year ago to report the problem and requested an analog meter until the proper health research which they has agreed to conduct had been completed. Nothing has been done. PG&amp;E has not followed up as promised. Now we are all sick.</p> <p>Utility Comment: That they would send someone out to install analog meter and contact me.</p> <p>Request of CPUC: Require PG&amp;E to install analog meters immediately and to make changes that protect and preserve health, not poison people!</p> <p>Utility Name: Pacific Gas &amp; Electric</p>
11/3/2011	11/15/2011	Pacific Gas & Electric Company	NULL	<p>The consumer opposes the installation of the smart mete due to health issue, wants old meter back. Sent smart meter closing letter.</p>
11/3/2011	11/15/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am trying to find out where to make a complaint about my smart meter and the negative effects it is having on my health. Please assist.</p> <p>Utility Comment: I am still waiting for a reply.</p> <p>Request of CPUC: Others have reported similar effects on their health after receiving a smart meter. I would like my analog meter back.</p> <p>Utility Name: Pacific Gas and Electric</p>

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11/3/2011	11/15/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: Please see attached letter to SDG&amp;E General Counsel Barnes and Trial with attachments March 2011 letter to Mr. Barnes and Physicians letter</p> <p>Utility Comment: The utility did not respond to our letters. Mr Littlefield that out on our property on another matter, reiterated on November 3, 2011 a request to remove safety bars. All is explained in detail in attachment.</p> <p>Request of CPUC: 1. I would like the PUC to order SDG&amp;E to put in writing that this property is on the delay list, they have refused to do so. 2. We would like an order from the PUC prohibiting SDG&amp;E its employees and contractors or agents from removing the exhistig meters. 3.) e would like an order, ordering them to give customer 90 days notice before a planned change of meter to give the customer time to put in an "off the grid" solar system and terminate service with SDG&amp;E. 4.) The customer has serious health concerns as you will see from attached physicians letter. March 2011 letter to Mr Barnes Esquire SDG&amp;E general counsel with physicians letter, NOTICE OF TERMINATION OF SERVICE BY SDG&amp;E. The customer is a senior citizen recognized as disabled by a Social Security Administration ruling and protected by the ADA as well as having Social Security ordered in home oxygen equipment. Thank you for your prompt attention to this matter.</p> <p>Utility Name: San Diego Gas &amp; Electric</p>
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WEB

11/4/2011	11/23/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Southern California Edison started installing Smart Meters in our Turtle Rock/Turtle Ridge neighborhood on October 17, 2011. Neither we (nor a great many of our neighbors) received or saw any notice from SCE. Most people missed the opportunity to get on the delay list. A few of my neighbors were on the delay list, but Edison installed the meters anyway. This is because Edison created a delay list to the delay list, i.e. a 7 day waiting period before the persons name on the delay list would be activated. This, in effect, allowed Edison, to ignore the order that the PCUC gave, that customers would have a right to be on the delay list.</p> <p>I am not only worried about health effects of my family being exposed to the 24/7 RF radiation from (continue via attachment)</p> <p>Utility Comment: They told me that right now the meters cannot be removed even if my neighbors call because them is non optional. My neighbors can get on an opt out list. However, during that wait period, my family is still being exposed to pulsed radiation and I am concerned about the health issues.</p> <p>Also if I shield my property with a screen this may reflect RF back onto my neighbors property, which I dont want to do as one of my neighbors has small children.</p> <p>Request of CPUC: Remove Smart Meters and replace with safer Analog meters. Allow customers to have an opt out. Allow customers who are affected by their neighbors meters to request a neighborhood opt out.</p> <p>Utility Name: Southern California Edison</p>
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11/4/2011	12/2/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: My smart meter is overcharging Have done all I can to save had them out to check it. my neighbor is single lives alone and runs the same things I do his bill is avg. 40.00 month mine is 200.00 My partner was on a care program but died in June here at home I had to file bankruptcy it allowed them to require deposit of 449. I have aids no job being foreclosed on and need them to drop deposit, been here 16 years and applied for care in july they kept losing my paperwork and only today agreed to apply it to me, My bill is 1300.00 for three months minus the 449.00 making my bill 283.00 monthly I live aone and have been extremely carefull as you can imagine I have lowered my gas to 1.25 monthly but electric just keeps going up. with everything off but fridge and freezer I am running at 11.64 kw a day so one light puts me in a at a higher price</p> <p>Utility Comment: The co. came tested the meter when he pulled it dropped to .128 which was .485 kw then the next day it jumped back up for no reason they told me to bad it must be something I did but as you can imagine I am afraid to even turn on the lights I do not use my heater or air have not for two years and I am sick and frezing here burning my clothes and furniture to stay warm They agreed to apply care to October but refuse to help in any other way My partner was on care but now they say he was not so tuff luck and pay up they tuned off my electricity after I had made apayment when I got my bill I saw they had not applied my payment to the bill begged them to turn it back on my nmedicine and food will go bad they saw that mistak and turned it back on but refuse to acknowledge even the possilility they made any others</p> <p>Request of CPUC: I would like the CPCU to contact them and put my required deposit at a rate which would reflect the proper amount after the corrections, apply the care help to july, Aug and Sept. and make them replace the meter because ther is something wrong here my neighbor and I have compared u=or charges and live virtually the same lifestyle yet his bill is significantly lower by about 220.00 My partner died just a few months ago I am in mental health care but PG&amp;E makes me want to end it all I am beating AIDS but this one is stressing me so much I am afraid I will become a victim of stress related conditions and start to lose my battle I just want some compassion and to be heard without being implied to be lying.</p> <p>Utility Name: Pacific Gas &amp; Electric</p>
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11/4/2011	11/18/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I WOULD LIKE THE SMART METER REMOVED AT ONCE,.EDISON WAS NOT UP FRONT THE DANGE INSTALLING A SMART METER HEATH, RADIATION PRIVACY SAFTY SECURITY HACKING PROPERT VALUES PRICE INCREASE.THAT IS NOT ALL MY COMPLAINS, SINCE THE SMART METER WAS INSTALLED I HAVE HAD BOTH BREAST REMOVED,TO MUCH RADIATION FROM THE SMART METER.I HAVE HAD TO TAKE CEMO, AND RADITION. JUST PLEASE HAVE THE SMART METER REMOVED. THERE IS ALSO A PUBLIC OUT CRY FOR ALL SMART METERS BE REMOVEDAS SOON AS POSSSIBLE, THANK YOU</p> <p>Utility Comment: THAT IT WAS UP TO THE CPUC TO OK THIS.I WOULD LIKE THE OLD ANALOG METER RE=INSTALLED AT THEIR COSTS CALIF EDISON WAS NOT UP FRONT WITH THEIR CUSTOMERS ABOUT THE HEALTH ISSUE .ALSO ALOT OF CITYS ARE HAVING MEETINGS TO OPT OUT .IF I FIND THAT MY BREAST CANCER WAS CAUSE FROM THIS SMART METER.I WILL HAVE A CLASS ACTION LAW SUIT GOING I KNOWN OF ANYOTHER PERSON THAT ALSO HAS BREST CANCER.PLEASE HAVE THE METER REMOVED AS AS POSSIBLE THANK YOU</p> <p>Request of CPUC: REMOVE THE SMART METER NOW</p> <p>Utility Name: S.CALIF EDISON</p>
11/4/2011	11/18/2011	Pacific Gas & Electric Company	NULL	<p>Consumer is requesting removal of smart meter due to EMF. E-mail Supervisor Harold for processing.</p>

LETTER

WEB

11/6/2011	11/18/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I came home one day to find a note on my door knob saying a Smart Meter had been installed that day ( mid October).</p> <p>I now experience insomnia and headaches, since the device is right outside my bedroom--on the outside bedroom wall.</p> <p>I have since read up on Smart Meters and find that many others have similar complaints and additional health concerns.</p> <p>Ieter at their home was causing them health problems, they could have them removed and replaced with the original analog meter.</p> <p>Please help! Since I gave no permission to have this installed, it is an invasion of my privacy and it also should not cost extra to go back to the original meter.</p> <p>Utility Comment: They said once installed, PG&amp;E would NOT REMOVE THE SMART METER. And repeated this answer no matter what I said.No matter how many times I repeated this information to the PG&amp;E representative, she continued to insist that once installed, the Smart Meter could not be removed or replaced.</p> <p>Do I have to join a lawsuit of others whose health is being affected by the Smart Meters in order to have it removed from my bedroom wall? I am not willing to wait months or even days on this! My health is important to me. I need my sleep, and the headaches are affecting my work. Did I tell you that I work from a home office so often subjected to the Smart Meter 20-24 hours a day?</p> <p>Request of CPUC: Tell PG&amp;E to have the original analog meter reinstalled at no extra cost because the Smart Meter is affecting a customers health and well being.</p> <p>Utility Name: PG &amp;E</p>
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11/4/2011	11/18/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: The account number should not matter, as it is not a use issue. We moved away for 1.5years to Aptos. During that time our home was leased and PGE installed a smart meter. Since I have returned home I have had constant health problems which I did not have before I moved to Aptos nor in Aptos Ca. I experienced a heart arrhythmia which sent me to the ER, nerve tingling and worse of all ringing in my ears. When I go out for the day I have not ringing in my ears at all I return in the evening and it comes on every evening.I have done reading on the health issues related to the smart meters and have found this to be a consistent complaint with some people having to sell or leave their homes. I want the meter taken out and my former meter reinstalled. There is not other explanation!</p> <p>Utility Comment: PGE gave me the run around and told me I would have to pay for the old meter to be installed.</p> <p>Request of CPUC: Insist that PGE has to replace former meters at no charge to the customer.</p> <p>Utility Name: PGE</p>
11/5/2011	11/21/2011	NULL	NULL	<p>Complaint / Concern: I want the smart meter replaced with the analog meter. I have had head aches and cant sleep since installed. This is effecting my health.</p> <p>Utility Comment: They said they will not remove and they can do what ever they want</p> <p>Request of CPUC: Remove the smart meter and replace with former analog meter</p> <p>Utility Name: XXX</p>

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11/5/2011	11/21/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smartmeter Radiation</p> <p>I recently moved home from New York on the third week of September. My laptop computer was sited in a position where the wall directly behind me held the Smartmeter. I noticed immediately that my ears would have a buzzing sound all the time, but when I left the house to go elsewhere it would diminish; I thought it was just me. This never happened in New York at all. Today, I read about it and realized what was going on and have since moved my laptop. I am positive that this SmartMeter constitutes a health risk and legal liability and I am EXTREMELY upset that I have been exposed to this radiation without my consent or knowledge. I am also upset that the presence of the SmartMeter effectively denies me use of a portion of my home and must insist on immediate correction of this intolerable situation.</p> <p>Utility Comment: I just found out what was going on today and am writing a similar complaint to them.</p> <p>Request of CPUC: Immediate restoration of the original safe analog meters - no more and no less. This is a public health disaster - did nobody find out if these SmartMeters were dangerous BEFORE they were installed?</p> <p>Utility Name: PG&amp;E</p>
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11/5/2011	11/21/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Hello:I have 16-20 smart meters located about 3 feet under my apt living room. I believe they were installed late last fall or earlier this year 2011. Since then I have had a host of health problems, mental, vision, poor sleep, my animals have become ill with a host of problems. I want these SMART meters taken out and go back to analog where the reader comes out and reads them. People are getting sick, animals are getting sick, Im printing out 50 pages of smart meter health complaints as I speak. People and animals lives should not be put at risk because a power company once to save money,nor should we be forced to have to find other housing that doesn't have a smart meter that cost us 1000s to move. STOP THIS NOW! Get rid of the smart meters and please get back to me asap. My life and health is suffering, as my pets. My medical expenses have gone up, my vet expenses have gone up. I dont feel well, I dont want CANCER. PLEASE HELP!</p> <p>Utility Comment: They didnt respond to my request.</p> <p>Request of CPUC: Go back to the old meters and get rid of the smart meters at my apartment complex with the Belvedere Land Company. There phone number is XXX.Again, I live at XXX. I have all the smart meters for my complex under my house. I have never had any health problems or my pets until these awful things were installed. Stop killing us and HELP NOW! I know a CPUC member, I used to work for him, I will contact him if you dont do something now PLEASE! Thank you, XXX</p> <p>Utility Name: pge</p>
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	11/7/2011	11/21/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I worked for several years at a radiation-generating lab. Errors in dosimetry readings resulted in my coworkers and I receiving unquantified doses of radiation during the course of our employment. As a result, my health professionals strongly advise me to avoid all unnecessary radiation exposures. Accordingly I and my family members avoid cell phones, electric garage door openers, microwave ovens and other wireless or radiation-generating devices. I am concerned about health impacts from microwave radiation generated by the two smart meters PG&amp;E installed on my house as well as other smart meters PG&amp;E installed on my neighbors houses.</p> <p>Utility Comment: 1) I called the PGE smart meter (SM) phone number on 1/12/11 and told "Adam" my concerns. He said there is no way to opt out of the SM program, but that SMs are "safe." He didnt know what "radio frequency" (RF) meant, and he misinformed me about how often SMs transmit. 2) On 2-25-11 I posted a comment on PG&amp;Es SM facebook page asking PGEs response to an article about RF and brain activity (attached). PGE deleted my comment. I posted again asking for a responsible person (attached) and was stonewalled. 3) On 2-23-11 I posted "Negative Feedback" on the PGE SM website (attached) and received no response. 4) On 5-5-11 I submitted an "Inquiry" on PG&amp;Es main website describing the situation and asking for help (attached). Three days later I received an email from PG&amp;E telling me to call the SM phone number (attached).</p> <p>Request of CPUC: I would like CPUC to advise me what options are available to me regarding removal of my smart meters. I would also like to know how CPUC will support my actions. On September 22, 2011, CPUC Commissioner Michael Peevey stated publicly that PG&amp;E will provide for an individual with demonstrated health impacts to go back to the analog meter. I assume this provision applies to those of us particularly sensitive to radiation as well.</p> <p>Utility Name: PG&amp;E</p>
LETTER	11/7/2011	11/21/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.
LETTER	11/4/2011	11/22/2011	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health and privacy issues. Sent smart meter closing letter.
WEB	11/8/2011	11/22/2011	San Diego Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.

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11/8/2011	11/23/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: We do not wish to have the Smart Meter installed on our property period. Our meter that we have is just fine. It reads for our home and our office of business attached to our home as well. We see no purpose that is justified in having the Smart Meter attached in fact we see a great deal of problems that can occur with these meters, one is the fact that they are not even UL approved. These meters are NOT WANTED on our home and we dont want the hassle of having to take this company to court but we have two small children as well and if any harm would come to them via these so called Smart Meters there would legal action taken not only against the electric company but those notified as well.</p> <p>Utility Comment: We called and said we wanted to be on the optout/delay list and they took my name. We have a sticker that says NO Smart Meter on our meter and we expect thatt to be honored.</p> <p>Request of CPUC: We want these Smart Meters stopped not only on our home, but in Newport Beach, in Orange County and the state of California as well.They are a health risk to "ALL" of us including yourselves.</p> <p>Utility Name: Southern California Edison</p>
11/10/2011	1/11/2012	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: Smart meters installed for electricity and for gas appear to be causing health problems for my wife, her 90 year old mother and for me. Confirmed with StopSmartMeters.org information. We want the meters replaced immediately with analog models as had been done in other California cities.</p> <p>Utility Comment: Wrote a letter to their San Diego address today. I will be calling them later.</p> <p>Request of CPUC: File this complaint for future reference if needed. If I cannot get anywhere and have the meters replaced then i would like the CPUC to force the replacements.</p> <p>Utility Name: SDG&amp;E</p>

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11/10/2011	11/23/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Last spring I called SCE to ask them not to install a smart meter. I am on disability from mold and chemical exposure. This makes me particularly sensitive to EMFs. I had their EMR tech people come out bt i still put a sign on the meter to not install. It was installed in May and since then my health has deteriorated. I am barely able to move about, get up and down, work in the garden. I had to remove all wifi such as my router and telephone. I cannot be near flds anymore and my bill has actually gone up.</p> <p>Utility Comment: I asked them thhis time to havve my meter removed. They said that thhe CPUC demnnaded they install them and they cannot remove them without being told to by CPUC. They said if it was not already install I could have been put on a wait list but now it is too late. The wait list was not started until September and my meter was installed against my will in May. Tehy had to remove a large sign to install it.</p> <p>Request of CPUC: I want something that says theye can remove my meter from CPUC and they say they are waiting for you to tell them to do that.</p> <p>Utility Name: SCE</p>
11/12/2011	11/23/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Having health issues such as severe anxiety, nausea, dizziness, that I never had problems with experiencing.</p> <p>Utility Comment: Did not contact.</p> <p>Request of CPUC: I would like the meter replaced with an analog meter.</p> <p>Utility Name: SCE</p>
11/11/2011	12/12/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Two SmartMeters were installed on my house 2 weeks after we bought it. We were not warned or educated as to this process and the potential health risks involved.</p> <p>Utility Comment: They say they do not replace smartmeters with analog although there are several people on the internet who have had this done. No one I spoke to was aware of their ability to do this. I spoke to Mariel who said the best they can do is to turn off the meters but not remove them. I told her I need them removed as they can easily be turned back on without my knowledge or permission. There was no one I could speak to today that had the authority to make this change. They could not give me a name of someone to talk to, they could not give me a direct phone number for the Smart Meter Customer Service Center, they could not give me an email for this department.</p> <p>Request of CPUC: Call me back and issue an order to remove my smart meters and replace them with analog - no radio wave meters in a timely manner.</p> <p>Utility Name: PG&amp;E</p>

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11/10/2011	12/12/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Several months ago, a Smart Box meter was installed on my property. I was not aware that this was to occur until I received a notice on my front door that this happened. The box is located outside near my bedroom. Since this time, I have had ringing in my ear, difficulty sleeping, headaches. I researched to find out more information about this meter. The radiofrequency radiation is affecting my health! Constant radiation is cumulative over time. I dont want to develop major illnesses from this. I was told by Edison that there is nothing they can do. I cannot move from my property. The Smartbox is not compatible with Solar panels. So what am I to do? There should be some recourse or choice. I am an AMERICAN citizen, I pay my taxes, pay my bills, and my choice has been taken away, and I was not informed or given an opt out. Can you help?</p> <p>Utility Comment: I contacted them on Nov 9, 2011. They stated that all they would do at this time is to put my name on a list of people who wanted the boxez removed. One for those who have it installed and one list for those who dont have it installed yet. They said there was no one higher to talk to at Edison. If I want to go further, then I could contact the Utilities company (you) and voice a complaint. They said they are just collecting names and dont know what if anything they will do. So I am filing a complaint and want my box changed back.</p> <p>Request of CPUC: I would like the CPUC to have Edison change my box back to the original non smartbox. I would really appreciate anything you could do. Thank you so much. I would like you to contact me with an update on what can and will happen.</p> <p>Utility Name: So Cal Edison</p>
11/10/2011	11/23/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: We have had one of the new electric meters installed not to long ago. This is one of the wireless/digital meters. The meter is causing us headaches, nausea sleeplessness and I have a rapid heartbeat sometimes now...usually when I am in the bedroom for a while...such as in when I am in bed. The meter is located right outside our main bedroom. When I sleep in another room, the symptoms subside. Same thing for my wife. Also, our bill has gone up dramatically as a result of the new meter. Our energy usage has actually dropped, so we do not understand why our rates would climb so unexpectedly.</p> <p>Utility Comment: They laughed and acted like theres no problem. I am getting tired of getting the runaround like this.</p> <p>Request of CPUC: We want SCE to immediately remove the digital/wireless meter and replace it with the old analod meter. My wife and I were both perfectly healthy at that time...just a couple of months back. We do not want a non wireless digital meter. We want the older analog meter.</p> <p>Utility Name: SCE</p>

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11/11/2011	11/28/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: ACUTE AND "PERSISTANT" MIGRANE HEADACHES,ANXIETY ATTACTS, LOSS OF CONCENTRATION, SLEEPLESSNESS,EXHAUSTION, THESE SYMPYOMS ARE BEING EXPERIENCED BY BOTH MYSELF AND MY FAMILY MEMBERS.I AM ALSO CONCERNED THAT WE ARE BEING TRACKED INSIDE OUR HOME, SO THERES PRIVACY ISSUES AS WELL THAT ARE QUITE UNSETTLING.THEN THERES THE SAFETY CONCERNS WITH THIS METER BLOWING UP, CATCHING ON FIRE, THAT IS A TERRIFYING THOUGHT,AND I AM TERRIFIED!!! I WOULD HAVE PROVIDED A COMPLAINT NUMBER BUT I WAS NEVER OFFERED ONE, NOR DID I HAVE ANY KNOWLEDGE A NUMBER WAS BEING ISSUED FOR COMPLAINTS.</p> <p>Utility Comment: "THERE IS NO OPT OUT", "ONCE ITS ON THERES NO OPTION OF IT COMING OFF"!!I HAVE CALLED THEM ON THREE SEPARATE OCCASIONS TO HEIR MY CONCERNS WITH MY HEALTH AND THAT OF MY FAMILY MEMBERS,THEY JUST DONT GIVE A DAMN!! I HAVE PURCHASED A NEW ANALOG METER,AND I OFFERED TO HAVE EDISON PUT IT ON,I WAS THREATEDED WITH TAMPERING CHARGES.</p> <p>Request of CPUC: "I DEMAND THIS CONTRAPTION BE REMOVED IMMEDIATELY"!!AND REPLACED WITH THE EITHER ANALOG OR THE PERFECTLY GOOD DIGITAL METER THAT WAS REMOVED,AND REPLACED WITH THIS RADIOACTIVE KILLER.PLEASE, I WOULD NOT PURCHASE A PRODUCT WITH FULL KNOWLEDGE OF ITS DANGERS, YET MY FAMILY MEMBERS AND I ARE BEING "FORCED" TO LIVE IN AGONY,"THREATENED" WITH CHARGES OF TAMPERING FOR SIMPLY TRYING TO PROTECT MY HEALTH AND THE HEALTH OF MY FAMILY. THIS IS TYRANNY,WHAT HAS HAPPENED TO THE MORALITY OF OUR ELECTRIC CO?? WHY ARE YOU SUBJECTING YOURE CUSTOMERS TO THIS??</p> <p>Utility Name: SO.CALIFORNIA EDISON</p>
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WEB	11/14/2011	11/28/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I am very frustrated and concerned about the Smart Meters recently installed. I have been battling severe head pain that started when the meters were installed. I have spent hundreds of dollars on doctors' bills to find the source of pain to no avail. Since the installation I have been hearing a horrible humming sound that vibrates our house. I have lost sleep; have headaches, hair loss, and ear pain. I cannot stand this anymore. I now realize that the meters are the source and after reading about them I DO NOT WANT ONE! I insist it be changed back to the analog meter and should not be forced to have this meter. Please do not tell me I have to keep the Smart Meter, which is harmful. Had I known the truth before the meter was installed I would have demanded it not be installed. According to federal law this was an opt-in meter, which I did not know before so now I am opting out. The horrible humming is reason enough to change the meter now!</p> <p>Request of CPUC: Change my meter back to analog.</p> <p>Utility Name: SCE</p>
LETTER	11/14/2011	11/28/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter, due to health reasons. Sent smart meter closing letter.
LETTER	11/15/2011	11/22/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue, wants meter removed. Sent smart meter closing letter.
WEB	11/15/2011	11/28/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Smart Meters concern me. Here are some points I need to make:</p> <p>They individually identify electrical devices inside the home and record when they are operated causing invasion of privacy.</p> <p>They transmit wireless signals which may be intercepted by unauthorized and unknown parties. Most importantly: Electromagnetic and Radio Frequency energy contamination from smart meters exceeds allowable safe and healthful limits for domestic environments as determined by the EPA and other scientific programs.</p> <p>Utility Comment: They said that there are no provisions for me to "opt out" of this program and that I must contact you in order for you to consider instigating the "opt out" provision for customers who do not want the smart meters installed. Otherwise, they will install it and merely "delay" our installation.</p> <p>Request of CPUC: I am asking for you to please make a provision to allow residents to "opt out" of having smart meters installed on their residences.</p> <p>Utility Name: Southern Calif. Edison</p>



WEB

11/15/2011	11/29/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I allowed a smart meter to be installed on our home because the literature presented said nothing about the potential dangers. My family has been experiencing more headaches and general poor feelings since the meter has been installed. I called to find out if I could stop having a smart meter.</p> <p>Utility Comment: They said that there is no proof that the smart meters cause any ill health effects and that some study said they were fine. They said that the transmissions were a total of 45 seconds in a 24-hour period but were all throughout the day. They said there was nothing they could do until they get a ruling from the Public Utility Commission.</p> <p>Request of CPUC: I want the CPUC to rule that homeowners can decide to opt-out permanently from smart meters and I want anyone who allowed them to be installed to have the option to have them uninstalled.</p> <p>Utility Name: PG&amp;E</p>
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WEB

11/16/2011	12/13/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: I am the tenant, the account is not in my name, however, I pay the bill and am subjected to the radiation emissions from the RF meter currently the house. Since it was giving me serious health effects, my landlady agreed to remove the meter, provided there was no additional cost involved. In a conference call with a manager at Edison, we were told the additional cost merely to go from the harmful RF meter to a safe analog meter would be approx. \$4,000 a year, with no increase use of electricity, just due to the way they bill for analog meters using Domestic/Time of Use rates. The situation of this meter has caused bad problems with landlord and myself as I have been forced now to SLEEP IN MY CAR WHICH IS ILLEGAL. However I cannot sleep in the apartment because of the meter.</p> <p>Utility Comment: They told me to either pay the extra approximate \$4,000 a year to have the harmful RF meter replaced with a safe analog meter, move out of the house I am in with the RF meter on it or move out of the state of CA since they planned on rolling out smart meters and not allowing people to opt out or in this case, without an outrageous cost. They also will not speak with me unless my landlord is on the line because the account is in her name. They told me I cannot get the account in my name or get my own meter unless something was done about the property. My landlord refuses to take any more calls about the meter, even though I am told she actually replaced her own RF meter with a safe analog meter upon hearing about the health effects!!!</p> <p>Request of CPUC: I would like the PUC to make Edison give me a safe analog meter without the additional \$4,000 cost or even any cost. It is extortion to charge people money just to retain their health or to avoid being made ill or given cancer or heart arrhythmia. I need the PUC to help me in this situation as Edison it totally out of control with their outrageous charges. My case may be different than many because of the way the account is not in my name, however, anyone who has a health complaint about the meter should not have to be exposed to them and should not be charged these exorbitant fees to get a safe analog meter back.</p> <p>Utility Name: Edison</p>
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WEB

11/16/2011	11/30/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Today, a young man with a Wellington sign on his truck. He said that he was at my home to install a PG&amp;E "Smart Meter". I told him I wanted to OP OUT and refuse to have a smart meter installed. He said that I could not refuse installation of a smart meter. I told him I was in the middle of a computer transaction and could not be without electricity. He said he would go to a few more houses and then come back in about 30 minutes. I contacted several people with the California Public Utilities Commission in the legal and energy departments and they said that I could OP OUT of the Smart Meter. They advised me to call PG&amp;E and also file a complaint on the CPU website. I went outside to put up a sign to "Op Out" of the smart meter on my electrical meter and was met by the young man with Wellington, again. He said that PGE would tear off my sign and install the smart meter. He claimed that he had seen this happen numerous times.</p> <p>Utility Comment: Next, I called PGE and was routed to a Smart Meter agent named John. He took my information and complaint as stated above and said he would process a "Delay Install of Smart Meter " until the CPU commission reached a decision. John said that I will get written notified when that happens. I asked him to file a complaint against Wellington for their actions as stated above, especially giving false and misleading statements to a consumer, by saying I could NOT refuse installation.</p> <p>Request of CPUC: First of all, I appreciate the assistance of the two PUC employees that talked with me today. I would hope that the CPUC would have the power to protect consumer against unfair practices by PG &amp; E in regards to the installation of "Smart Meters". It is up to the State of California PUC to hear what the public is saying. My foremost concern is that Smart Meters are not smart enough to prevent harm to consumers health. From what I have researched, the smart meters results in increase radiation and higher costs for electricity to the consumer.</p> <p>Utility Name: PG&amp;E</p>
11/14/2011	12/13/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue, wants old meter back. Sent smart meter closing letter.
11/17/2011	12/9/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: How can we opt out of the smart meter that was placed on our home without our consent? These meters are linked to health and anti-privacy issues.</p> <p>Utility Comment: There was no way to opt out.</p> <p>Request of CPUC: Give people a choice.</p> <p>Utility Name: Southern Calif. Edison</p>

LETTER

WEB

WEB

11/17/2011	12/9/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: SMART METER INSTALLATION AGAINST OUR WISHES. WE JUST RECENTLY NOTICIED THAT SDG&amp;E HAD INSTALLED ONE OF THEIR SMART METERS ON OUR HOME. WE DID NOT AUTHORIZE THEM TO DO SO AND WE WANT OUR ANALOG METER BACK. THEY HAD NO AUTHORITY TO DO SO. THIS IS OUR HOME, IT IS A PRIVATE HOME OWNED BY US. WHAT WE PUT ON OUR HOUSE IS OUR BUSINESS AND WE WANT THIS SMART METER OFF OUR HOME. THIS METER IS AN INVASION OF OUR PRIVACY AND IT IS AN ATTACK ON OUR HOME AND OUR FAMILIES HEALTH.</p> <p>Request of CPUC: WE WANT YOU TO NOTIFY SDG&amp;E IMMEDITELY TO RETURN OUR ANALOG METER TO REGISTER OUR ELECTRIC USE. IF I WANT TO RADIATE MY FAMILY THAT WILL BE BECAUSE THEY NEED XRAYS FOR MEDICAL CONDITIONS NOT BECAUSE SOME ELECTRIC COMPANY OR PUC DECIDES THEY WANT TO KNOW MORE ABOUT OUR FAMILY AND OUR USAGE OF ELECTRICITY. THIS IS NOTHING MORE THAN ILLEGAL WIRE TAPPING AS WELL.</p> <p>Utility Name: SanDiego Gas &amp; Electric SDG&amp;E</p>
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WEB

	11/18/2011	11/29/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have developed PVC, a heart arrhythmia, due to the SmartMeter on my small house. Up to the time the SMeter was installed, my heart had never skipped beats. At first, my heart skipped beats only when I was sitting on my living room sofa, about 1-2 feet from the SMeter on the other side of the wall. It never happened anywhere else outside my house. The problem has become worse; my skipped heartbeats last longer after being near the SMeter. I went to an MD who diagnosed me a couple of weeks ago with PVC (premature ventricular contractions), a serious health problem. Query: I take my pulse fairly often as part of treating myself with Chinese Medicine, so I was able to tell early on that my pulse was skipping beats, and was able to tell that it only happened when near the SMeter. How many people are going to their docs 6-12 months after having a SMeter installed, with arrhythmia, but who have no idea that it was caused by the SMeter? I am afraid I am just the tip of the iceberg.</p> <p>Utility Comment: I called PG&amp;E many times in Jan 2011 when I first became aware of the skipped heart beats. I called PG&amp;E again a few weeks ago, and talked to Regina James, who told me she was making an "escalation" report, based on the escalation of the health problems I had related to them in Jan. 2011. Tom Smith eventually called me from PG&amp;E and said PG&amp;E was legally unable to take anyones SMeter out without a CPUC order.</p> <p>Request of CPUC: I want the CPUC to order PG&amp;E to take out my SmartMeter and replace it with an analog meter. My health, and possibly my life, are at stake.</p> <p>Utility Name: PG&amp;E</p>
LETTER	11/17/2011	1/11/2012	San Diego Gas & Electric Company	NULL	The consumer is writing for her neighbor who is 90 years old. The consumer opposes the installation of the smart meter due to health and safety issues. Sent smart meter closing letter.
WEB	11/19/2011	12/9/2011	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Wants smart meter removed. Sent smart meter closing letter.
WEB	11/19/2011	12/9/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: We received notice that SoCal Edison wants to install "smart meters" at our house but we recently saw a report about them and apparently, they invade your privacy in ways you can't imagine and also emit a lot of EMFs. According to SCE Customer Service, since we complained-our smart meter installation is "on hold" waiting for a decision from the PUC about whether or not we will be allowed to "opt out" of the program. If you are concerned about these meters, contact the PUC and tell them. I have put a link to info about the meters at the bottom of this email as well as a link to the PUC. I want to add my name and address to the complaint. I do not want a "smart" meter installed in my unit.</p> <p>Utility Name: SoCal Edison</p>

WEB

11/19/2011	12/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: My husband has been experiencing severe tinnitus and hearing loss since our Smart Meter was installed in July. I never requested a smart meter. The tinnitus started in July, and has been getting progressively more severe. He is a sound engineer, and needs his hearing to work. Others at his work have been experiencing tinnitus since the smart meter was installed there as well.</p> <p>Utility Comment: When I contacted PG&amp;E, I spoke to at the Fresno location. She said that they would not remove the smart meter, and have permission from California Public Utilities to install it. I asked what I am supposed to do - let my husband go deaf???? She said someone will get back to me in five days. That is not adequate. This is a medical situation.</p> <p>Request of CPUC: I would like the meter removed from my residence immediately. This is not acceptable, and my husbands health is not worth any amount of money PG&amp;E is making from these meters. I am prepared to push this issue as far as it needs to go in order to save my husbands hearing and livelihood.</p> <p>Please contact me as soon as possible regarding what will be done. We did not have problems with the old meter, so replacing that and possibly those of our nearby neighbors would seem like an adequate solution.</p> <p>Utility Name: PGE</p>
11/19/2011	12/14/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: A smart meter was installed without my approval or knowledge it was being done. I asked for PG&amp;E to remove it and they will not. I did not authorize this. Please help. Thanks!</p> <p>Utility Comment: They will not remove it. However they will stop the installation of the Gas meter.</p> <p>Request of CPUC: I would like for the CPUC to help request the removal of the smart meter from my electric meter. I am concerned of the health and safety of the families that live in my building. Some of them have had headaches and health issues since its installation. Please help!</p> <p>Utility Name: PG&amp;E/Wellington Energy</p>

WEB

WEB

11/19/2011	1/11/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: SMART METERS are DANGEROUS!!!! I am deeply concerned about the unhealthful nature of these smart meters that were IMPOSED on us! We recently moved into a new home with a smart meter, and I immediately began having strange health symptoms. I am not only concerned for myself, but for my three precious children, all of whom are in varying stages of growth, both physically and mentally. It pains me to think that a device, of which I was told CANNOT and WILL NOT be removed from my home, is emitting VERY dangerous radiation from radio frequencies to and from the utility company... all in the name of "energy savings." The power company will, no doubt, profit from everyones present and future illnesses. To have not been given a CHOICE whether or not to keep our old analog meter and IMPOSING a RADIATION EMITTING smart meter on us is CRIMINAL. It is Un-American. They took our FREEDOM from us!</p> <p>Utility Comment: Southern CA Edison said that they WILL NOT remove the Smart Meter.</p> <p>Request of CPUC: Before insisting that the utility company has a so-called "right" to place a DANGEROUS device on FOURTEEN MILLION CALIFORNIA HOMES, more research should have been done on not just the ENVIRONMENTAL impact, but the HUMAN impact! We had an independent contractor measure the RF emissions from our Smart Meter (which happen about once every 1-2 minutes), and they results were DIGUSTING. Approx. 800-2000 mw!!!! That is CRIMINAL! You wouldnt live next to a cell phone tower, would you? Well, thats what SoCal Edison has done. It has basically installed a cell phone tower on 14 million homes, without our permission!!!! WE WANT THIS RECALLED IMMEDIATELY!!!! WE WANT ALL SMART METERS REMOVED FROM EACH AND EVERY HOME IN CALIFORNIA!!!!</p> <p>Utility Name: Southern CA Edison Electric</p>
11/18/2011	12/14/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: A smart meter was installed on my property with out my knowledge or permission. I am concerned about the health risks and the invasion of my privacy.</p> <p>Utility Comment: They will not remove the smart meter and it is not a health risk. They will do nothing until the state of california and the public utility commission makes a ruling, they dont have any idea when that will be.</p> <p>Request of CPUC: I dont want the smart meter. I want it removed and replace the analog meter. I want viable "opt-out" options.</p> <p>Utility Name: souther california edison</p>

WEB

WEB	11/21/2011	12/14/2011	Southern California Edison Company	NULL	Complaint / Concern: A service person came from SCE and tried to install a digital meter, I told him I did not want one installed due to health concerns, there is a bed located directly on the other side of the wall the meter is located on, the radio frequency could disturb out ability to sleep.We have no televisions, phone or computer in our bedroom for this reason The service person was very hostile from SCE demanding to install the unit, he acted as if it was his right to do so and told me I had not choice in the matter. I told him I did and asked him to leave. I called SCE and complained his badge number is 14637. Utility Comment: They said a supervisor will be calling me. Utility Name: SCE
LETTER	11/22/2011	12/14/2011	Pacific Gas & Electric Company	NULL	Consumer sent a letter to Senator Barbara Boxer's office and it was forwarded to the CPUC. The consumer is complaining about the wireless Smart Meters and is concerned about the health effects. Referring to SF Supes.
LETTER	11/21/2011	1/12/2012	San Diego Gas & Electric Company	NULL	Consumer disputes health issues he believes to be associasted with the installtion of a Smart Meter. Sent e-mail to HAW to request he contact consumer & remove case from my Q.
LETTER	11/22/2011	12/16/2011	Pacific Gas & Electric Company	NULL	Referring this IC to SF CAB Supes. Consumers complain about Smart Meter are stating they are not giving permission or authorization to install the meter and have a list of reasons they do not want the SM including privacy and health concerns.



WEB

11/22/2011	1/11/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Since the installation of the smart meter in my business my bill has shot up a ridiculous amount. I have closed the business unplugged all the equipment and still get high bills. I have complained over and over again. I had a tech come out and investigate. He said the meter appeared to be working fine and that it showed I was using very little power. When I showed him the amount on my bill he said there is, know way it should be that high. I am trying to reopen my business and cannot afford to be taken by the electric company. Please tell me what I can do. John</p> <p>Utility Comment: They have been receiving several complaints every day, but most just have to do with the bad headaches people are getting. We will forward the complaint and request for removal of meter, but regardless of the lawsuits in other counties, and health concerns no meters will be removed at this time. I asked if PG&amp;E is just waiting for the legal costs to exceed the cost of removal, and why does it not care more about the satisfaction and health of their customers. The answer was we are not allowed to reply to my questions.</p> <p>Request of CPUC: With the number of lawsuits and problems involving these meters, consumers should have the right to have the meters removed. Further more something should be done about the monopoly energy companies have. The fact that their is no competition and I have no choice of which company I use; means I have to sit back and take it while they stael money out of my pocket.</p> <p>Utility Name: PG&amp;E</p>
11/22/2011	12/16/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Edison is forcing us to accept their Smart Meters. There are thousand of reported cases of these meters interfering with the lives and the health of people whose houses / businesses that are running these meters. Additionally, the way that these meters collect their information is a strict violation of privacy. They generate reports of what and when is being used in the household / business, times of day and so on thus leaving an open door to crime and intrusion. Respectfully I asked for the power company be denied the right to force the use of these meters and respect the wishes of the property owner.</p> <p>Utility Comment: That I will be placed on the "delay list" and they will install the smart meters anyway even if we object as soon as the Public Utility Commission give them the approval.</p> <p>Request of CPUC: Ban the use of these meters and / or leave it to the discretion of the property owner if they chose to use it or not {with written proof or consent}.</p> <p>Utility Name: Edison</p>

WEB

WEB	11/22/2011	12/21/2011	Southern California Edison Company	NULL	Complaint / Concern: I want to get on the opt out list and have my old analog meter back. I demand my analog back. I did not give my permission to harm my health and invade my privacy. I do not want data collected on my habits and activities and have this information recorded. I am opposed to the radiofrequency radiation. Utility Comment: SCE rep said they were waiting for a ruling from the CPUC. Request of CPUC: Restore the analog meter and remove the smart meter. Utility Name: SCE
WEB	11/23/2011	12/21/2011	Southern California Edison Company	NULL	Complaint / Concern: SMART METER....I feel that these meter have possible health risk and also an infringement on my privacy. My meter has worked fine for the last 30 years and is still in perfect working condition and I do not want one of the Smart Meters installed in my home. Request of CPUC: Not let the electric companies force us to have these meters. Utility Name: SCE
WEB	11/23/2011	12/21/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: Smart Meter is located right outside my bedroom. It was installed a few days ago. The Smart Meter with its RF waves are interfering with my pacemaker and I want to opt out and have it removed. P G and E refused to do it even though it is a serious health concern for me. A service rep told me to contact you. I want the SM removed. Thank you. XXX Utility Comment: The service rep told me the only way the Smart Meter can be removed is by contacting PUC. My request was denied by P G and E. Request of CPUC: Notify P G and E and tell them I XXX request that the Smart Meter be removed ASAP as it is a possible danger to my pacemaker and it could interfere with my hearts electrical system. I have atrial fibrillation which is a serious heart rhythm problem and can be fatal or cause a stroke. Thank You. Utility Name: P G and E
LETTER	11/28/2011	1/11/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health and safety reasons. Sent smart meter closing letter.
LETTER	11/21/2011	1/4/2012	Pacific Gas & Electric Company	NULL	Called consumer, and explained that we can not get her meter removed, and that an opt-out decision is pending. Doctor notes at this time do not make a difference. Consumer understood, and will await the opt-out

WEB

11/29/2011	1/11/2012	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I am unable to use my master bedroom, bath, and more than 1/3 of my home, due to the smart meters, which are at each end of the home. I have been sleeping on the couch in the middle of the house and suffering with daily physical symptoms, such as headache, dizziness, newly developed hypersensitivity to rf radiation, and ringing of ears, for the past year and a half. I am extremely concerned and want an analogue meter as my doctor has emphatically stated I must avoid rf radiation and smart meters. The electric meter is on my bedroom wall. I have no money to move it nor do I have a place to do so that would not impact use of my home and property. I need an analog meter as those never bothered me. I am very very tired and sick from the smart meters on my property. CPUC must protect my health and safety, under SB 17.</p> <p>Utility Comment: They said to contact CPUC, that they were ordered to install these and have no choice. Recently SDG&amp;E proposed to install yet another rf-emitting meter for the public, this will not help me at all.</p> <p>Request of CPUC: I want the smart meters removed and replaced with analogs, electromechanical meters, not solid state digital meters that have rf emissions, which is an unacceptable choice. I do not have money for extra payments. I am entitled to a safe system under the law and demand an analog be approved, back on my home.</p> <p>Utility Name: San Diego Gas &amp; Electric</p>
11/29/2011	1/11/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: health problems, interference, privacy rights, installation complaints, intimidation, being lied to, poor handling of your complaint,</p> <p>Utility Name: pg&amp;e</p>
11/29/2011	1/11/2012	San Diego Gas & Electric Company	NULL	<p>The consumer opposes the installation of the smart meter due to health and safety issues. Sent smart meter closing letter.</p>

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WEB	11/28/2011	1/11/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Deception and lying by PG&amp;E executives. I received an unsolicited 50 page document and letter from , EMF Program Manager for PG&amp;E attesting to the safety of Smart Meters. Included was a WHO summary from 1996 indicating EMFs are safe.A glaring omission is the 2011 WHO document indicating a possible carcinogenic effect of EMFs.</p> <p>Utility Comment: I contacted XXX twice by email requesting he explain and correct the omission in his mailings to customers. He failed to return my emails.</p> <p>Request of CPUC: This action is fraudulent and indicates PG@E is aware of the dangers of EMFs and also PG&amp;E has no interest in the public welfare likely due to their errant premature investment in Smart meter technology . I would like the CPUC to show some integrity and do their job of prohibiting the use of Smart Meters until the health effects are clear. I have a PhD. The data I have reviewed, the same the CPUC can review indicates cause for banning use of Smart meters due to health effects. I encourage CpUC not to be swayed by the extensive marketing and political power of PG&amp;E and do your job to protect the public.</p> <p>Utility Name: PG&amp;E</p>
WEB	11/28/2011	1/11/2012	San Diego Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.
WEB	11/29/2011	1/11/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: We want the smart electric meter removed due to privacy, fire, and health concerns. We want the analog meter re-installed.</p> <p>Utility Comment: SCE has told us they cannot remove the smart meter under any circumstances. We told them we were having health issues that may be related to the new meter and they replied that their meters are safe (but science proves otherwise both for fire safety and health safety - see attached file and the many more you already are aware of).</p> <p>Request of CPUC: We want the right to remove the "smart meter" and its potential health dangers (and privacy concerns). There is scientific proof that such meters are a direct hazard to human health (see <a href="http://www.iarc.fr/en/media-centre/pr/2011/pdfs/pr208_E.pdf">http://www.iarc.fr/en/media-centre/pr/2011/pdfs/pr208_E.pdf</a>) as well as cause fires and privacy issues.</p> <p>Utility Name: SCE</p>
LETTER	11/23/2011	1/11/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health issue, wants meter removed. Sent smart meter closing letter.

WEB

11/29/2011	1/11/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Non-response from PG&amp;E reps who were supposed to provide information. The latest example: a letter to Sidney Bob Dietz II dated Nov 12, 2011, ccd to Paul Clanon and Karen Clopton. The letter asked for clarification of statements made by Mr. Dietz on Nov 10, CPUCs regular meeting. Mr. Dietz was directed to this meeting with customers by Com Peevey. This is the latest in a long period of threats, misinformation or silence employed by this company to ignore ratepayer concerns. Neighbors not wanting Smartmeters were threatened and told their power would be cut. Requests for Delay Status were ignored. Utility reps told by Peevey to respond (verifiable in CPUC video archives) got no answers: phone msgs ignored, impossible to contact these people who were supposed to help customers.</p> <p>Utility Comment: I asked Mr. Dietz where PG&amp;E gets authority to install unwanted wireless devices over rate-payer objections? He responded "It is in the Service Contract". My letter requested provision of the relevant the portion of Service Contract; where to find this Contract; definition of the point at which PG&amp;E asserts customer has entered into a contractual agreement. I have received no answer.</p> <p>Request of CPUC: I would like the answers to my three very clear questions in order to determine what legal right PG&amp;E is assuming by these installations. Until this assumption is provided and proven to survive legal challenge, I would like installations halted and forced installations reversed: digital meters of all types (including opt-outs) emit pulsed radiation that is producing both apparent and latent health effects. I would appreciate the Commissioners acting as though they represented rate-payers, not the profit-making entities they were tasked with regulating. There is precious little service-providing going on at the CPUC and plenty of blame and shame for the entire agency to shoulder.</p> <p>Utility Name: PG&amp;E</p>
11/29/2011	1/13/2012	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I am adamantly against any form of EMR radiating smart meter installed on my home. I am EMR sensitive and moved to a rural area to escape the bombardment of EMR. I have also researched the ill effects of EMR and documented it on the website: <a href="http://www.celltowerdangers.org">www.celltowerdangers.org</a>. At the moment I must keep my property locked up so no one can install a meter. I have a number of friends who have been ***totally incapacitated*** healthwise once smart meters were installed on the wall outside their bedroom- and without their knowledge.</p> <p>Request of CPUC: I want everyone to have the basic right to have utility meters that do not radiate EMR in any shape or form.</p> <p>Utility Name: SDG&amp;E</p>

WEB

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11/30/2011	1/12/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: On or about July 21, 2011 a white unmarked pickup truck pulled up to my locked (with a chain and combination padlock) gate with a NO TRESPASSING sign in plain sight. A man got out of the truck and came to my gate. I asked him what he wanted and he indicated he was there to replace my mechanical analog electric meter with a smart meter. I told him we did not want a smart meter because of the surveillance and health issues associated with the smart meters. He told me he would have a sheriff come with him and force me to allow the meter swap (a lie). I told him fine bring the deputy and I would tell the deputy the same. With that he got into his truck and drove away.</p> <p>Utility Comment: I sent Southern California Edison (delivered on 7/25/11) United States Postal Service Certified signed Letter with return receipt requested #7009 3410 0000 6843 8023 to Southern California Edison P.O. Box 800 Rosemead CA.91770</p> <p>I indicated I would not allow a smart meter to be installed on my property and electrical account and should they install one I would press trespassing charges and hold them monetarily responsible for any and all physical and mental damages as well as property damages associated with their smart meter.</p> <p>To date I have had no reply or correspondence from SCE other than my monthly statement.</p> <p>Request of CPUC: Stop the roll out of this smart grid/smart meter debacle. I know the smart meter program is an Opt-In, not an Opt-Out program. The only places the installation of smeters is mandatory are in federal buildings.</p> <p>The installation of these smart meters and their associated collector systems are a 24/7 health and surveillance danger to us all and they lower my property value. This is also a California State Constitution and Federal Constitutional issue. I am within my rights under the CA State Constitution to use what ever means at my disposal protect myself, family and property from any such incursion I deem a danger to me, my family and my property.</p> <p>Utility Name: Southern California Edison</p>
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11/30/2011	1/12/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: Help me! My heartbeat has been very rapid and it seems as though its getting worse-especially in the evening and early morning hours before I go to work. I have had insomnia for over two months and that is getting worse also. I live in an apartment building that has 6 Smart Meters. There are Smart Meters on the apartment buildings on either side of the building that I live in, also. There are apartment buildings all down the street on both sides of the street. Every building has Smart Meters!!! I visited a friend in a different town who does not have a Smart Meter on his home. This was last week for 3 nights for the Thanksgiving Holiday. I had no insomnia and no rapid heart beating. The symptoms began again when I came back home. PLEASE HELP!!</p> <p>Utility Comment: The utility company said that they had no opt out measures at this time. They told me that I should contact the CPUC. I was told that there was an "Re-education Department" that I could contact within their company which would tell me that Smart Meters do not cause any problems. I was also told that the effects of Smart Meters are no worse than cell phones, portable phones, or microwaves.</p> <p>Request of CPUC: I want the Smart Meters taken off the building where I reside and have the old analog meters put back on. And if this doesnt completely address my health concerns, then I would additionally want the Smart Meters on the buildings next to where I live replaced with analog meters. PLEASE help me!</p> <p>Utility Name: Southern California Edison</p>
11/30/2011	12/16/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I was told in a letter by PG&amp;E that a Smart Meter would be installed on our property. The letter explained that the meter would be communicating with all appliances in our home and send the information to a central unit nearby. This communication would be through wireless frequencies. While I understand that my utility is trying to cut jobs for meter readers by eliminating the need for them through this wireless technology, I am very concerned about the exposure to these electro-magnetic frequencies for myself and my family. I have done extensive research on the effects of EMFs and have tried to minimize our exposure to them.</p> <p>Utility Comment: Therefore I called PG&amp;E to tell them I did not want this pollution in and around my home. I was told - rather rudely - that I had no choice in the matter and that the meter would be installed anyway over my objections.</p> <p>Request of CPUC: I want the CPUC to give consumers the option to decline the Smart Meters and continue using the existing meters or another system that does not add to EMF pollution.</p> <p>Utility Name: PG&amp;E</p>

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12/1/2011	1/12/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: Southern California Edison replaced our Analog Meter with a Smart Meter without informing us of such a change nor asking for our consent.</p> <p>This was supposed to be an "opt-in" program, according to federal law.</p> <p>WE DEMAND OUR ANALOG METER BACK. WE DID NOT GIVE ANY PERMISSION TO HARM OUR HEALTH OR INVADE OUR PRIVACY. NOR WERE WE NOTIFIED AS PER FEDERAL LAW AS TO THE OPT-IN PROGRAM.</p> <p>Utility Comment: Edison refuses to re-install our analog meter.</p> <p>We stressed our concerns regarding the safety and health-issues related to the Smart Meters but they insist they are unable to help us.</p> <p>Request of CPUC: WE DEMAND OUR ANALOG METER BACK.</p> <p>Utility Name: EDISON</p>
12/1/2011	1/12/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart Meters: Ours was put in without any prior notification. To get the old meter back, there is a proposed charge of \$70.00 plus a 15.00 charge per month for blocking electric waves to the old meter. This is outrageous. We did not ask for this meter in the first place and to have to incur any costs to have it removed is ludicrous!!! We are retired and live from payday to payday. I am sure these were installed to cut out jobs of meter readers!!!! I also have a health complaint. I have more headaches now than ever. I have a headache right now as I am writing this. I had my eyes checked and got new glasses two months ago, so it is not from eye strain. Please do not allow this to take place. Thank you,</p> <p>Utility Comment: They told me it was more accurate and they were able to spot an outage almost as soon as it happens and it saves time and can be corrected internally. I feel it is just to cut off jobs. If it can be taken care of within, why does a man have to climb the pole across the road from us???? This doesnt make sense to us. What do you think ??.</p> <p>Request of CPUC: To oppose this proposal of surcharges to get old meters back. We shouldnt have to pay for their convenience for removal of these meterd so they could cut jobs!!!! We did not ask for these Smart Meters!!!!I am sorry I am unable to scan a copy of my bill.thank you for your consideration. XXX</p> <p>Utility Name: PGE</p>

WEB



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12/1/2011	1/12/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: They have installed smart meters at this location. I have heard there are negative health effects that are caused from smart meters and would like it removed.</p> <p>Utility Comment: I was told they would not be able to remove the meter.</p> <p>Request of CPUC: Determine if there are health risks with smart meters and if so please instruct local utility companies to remove them.</p> <p>Utility Name: Southern California Edison</p>
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EMAIL

12/2/2011	1/12/2012	Southern California Edison Company	NULL	<p>From:</p> <p>Sent: Wednesday, November 30, 2011 8:36 AM</p> <p>To: Public.advisor</p> <p>Subject: Developing Health Problems because of Smart Meter</p> <p>Dear Sirs,</p> <p>My name is Since the Smart Meter was installed, I have experienced daily headaches which I did not have before. I can't sleep at night and I feel extremely tired and depressed. I want the meter removed because I know it is the cause of my symptoms.</p> <p>Numerous neighbors are experiencing symptoms as well. One of my neighbors has developed bleeding from her brain, another has developed neurological problems, several are suffering from severe migraine headaches, and another has had two strokes. This has all happened in the past month since the meters were placed.</p> <p>My account number i</p> <p>Sincerely,</p>
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EMAIL

12/2/2011	2/6/2012	Pacific Gas & Electric Company	NULL	<p>From: Sent: Friday, December 02, 2011 9:21 AM To: Peevey, Michael R. Cc: Subject: CPUC - PG&amp;E Smart Meter Opt Out Fee Proposal</p> <p>Mr. Peevey, RF exacerbates my illness. Please consider the people negatively impacted. I, for one, cannot afford further health decline or the proposed \$90 opt-out fee, as well as, a \$15 monthly fee for your choice of a wireless mesh network to host your smart meter project. I don't know who on this project missed the boat in thinking it through thoroughly and early on when the public concerns were brought forward. People who are more electrosensitive need to be granted a "NO FEE" option and "reasonable accommodation" of at least a 300 foot "smart meter free zone" around their homes. Respectfully, Ec: Governor Brown</p> <p>On Nov 3, 2011, at 11:44 AM, wrote: Honorable Judge Amy Yip-Kikugawa, I have contacted the commissioners previously on the smart meter issue. Today, I approach you regarding a workshop response. Diagnosis states: suffers from the Central Nervous System effects related to Chronic Fatigue Syndrome. Possibly with an autoimmune basis with possible deleterious effects from ambient high levels of EMR (or low level (RF) - long term). During the workshop you pointed out that EHS is not recognized by the ADA, however, CFS is. As a person recently diagnosed with a chronic health issue exacerbated by radio frequency waves, day to day living poses many challenges in today's wireless world. Understandably, the debate rages on both sides. In today's climate, there are many who are stuck in the middle, quietly and patiently hoping for reason and common sense to override corporate and political power. Limiting time near radio wave output proves to be a very challenging task. I do my best to stay clear of radio frequency and electro magnetic fields to give my body time to recover, which means I can no longer do my job as a wireless services technician and it limits the possibility of finding another. I have gone through all the phases of grief, from denial to acceptance and back. Unfortunately, the cycle will not end until the debate does. Even then, depending on which side wins, the risk to those in the middle is a question mark. In the mean time, cell towers continue to be placed and smart meter wireless grids saturate neighborhoods, always on 24/7. The grim truth is that radio frequency whether ionizing or non-ionizing is still radiation. Paraphrase: Everything is a poison. It is only a question of dose. Paracelsus 1493-1541 Remove the "junk science" from the picture and focus on the science available since the 60's, and built upon since that time. From what is known, the overuse of radio frequency low-level non-ionizing radiation technology is not wise. There is much more study needed to get the technology into a meaningful level, if at all possible. I was once a productive active member of the community, doing my part and happy to do so. I am now at the mercy of an industry forcing me to accept a product that my body cannot tolerate. That same industry says that it's not a problem, my current situation proves otherwise. Please stop and reverse the roll-out of the smart meter program. Do not allow the utility companies to charge customers who opt-out. I appreciate your time and professional attention regarding this matter. Respectfully,</p>
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WEB

12/3/2011	1/12/2012	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I do not like my smart meter. Since installation, I have been suffering from ringing in my ears, headaches, fatigue and nausea. The husband gets horrible headaches.</p> <p>I called SDGE and they swapped it out tonight. But after reading many web sites I see that many others are experiencing similar problems. I have seen a doctor and there is nothing wrong with my ears.</p> <p>The ringing never stops. Its ALWAYS there. At times I cannot be in my own home as the ringing is too loud and I have to leave my home.</p> <p>Utility Comment: They said it was California Law that I had to have one in my home. They came out after much insisting and changed it out but the ringing is still there.</p> <p>Request of CPUC: I want my smart meter removed and have the analog one put back in. Im ready to go off the grid and get a generator and solar panels and shut off my meter and have it taken off my home. Im desperate and what it removed. I cant live like this. I have been in my home since 1972. Its never been so bad that Ive want to leave my home, my town and my state.</p> <p>Utility Name: SDGE</p>
12/3/2011	1/12/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: I wish to have the Smart Meter removed from my apartment and the analog device re-installed. I have a number of health issues with a very low immune system and because this Smart Meter is detrimental to life I want it removed</p> <p>Utility Comment: I havent heard from them</p> <p>Request of CPUC: I want this device removed</p> <p>Utility Name: SCE</p>
12/3/2011	1/19/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: My health as well as my husband health has falling beyond what the doctor can inform us of. The sudden headaches, sleepneess, nausea as well as weight loss. since the meter my husband had multiple stomach surgery and has not regain his strength. We was not unhealth people. I am suffering I have also been in and out of the Emergency department due to uneplainable health reasons.</p> <p>Utility Comment: PG&amp;E was not helpful. I was not given information about the smart meter. but they did inform me that they could not make changes. I am not sure what that means but since the smart meter was installed my health has fallen.</p> <p>Request of CPUC: I would like and full investagation as well as removal of the meter effective Now. My family came to visit and my daughter has several complaints about her headaches but she had never had the problem her energy level has dropped. Please We need answers we are getting weaker by the hour. We sleep for hours doing the day without being sleepy.</p> <p>Utility Name: PG&amp;E</p>

WEB

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LETTER

12/1/2011	1/13/2012	Southern California Edison Company	NULL	<p>Referred to HAW - Removal of SMARTMETER</p> <p>1. This device collects and transmits private and personal data to undisclosed and unauthorized parties for undisclosed and unauthorized purposes. I do not give that consent. Smart Meters are by definition surveillance devices which violate Federal and State wiretapping laws by recording and storing databases of private and personal activities and behaviors without consent or knowledge of the people who are monitored.</p> <p>2. The device emits electromagnetic radiation which is a health concern.</p>
12/8/2011	1/13/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: Yesterday SCE came onto our property and installed a "smartmeter". My wife is sensitive to radio frequencies and had migrain headaches from the smartmeter on our other house. Ever sense we moved the headaches stopped until yeaterday. We are asking for SCE to allow people to opt out of the smartmeter program for health reasons.</p> <p>Utility Comment: SCE told us that the meter will stay on the property until CPUC makes a decesion on opting out of the program. They told us that there is nothing they can do.</p> <p>Request of CPUC: I would like the CPUC to give residents the option of having an analog meter that does not sent signals/radio waves from it. This will protect the health and rights of the resident.</p> <p>Utility Name: Sce</p>
12/8/2011	1/13/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I understand that the CPUC has a potential proposal in response to the outcry against the PG&amp;E Smartmeter program that will require those customers opting out to pay an additional "meter reading fee". As one who is debilitated by EMF following a diagnosis of environmental illness these past 10 years I have no alternative but to opt out of the Smartmeter program and do not feel that I should be financially impacted by a decision that is medically necessary for me.</p> <p>Utility Comment: PG&amp;E advised that the CPUC final decision was due in January/February of 2012.</p> <p>Request of CPUC: I request that the CPUC will consider the great savings that PG&amp;E will reap from this technological change and make a part of the alternative choice a free one to those of us whose livlihoods and incomes have been cut short by our unhealthy reaction to cumulative EMF transmissions.</p> <p>Utility Name: Pacific Gas &amp; Electric</p>

WEB

12/9/2011	12/19/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am writing to complain about the Smart Meters. I am one of thousands of people who have BECOME electromagnetically sensitive. I never had this problem before. Once the smart meters were installed in my neighborhood in Feb of 2010, I began to have a littany of health problems: constant ringing in the ears, dizziness, confusion, trembling, pain in my eyes and above my eyes, anxiety, muscle spasms all over, insomnia and overall malaise. These devices are horrible and very dangerous. My husband and I have measured their frequency and strength of transmission and it is off the charts. They transmit every 10 seconds and at very high levels. The pulse RF continously. They made me sick and damaged my and my husbands quality of life. It became so bad, we left our house. We are saddened that the state would allow this w/o further research and providing proper shielding and distance alternatives for people. It is an outrage.</p> <p>Utility Comment: Initially PG&amp;E told me they emitted radiation just like a microwave. Completely untrue - 100 times more powerful. They then said as long as we stayed 6 feet or more away from them, we were perfectly safe. This is impossible - the gas meter is less than 1 foot from our kitchen sink and the electric meter 3 feet from our kitchen table. Not to mention, our neighbors meters are only about 18 feet from us on either side. When I asked about having it removed, they said I could not. A month later, they said again that they were perfectly safe, just like a cell phone - untrue. I no longer use a cell phone and never use wifi. Now on their website they have a tidy little marketing piece on "understanding RF" and that as long as you are 10 feet away, you are safe. Interesting they now say 10 instead of 6 - basically admitting their is potential danger. Again, completely impossible to do in tightly packed Silicon Valley in small houses.</p> <p>Request of CPUC: CPUC needs to take action on this. Its completely unfair to people and is literally driving people from their homes. Where are our civil liberties? The opt out is bogus, though I would pay anything to have my home safer, the meter with the "radio off" still emits power spikes which cause dirty electricity inside the house which is dangerous. There will be people who get very sick from this. I hope not to be one of them. They are polluting a beautiful state that I once loved.</p> <p>Utility Name: PG&amp;E</p>
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WEB	12/9/2011	12/19/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: Since Smart Meters and Smart Meter equipment has been installed in my neighborhood my health has deteriorated drastically. I have spent thousands of dollars in medical bills and my doctor believes that I am being affected by the radiofrequency electromagnetic radiation. I am being forced out of my home in the middle of winter by PG&E. On March 31st the type of radiofrequency microwave radiation emitted by Smart Meters was classified as a Class 2B Carcinogen by the World Health Organization. Citizens should not be forced to be exposed to a known carcinogen in their own homes. Utility Comment: I complained to the utility but they did not respond. Request of CPUC: I want the CPUC to remove the Smart Meters and Smart Meter equipment on the power poles in my neighborhood. Utility Name: PG&E
LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health reasons. Wants old meter back. Sent smart meter closing letter.
LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter because of health and privacy issues. Sent smart meter closing letter.
LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	Consumer wants the Smart Meters taken off and cites health effects. Consumer states three SM were installed on her property for her neighbor's meters. Consumer wants them removed. Asked SF SUPES to reassign.
LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to sensitivity to EMF. Sent smart meter closing letter.
LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter, health problems since the meter were installed, wants it removed. Sent smart meter closing letter.
LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	Alameda County Smart Meter Complaint. Consumer cites health concern as a reason to take off Smart Meters.
LETTER	12/9/2011	1/13/2012	Southern California Edison Company	NULL	Consumer complains about having a Smart Meter installed in her home and cites health concerns. The SM has not yet being installed and she does not want it installed. Consumer states she has electrical sensitivities. This letter is in the same standard format we have been receiving letters from Santa Cruz and Marin counties. Asking SF Supes to reassign.
LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	Smart Meter - health reasons - To HAW

LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	Smart Meter - health effects - To HAW
LETTER	12/9/2011	1/13/2012	Southern California Edison Company	NULL	Smart Meter - health effects - to HAW
LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	Smart Meter - health effects - to HAW
LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	Smart meter - health effects - to HAW
LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	Smart Meter - health effects - to HAW
LETTER	12/9/2011	1/19/2012	Pacific Gas & Electric Company	NULL	Smart Meter health effects - to HAW
LETTER	12/9/2011	1/19/2012	Southern California Edison Company	NULL	Smart meter health effects - to HAW
LETTER	12/9/2011	1/19/2012	San Diego Gas & Electric Company	NULL	Smart Meter health effects - to HAW
LETTER	12/9/2011	1/19/2012	Pacific Gas & Electric Company	NULL	Smart meter health effects - to HAW
LETTER	12/9/2011	1/19/2012	Pacific Gas & Electric Company	NULL	Smart meter health effects - to HAW
LETTER	12/9/2011	1/19/2012	Pacific Gas & Electric Company	NULL	Smart Meter health effects - to HAW
LETTER	12/9/2011	1/19/2012	San Diego Gas & Electric Company	NULL	Smart meter health effects - to HAW
LETTER	12/9/2011	1/19/2012	San Diego Gas & Electric Company	NULL	Smart Meter health effects - to HAW
LETTER	12/9/2011	1/19/2012	Pacific Gas & Electric Company	NULL	Smart Meter health effects to HAW
LETTER	12/9/2011	1/19/2012	Pacific Gas & Electric Company	NULL	Smart meter health effects - to HAW
LETTER	12/9/2011	1/19/2012	Pacific Gas & Electric Company	NULL	Health effects of smart meter - to HAW

LETTER	12/9/2011	1/19/2012	Pacific Gas & Electric Company	NULL	Smart Meter - health effects - to HAW
LETTER	12/9/2011	1/19/2012	Pacific Gas & Electric Company	NULL	Smart Meter - healthe effects - to HAW
LETTER	12/9/2011	12/21/2011	Pacific Gas & Electric Company	NULL	Smart Meter health effects - to HAW
LETTER	12/9/2011	12/21/2011	Southern California Edison Company	NULL	Smart Meter health effects - to HAW
LETTER	12/9/2011	12/21/2011	Pacific Gas & Electric Company	NULL	Smart Meter - health effects - to HAW
LETTER	12/9/2011	12/21/2011	Pacific Gas & Electric Company	NULL	Smart Meter health effects - to HAW
LETTER	12/9/2011	12/21/2011	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Wants opt-out option with cost. Sent smart meter closing letter.
LETTER	12/9/2011	12/21/2011	Pacific Gas & Electric Company	NULL	Health effects of the Smart Meter - to HAW
LETTER	12/9/2011	12/21/2011	Pacific Gas & Electric Company	NULL	Smart Meter health effects - to HAW
LETTER	12/9/2011	12/21/2011	Pacific Gas & Electric Company	NULL	Smart Meter health effects - to HAW
LETTER	12/9/2011	12/21/2011	Pacific Gas & Electric Company	NULL	Smart Meter health effects - to HAW
LETTER	12/9/2011	12/21/2011	Pacific Gas & Electric Company	NULL	Smart Meter health effects - to HAW
WEB	12/9/2011	1/18/2012	Southern California Edison Company	NULL	<p>Complaint / Concern: SCE installed a smart meter at my home without asking my permission and I understand that the smart meter emits radiation and is a health hazard. I would like my smart meter removed as soon as possible and would like the analog meter back.</p> <p>Utility Comment: SCE said that the smart meter is already installed and that they will not remove it. They will not work with me.</p> <p>Request of CPUC: I want you to contact SCE to emove the smart meter from my home since it is a health hazard and put back the analog meter. And, SCE must have permission from homeowners to install smart meters from now on.</p> <p>Utility Name: SCE</p>



WEB

12/11/2011	1/18/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am a senior homeowner. I am resistant to the "improvement in service" that smart meters are supposed to offer. All I can foresee is a flurry of law suits (as in Mountain View) in order to object to overcharging. Why do we have ONE UTILITY COMPANY in the entire state?? the state of Texas has competing utility companies. PGE never puts its service to customers first. They continue to have exploding lines, fires, antiquated facilities and pocket enormous profits... Watch "XXX" again and see how PGE exploits an unsuspecting community. Give us a chance to stand up for our health and well being without putting more magnetic devices in our homes.</p> <p>Utility Comment: Contact the CPUC</p> <p>Request of CPUC: Allow us to opt-out without the exhorbitant fees they (PGE) are proposing...part of the culture of greed and extortion we live in today.</p> <p>Utility Name: pge</p>
12/11/2011	1/18/2012	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: My smart meter concerns me. I want it off my home and have my analog meter put back on. I have emailed you before and have not heard anything back. I have seen two doctors and found out that I have tinnitus and a hearing loss in my left ear (which faces the smart meter when sitting at my desk). I suffer from lack of concentration, clumsiness, the inability to multi-task like I used to, and fatigue. Im tired all the time and the ringing in my ears will never go away. Ive lived in my home since 1973 and its never made me sick before.</p> <p>Utility Comment: They lied. One girl in the front lines (who answered my call) told me the meter was CPUC mandated. I told her not to lie to me that I was knowledgeable on this topic and it was not. None of the people I spoke to could give me a straight story and it sounded like they were reading from a script, had no heart, no concern for my safety and it was just tough luck I had to put up with it. I finally met with a project manager and we are in the process of figuring out what it will take to move my meter further from my home. I have land and the option that most do not.</p> <p>Request of CPUC: I would like the CPUC to make available to us consumers the old analog meter. We should not have to tolerate the health issues that SDGE is forcing upon us.</p> <p>Utility Name: San Diego Gas and Electric</p>
12/12/2011	1/18/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I believe smart meters are not healthy to be close to . My electric meters are 5 feet from where I sleep and I feel PG&amp;E is forcing them on use. Please allow customers to opt out of this program if they want.</p> <p>Or better yet have PG&amp;E remove all the smart meters</p> <p>Anyway - Thank You for your consideration</p> <p>Utility Name: pg&amp;e</p>

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LETTER	12/9/2011	1/3/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter, due to health issue. Sent smart meter closing letter.
LETTER	12/9/2011	1/3/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue, wants meter removed. Sent smart meter closing letter.
LETTER	12/9/2011	1/3/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.
LETTER	12/9/2011	1/3/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.
LETTER	12/9/2011	1/3/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.
LETTER	12/9/2011	1/3/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health, wants meter removed. Sent smart meter closing letter.
LETTER	12/9/2011	1/3/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue, wants meter removed. Sent smart meter closing letter.
LETTER	12/9/2011	1/3/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.
LETTER	12/9/2011	1/3/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue, wants old meter back. Sent smart meter closing letter.
LETTER	12/9/2011	1/3/2012	Pacific Gas & Electric Company	NULL	The customer states that she has a Smartmeter Health complaint.
LETTER	12/9/2011	1/3/2012	Pacific Gas & Electric Company	NULL	The customer would like the Smart Meter removed due to health concerns.
LETTER	12/9/2011	1/18/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.
LETTER	12/9/2011	1/18/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to safety, health and privacy issues. Sent smart meter closing letter.

LETTER	12/9/2011	1/20/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health concerns, wants meter removed. Sent smart meter closing letter.
LETTER	12/9/2011	1/20/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issues. Sent smart meter closing letter.
LETTER	12/9/2011	1/3/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/4/2012	Pacific Gas & Electric Company	NULL	Smart meter health concerns - to HAW
LETTER	12/9/2011	1/4/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/4/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/4/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - To HAW
LETTER	12/9/2011	1/4/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/4/2012	Southern California Edison Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/4/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/6/2012	Pacific Gas & Electric Company	NULL	Smart meter health concerns - to HAW
LETTER	12/9/2011	1/6/2012	San Diego Gas & Electric Company	NULL	Smart Meter health concerns - to HAW

WEB	12/13/2011	1/6/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: PGE turned off my power 12/12/2011 12:30 pm because I had an electrician change the SMART Meter because of number health problems. I had the meter changed on 10/24/2011 as the meter was making me so sick I was on the verge of having a heart attack. As a cancer survivor and disabled grandmother, this is just wrong. My 2 year old granddaughter lives with me in the Sierra Nevada mountains.</p> <p>I have been told by former PGE employees that it is illegal for PGE to turn off you power if you have young children living in your home.</p> <p>Utility Comment: They would turn back on my power only if they could install a Smart Meter. Based on PGEs response, my only options are to possibly die from the smart meter or have my familys health and safety in danger from no electricity.</p> <p>I guess this is PGEs christmas present to a good paying customer for almost 30 years.</p> <p>Utility Name: PGE</p>
LETTER	12/9/2011	1/6/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/6/2012	Southern California Edison Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/6/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/9/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/9/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/9/2012	Southern California Edison Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/9/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/9/2012	San Diego Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/9/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/10/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health concerns. Sent smart meter closing letter.

LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	EMF protest - e-mail Supervisor Harold
LETTER	12/9/2011	1/10/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health concerns. Sent smart meter closing letter.
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	This is a PG&E SMART meter opt out case regarding health concerns. Sent an e-mail to SF CAB Supervisors to assign this case to the SMART Meter Team.
LETTER	12/9/2011	1/10/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issues. Sent smart meter closing letter.
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	Customer wants to opt out extreme health issues.
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	Customer wanted the Smart Meter Removed health hazard. Notified HAW he took care of it.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	Customer wants their Smart Meter Removed. Feels that they are a health hazard.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	OPT OUT - health reasons - to HAW
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	Oppose the smart meter for health reasons - to HAW
LETTER	12/9/2011	1/13/2012	San Diego Gas & Electric Company	NULL	The consumer opposes the installation of the smart mete due to health issues. Sent smart meter closing letter.
LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issues. Sent smart meter closing letter.
LETTER	12/9/2011	1/13/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issues. Sent smart meter closing letter.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Sent smart meter closing letter.
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	Customer wants SmartMeter Removed for health issues.

LETTER	12/9/2011	1/18/2012	Southern California Edison Company	NULL	Customer protesting having a SmartMeter thinks it is unhealthy to be installed on her property.
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	Smart meter - health concerns - to HAW
LETTER	12/9/2011	1/18/2012	Southern California Edison Company	NULL	Smart meter - health concerns - to HAW
LETTER	12/9/2011	1/18/2012	Southern California Edison Company	NULL	Smart Meter - health concerns - to HAW
LETTER	12/9/2011	1/18/2012	Southern California Edison Company	NULL	Smart meter health concerns - To HAW
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - to HAW
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	Smart Meter health concerns - To HAW
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	Smart Meter - Health reasons - to HAW
LETTER	12/9/2011	1/18/2012	Southern California Edison Company	NULL	Referring to SF Supes to reassign or add to Smart Meter complaints. Consumer complains of Smart Meter, specifically:  The CPUC has failed to provide an acceptable "OptOut" proposal soving the health, privacy, and safety problems of the Smart Meter. It has been reported turned off radio on the Smart Meter emits RF. Further, the Smart Meter is meant to collect and store your personal data at an off-site location.
LETTER	12/9/2011	1/17/2012	Southern California Edison Company	NULL	Referring this IC to SF Supes to reassign or add to Smart Meter complaints. This letter is in a similar format to most recent SM complaints addressed to the Gov, the CPUC, the utility (SCE) in this case and the CA. Dept. of Health and a SUBJECT line : SmartMeter Health Complaint
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	Referring this IC to SF Supes to reassign or add to Smart Meter complaints. This letter is in a similar format to most recent SM complaints addressed to the Gov, the CPUC, the utility-PG&E in this case, and the CA. Dept. of Health and a SUBJECT line : SmartMeter Health Complaint. This consumer states he has a heart condition and is concerned about the effects of the SM.

LETTER	12/9/2011	1/17/2012	Southern California Edison Company	NULL	Referring this IC to SF Supes to reassign or add to Smart Meter complaints. This letter is in a similar format to most recent SM complaints addressed to the Gov, the CPUC, the utility-SCE in this case, and the CA. Dept. of Health and a SUBJECT line : SmartMeter Health Complaint. This consumer states the neighbors' SM are causing him ill effects such as ear ringing and loss of sleep. He refuses to get a SM installed on his property and wants them removed from the neighborhood. He is a Santa Ana, Orange County resident.
LETTER	12/9/2011	1/17/2012	Southern California Edison Company	NULL	Referring this IC to SF Supes to reassign or add to Smart Meter complaints. This letter is in a similar format to most recent SM complaints addressed to the Gov, the CPUC, the utility-SCE in this case, and the CA. Dept. of Health and a SUBJECT line : SmartMeter Health Complaint. This consumer states he lives in a neighborhood of condos, which are arranged in a horseshoe shaped street and have all 10 meters located together in a " bank of meters". Consumer states the owners of the condo closest to the 10 SM have seen their small son wake up in the morning complaining of a headache and banging his head. They took him to stay at relatives and the pain stopped but when they returned his headaches began again. Consumer feels that a young child's developing brain might be more sensitive to SM. He is a Tustin, Orange County resident.
LETTER	12/9/2011	1/17/2012	Southern California Edison Company	NULL	Referring this IC to SF Supes to reassign or add to Smart Meter complaints. This letter is in a similar format to most recent SM complaints addressed to the Gov, the CPUC, the utility-SCE in this case, and the CA. Dept. of Health and a SUBJECT line : SmartMeter Health Complaint. Tustin, Orange County Resident and he cites health concerns.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issues. Wants meter removed. Sent smart meter closing letter.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health concerns after the installation of the smart meter. Sent smart meter closing letter.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to safety and health concerns. Sent smart meter closing letter.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to safety and health issues. Sent smart meter closing letter.

LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issues. Sent smart meter closing letter.
WEB	12/14/2011	1/12/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: SmartMeters and the way PG&amp;E is handling a few customers that are asking for their analog meter back. The disregard for health issues and turning off electricity to houses after saying they would not!</p> <p>Utility Comment: They have a standard script that there is nothing that can be done once the SmartMeter is installed. Even if the opt out is approved and the customers with SmartMeters want to opt out, who will replace the SmartMeter that was installed (sometimes even when a customer said NO) w/o the customers permission or knowledge? PG&amp;E representatives are saying it is too bad, but the SmartMeter is staying. When pressured, the PG&amp;E representative will transfer you to another person who runs you around the same bush and transfer you again. So when does it stop? They say and I quote "When EVERYONE has a SmartMeter."</p> <p>Request of CPUC: Stop PG&amp;E from cutting power to houses and stop the replacing of analog meters to smart meters until the opt out offer is complete. Mandating that PG&amp;E put back the analog meters of those customers that had their meters changed and want to use the opt out option.</p> <p>Utility Name: Pacific Gas and Electric</p>
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter, safety, health and privacy issues. Sent smart meter closing letter.
LETTER	12/9/2011	1/23/2012	Southern California Edison Company	NULL	Consumer opposes the installation of the smart meter due to health and privacy issues. Sent smart meter closing letter.



WEB

	12/16/2011	1/18/2012	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I do not want a "smart meter" installed on my property. I am electro sensitive, as is my minor daughter. If we suffer symptoms common to these meters we will join a class action lawsuit against PG&amp;E and the CPUC. If PG&amp;E attempts to change our meter from the current analog one to a "smart meter" and attempts to demand additional charges either as a one time charge and/or ongoing monthly charge we demand our right not to have any kind or form of a "smart meter", we will join a class action lawsuit for discriminatory practices and the endangerment of our health. My husband, daughter, and myself are absolutely opposed to the removal of our analog meter.</p> <p>Utility Comment: An automatically generated call was made to our home by PG&amp;E notifying us that we may be subject to these changes. I have made several calls to PG&amp;E over the past year warning them not to install a so-called smart meter on our property. They say that they only allow a temporary opt-out time period.</p> <p>Request of CPUC: To take their mandate seriously. They are supposed to be protecting the well being of the public; this means looking at all of the science behind the threats inherent in these so-called smart meters impacting our rights to privacy, protecting our health, protecting the natural environment, and having the right not to be charged unfair and discriminatory over charges. To respond to and advocate, monitor, and protect the public's interest. Look at your governing charter.</p> <p>Utility Name: Pacific Gas and Electric</p>
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	Smart meter, referred to HAW. consumer wants the meter removed due to health and privacy issues.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	Smart meter, referred to HAW. consumer wants meter removed due health issues
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	smart meter, referred to HAW. Consumer wants the meter to be removed due to health issues.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	Smart Meter, refer to HAW. Consumer wants it removed due to health reasons.
LETTER	12/9/2011	1/18/2012	Southern California Edison Company	NULL	The consumer has health concerns regarding the installation of the SMART meters. Email sent to ARH for HAW.
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	The consumer has health concerns regarding the installation of the SMART meters. email sent to ARH for HAW.

LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	The consumer has health concerns regarding the installation of the SMART meters. Email sent to ARH for HAW.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	The consumer has health concerns regarding the installation of the SMART meters. Email sent to ARH for HAW.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	The consumer has health concerns regarding the installation of the SMART meters. Email sent to ARH for HAW.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	The consumer has health concerns regarding the installation of the SMART meters. Email sent to ARH for HAW.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	The consumer has health concerns regarding the installation of the SMART meters. Email sent to ARH for HAW.
LETTER	12/9/2011	1/17/2012	San Diego Gas & Electric Company	NULL	The consumer has health concerns regarding the installation of the SMART meters...sent email to ARH for HAW.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	The consumer has health concerns regarding the installation of the SMART meters...Email sent to HAW for review.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	The consumer as HEALTH concerns regarding the installation of the SMART meters. Email sent to HAW for review.
LETTER	12/9/2011	1/12/2012	Pacific Gas & Electric Company	NULL	Consumer wants SM removed and analog meter returned due to health problems he feels originated with SM. Sent email to HAW to handle and remove from my que.
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issues. Sent smart meter closing letter.
LETTER	12/9/2011	1/20/2012	San Diego Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health concerns. Sent smart meter closing letter.
LETTER	12/9/2011	1/20/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Wants meter removed without charges to consumer. Sent smart meter closing letter.

LETTER	12/9/2011	1/20/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health concerns. Sent smart meter closing letter.
LETTER	12/9/2011	1/20/2012	Southern California Edison Company	NULL	The consumer opposes the installation of the smart meter due to health concerns. Sent smart meter closing letter.
LETTER	12/9/2011	1/23/2012	Pacific Gas & Electric Company	NULL	The consumer opposes the installation of the smart meter due to health issue. Wants meter removed. Sent smart meter closing letter.
LETTER	12/9/2011	1/11/2012	Southern California Edison Company	NULL	Smart Meter - customer complains of a health hazard. email sent requesting reassignment.
LETTER	12/9/2011	1/11/2012	Southern California Edison Company	NULL	Consumer has health issues and notified Utility to defer and be on delay list. She wants a call back.
LETTER	12/9/2011	1/17/2012	Pacific Gas & Electric Company	NULL	Caller status call received on 01/13/12. Advised Opt-Out decision has not been taken. She advised the SmartMeter caused her 83 yr old husband alot of ill health effects and PG&E said they switched it to a digital meter but her husband still has health issues such as not being able to sleep and headaches. Consumer advised she has been waiting for a response from CPUC but we have not contacted her. Advised opt out is inconclusive at this time but from the information provided, I understand the radio inside the meter would be turned off. Consumer feels analog meters should be brought back to those people that want to opt out. Connected to HAW voicemail
LETTER	12/23/2011	1/18/2012	Pacific Gas & Electric Company	NULL	Smart meter removal - health reasons - to HAW

WEB

1/31/2011	2/9/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: PG&amp;E has made me make an install appt. for the smart meter.</p> <p>Utility Comment: They said if I do not install it in 30 days or less they will shut off my power.I do NOT want the smart meter and told them that. The rep got very angry and curt and loud with me and threatened me three times with shutting off my power. She also told me two times that they WOULD install the meter no matter what I said.</p> <p>Request of CPUC: I want the old meter left in. I do not want the new meter at least until PG&amp;E has done a thorough investigation of all of the illnesses it seems to be causing.Santa Cruz County ca. is holding its ground about the meters and I find that they have good reason at this time.Also there is the privacy issue. Please help us have a choice in the meters. Sincerely XXX</p> <p>Utility Name: PG&amp;E</p>
2/11/2011	2/14/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: On February 4, 2011 Southern California Edison installed a smart meter on our house an since that time my family has been miserable, especially my wife. My wife suffers from Lyme Disease and, as a result, has a compromised immune system. This past week she has suffered extreme headaches, brain fog, and intense body pain after the meter was installed. She has suffered from Lyme Disease for over two years and has not had symptoms to this severity in that two-year span. These intense symptoms began the day after our smart meter was installed. Since that time my 5 year old daughter, who is rarely sick, has complained of feeling dizzy when in her room or after taking a bath (both her room and her bathroom are on the same side of our house as the smart meter). She has not had these symptoms before. I have also experienced headaches this week which is uncommon for me as well.</p> <p>Utility Comment: The first person I spoke with said that I could not opt-out of the program. A second person said that they would get back to me but have not as of yet.</p> <p>Request of CPUC: I would like the option of opting out of the smart meter program and have the old wired meter re-installed on my home.</p> <p>Utility Name: Southern California Edison</p>

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3/15/2011	4/30/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: they put in the smart meter and my bill went up from 180.00 to 275.00 also i filed a claim also because last nov 2010 our electric went out and when they put the electric came back on it was only at 40percent and it messed up my stove,washer,fridge,i just received a call to say my claim was denied, after a year i finally got a call</p> <p>Utility Comment: oh well, nothing we can do, as far as smart meter apparently you guys are the reason for the smart meters getting put in our homes, apparently you told edison to do this.</p> <p>Request of CPUC: they denied my claim without talking to all the neighbors they also filed claims. im just sick and tired of them charging me whatever they want and getting away with it.</p> <p>Utility Name: southern california edison</p>
4/28/2011	8/3/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Smart meters will interfere with my fiduciary responsibility to the people of the State of California in that hacking &amp; theft of confidential private information will be much easier. RF radiation emissions will interfere with business machines operation. Many illnesses and injuries and death will result from violations of FCC regulations on non-ionizing radiation which the smart meters will cause. Fires &amp; explosions of insured buildings will exacerbate matters.</p> <p>Request of CPUC: Return all analog meters (which work perfectly) to all locations that have been smartmeter deployed.</p> <p>Utility Name: pacific gas &amp; electric</p>
4/29/2011	8/3/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I am angry because smart meter that make me sick every day. It gave me headaches and feel weak because of smart meter. I want you remove smart meter. I want Analog Meter. I was staying with my sisters house for overnight in Los Angeles, CA. My sister dont have smart meter. I feel better without smart meter. no headaches and feel engery. But I come home in Taft, CA (Bakersfield, CA) I feel sick again. That is not normal. Get smart meter off my property. I dont want smart meter radition throught the wall every day.</p> <p>Utility Comment: I did call PGE but PGE refuse to remove or opt out. I asked PGE to remove smart meter and replace analog meter. but PGE sai no. Not yet until Sept 2011 for opt out.</p> <p>Request of CPUC: You tell PGE to remove smart meter. I did call and asked PGE remove smart meter but PGE refuse to remove smart meter. Smart meter is very dangerous because of radition.</p> <p>Utility Name: PG&amp;E</p>

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WEB	5/6/2011	7/20/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: Damage to 10 year old bee hive, loss of food for me and my family, bats declines, odd behaviour and losses. Constant Headaches. Utility Comment: They refused to remove the meter and replace it with an analogue meter. Request of CPUC: Remove the meter from my house and replace it with an analogue meter. Utility Name: Pacific Gas and Electric
WEB	5/18/2011	7/18/2011	San Diego Gas & Electric Company	NULL	Complaint / Concern: My concern is with many with the smart meter. I left San diego due to the implementation of smart meters. I typically do not have sensitivities but cannot be around the smart meter. I get extremely sick within minutes. I passed out, had massive stomach issues and vomiting. My husband and I would like to go back. We are fighting smart meters here in arizon. I am from Maine and they recently passed the opt out program in that state. The opt out program in San Diego needs to pass so that we can once again return. XXX Utility Comment: They stated that there was nothing they can do unless the opt out program is passed. This is unacceptable. We all need a choice Utility Name: San Diego gas and electric
WEB	7/22/2011	8/5/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: The smart meter was installed yesterday - it is right outside my bedroom wall . Im feeling dizzy and nauseous . I also had bad dreams and a restless sleep last night. Request of CPUC: please be honest and remove this sickening device from my house. Utility Name: P G & E
WEB	8/1/2011	8/10/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: Smart meter made me sick every day. Where is my right? I need you put to restore or back real analog meter. Please. I beg you to bring real analog meter now. I cant stand smart meter because of radiation. Utility Comment: PGE said she refuse to remove smart meter. Request of CPUC: CPUC said " once install smart meter that I cant remove smart meter. Where is my right? I want analog meter back. Utility Name: Pacific Gas and Electric

WEB

8/21/2011	9/12/2011	NULL	NULL	<p>Complaint / Concern: The Smartmeter that was installed in February 2011. I have had sharp headaches, memory loss. A light and fan which is controlled via remote control comes on without our turning it on. We believe it is activated by the smartmeters being read.</p> <p>Utility Comment: SD G&amp;E has nothing to say about it.</p> <p>Request of CPUC: Make SD G &amp; E allow an Opt-Out provision for the SmartMeters.</p> <p>Utility Name: San Diego G &amp; E</p>
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11/3/2011	11/4/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I have autnomic nervous system damage and asthma. I am recognized under the Social Security Administration as 100% disabled. The nerological damage causes sensitivity to electrical and radiation sources. Our home is in rural San Diego County at the end of a 1/2 mile dirt road with very few homes surrounded by BLM land and Vista Irrigation District land. Smart meters have been installed in the area, although not on our home. We plan to go off the grid if analogs are not allowed to be retained through opt out . Because of my disability recognized under the ADA and Social Security Administration, I have been very ill to the point I have had to leave my home on October 21 and stay in a hotel nearby. With the addition of more and more infrastruccion and smart meters on our little dirt road, my home has become uninhabitable by and I have incurred expenses of hotel, professional to measure fields and radiation in neighborhood.</p> <p>Utility Comment: I have contacted SDG&amp;E and explained the problem to them. Today I received a call there is nothing they can do. The medusa or "mother ship" as they call it, a more powerful collector smart meter is directly next to our property. Additional meters have been installed to the point, now I cannot stay on our property more than a few hours without severe illness thus I have lost the use completely of the property. SDG&amp;E refuses to make an accommodation it appears. ALthough the employees that came out were very sympathetic and tried to find a way to move some of this radiation emitting equipment further away from my home.</p> <p>Request of CPUC: I would like the PUC to order SDG&amp;E to work with the customer to make an accommodation that reduces the rf an radiation on my property so I can use my home.alternately I would like the PUC to Order SDG&amp;E t remove all smart meters and smart grid equipment from XXX and XXX. This is only a total of approximately 16 houses. A meter reader would only take not more than an hour to read the few meters on the short 1/2 mile dirt rural rd. Thanks for your consideration. Attached is the letter sent to SDG&amp;E in March and NOvember as well as phsysicians letter confirming disability.</p> <p>Thank you XXX</p> <p>Utility Name: SDG&amp;E</p>
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WEB	11/10/2011	12/13/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: My wife and I have experienced a definite increase in headaches and tinnitus since a smart meter was installed at our home. We would like to have it removed and replaced with the old meter as soon as possible.</p> <p>Utility Comment: They said they could not do it.</p> <p>Request of CPUC: Inform PG&amp;E to remove our smart meter and replace it with the previous analog meter.</p> <p>Utility Name: PG&amp;E</p>
WEB	11/15/2011	11/30/2011	Southern California Edison Company	NULL	<p>Complaint / Concern: Danger of the output of radiation levels surrounding the smart meter on my home. We are having chronic headaches and ringing in the ears. These symptoms coincide with the placement of the new meter.</p> <p>Utility Comment: Southern California Edison said they would add my residence to a waiting list for an "opt-out" option regarding the smart meter. They said that they could not remove the meter and restore the analog version until the California Public Utilities Commission had made a decision on the offering of an "opt-out" program. I asked how I could track the progress as I am anxious to change out my smart meter for an analog meter and they told me to watch for publicity in the newspaper.</p> <p>Request of CPUC: Please come to immediate decision on this issue so that we can have the analog meter back as soon as possible.</p> <p>Utility Name: Southern California Edison</p>
WEB	11/29/2011	1/13/2012	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I am adamantly against any form of EMR radiating smart meter installed on my home. I am EMR sensitive and moved to a rural area to escape the bombardment of EMR. My friends are sick from these meters.</p> <p>Request of CPUC: I do not want a utility meter that gives out any electromagnetic radiation at all</p> <p>Utility Name: SDG&amp;E</p>



EMAIL

12/2/2011	3/27/2012	Pacific Gas & Electric Company	NULL	<p>From: XXX [mailto: XXX]  Sent: Wednesday, November 30, 2011 11:43 AM  To: Public.advisor  Subject: 6 transmitting PG&amp;E smart meters in our only pass to apartments and 5 feet under our.mlt.fwrd.HAW  XXX  To: CPUC Public Advisor  XXXX 505 Van Ness Avenue, Room 2103  San Francisco, CA 94122 San Francisco, CA xxx  Phone: XXXX E-mail: XXX  Subject: 6 transmitting PG&amp;E smart meters in our only pass to apartments and 5 feet under our living room.  This April PG&amp;E replaced their 6 analog old electric energy meters with GE smart meters in the building I live in. All 6 smart meters are in transmitting mode (microwave RF). They are mounted on the flat surface of 2.25 ft x 1.5 ft on the wall of the only pass into the building. This pass is 4.5 ft wide. Also the distance between these smart meters and the floor of the apartment our family live in is 5 ft. This year I traveled abroad and was out of town July, August and almost all September. I returned home on September 25. Since my coming back home I experience periodic headaches and, recently, I found vision deterioration of my left eye (it turned to be posterior vitreous detachment in left eye according to examination by ophthalmologist made on November 17, 2011). To check up the level of microwave RF radiation from the said 6 smart meters I purchased electrosmog meter CORNET ED-25G and made RF intensity measurements in the pass where the said meters are located. I observed radiation intensity pulses about 100mW/sq.m and more, which is far not in the safety range according to the data table of CORNET ED-25G.  My concern: 1. The existing configuration of 6 smart meters in the narrow pass couldn't be considered as 1 radiation source of point type model (in this model the dimensions of the source are considered negligibly small, so the intensity of radiation decreases proportionally to the square of distance to the source) because the dimensions of the flat surface where 6 smart meters are mounted (2.25 ft x 1.5 ft) are the same order of magnitude as the pass width (4.5 ft, so if a person stands in the middle of this pass the distance between the surface with 6 smart meters and the body of this person is 1.5-2 ft). In this case the radiation intensity in this person body decreases proportionally to the distance (not to the distance in square), and this radiation level is much higher than presumed. All the tenants of the building use this pass to go to or from their apartments (including children). Sometimes a person stands for a while in this pass (mail boxes are located on the wall opposite to the surface of smart meters). 2. As well as the apartment I live in is located only in 4.5 ft from the said surface of smart meters (only 2 times longer than the dimension of the surface of smart meters) the model of surface radiation source should be applied for consideration of radiation intensity in this apartment (decreasing proportionally to the distance, not to the distance in square). This could lead to excessive radiation level in this apartment compare to presumed. In view of the above I request the safety inspection of the particular smart meters application  at the address: XXX Contact: Phone: XXX E-mail: XXX  Supplement: Photos The front view of the building XXX. The pass to apartments. Apartment I live in is just above the pass. The door of 6 smart meters panel is open. The pass to apartments. 6 smart meters panel with closed door is on the left side, mailboxes are on the right side. 6 smart meters panel with open door 6 smart meters panel with closed door. Electrosmog meter CORNET ED-25G is attached to one +H643 of the smart meters for radiation level measurement. Electrosmog meter CORNET ED-25G took a measurement. The RF radiation level is much far beyond the safety range (+5.0 dB)  Sincerely, XXX  November 30, 2011</p>
1/7/2011	2/16/2011	San Diego Gas & Electric Company	Consumer claims there are health problems associated with the installing for the smart meter and are requesting the analog meter returned.	NULL

LETTER

WEB	1/14/2011	3/8/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: My bill for gas electric went from approximately \$110 for December,2009 to \$340 for the same period this year. This was after the installation of a Smart Meter. Everyone in my neighborhood has seen their bill double or triple. Utility Comment: They said they would check to see if meter is working. Request of CPUC: It is obvious there is something completely wrong with these meters.My energy useage miraculously tripled in one year. I want my old meter back until they figure out what is wrong eith these meters. Utility Name: PGE
WEB	1/16/2011	2/25/2011	Pacific Gas & Electric Company	NULL	The utility reports customer was contacted on 2/10/2011, and explained usage and billing. cust. sat.
LETTER	1/18/2011	1/19/2011	Pacific Gas & Electric Company	NULL	No customer of record - newsletter - closed CPUC policy.
WEB	1/18/2011	3/23/2011	Southern California Edison Company	NULL	Complaint / Concern: SCE replaced my meter with a “smart meter” last month. This month by electric bill is more than \$200.00 higher than the previous month. My usage – December to January has not changed. No new appliances or usage patterns have occurred. This current bill is higher than my peak summer bill (here in the desert) has ever been! Utility Comment: They assessed my appliance inventory and typical usage and recommended that I turn off my computers when not in use. I explained again that my computer (and electrical usage) usage patterns has not changed. Request of CPUC: I am filing this complaint to document this issue. I would like to determine if there is a trend among other SCE users who have been converted to smart meters and have seen an extraordinary increase in their monthly bill. Utility Name: Southern California Edison
EMAIL	1/20/2011	2/11/2011	Pacific Gas & Electric Company	NULL	

WEB

1/20/2011	2/23/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: I would like the Smart Meter moved from its place on my property to the untility easement. Utility Comment: They just talked about the cost and that an application was available to do so. I requested an application but there was no committment that they would send one. Now the meter is on my property on the wall a few inches from the headboard in a bedroom and I want it taken off of my property and placed in a public area. The meter was mounted on my property without my knowledge and without my consent. I want it removed to a public area. Request of CPUC: Provide written instruction on what I need to do to get the meter removed from my property. Utility Name: PG&E
1/20/2011	2/2/2011	Pacific Gas & Electric Company	NULL	Refer to PAO
1/21/2011	3/8/2011	Pacific Gas & Electric Company	NULL	Complaint / Concern: Since the installation of my smart meter, my bill has gone up over \$800.00. Utility Comment: I spent over 45 min. on the phone with PG&E about my new bill and a bill that was sent (For over \$2200.00). After listening to her explanation of standby power usage and winter heating costs, it was obvious I was getting no where. So basically Ive gone from a \$175.00 average bill to a bill of over \$800.00/ month. Nothing in my household has changed. They refuse to do anything but set up a payment plan. Request of CPUC: I would like to find out how I can force them to review this and/or take out the smart meter as it is obviously inaccurate. Just trying figure out who I can talk to about this. I dont think I should have to pay a bill that is so outrageous. Utility Name: PG&E

LETTER

WEB

WEB	1/21/2011	3/9/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: 1.Bill has been too high its a big differences from other months</p> <p>2.Was told to get house weather stripped and broken window fixed and no one ever did it someone just came to change shower head and put new light bulbs in that flicker all day.</p> <p>3.Bill has been higher ever since smart meter has been installed</p> <p>4.Someone updated smart meter and ever since my refrigerator has been broken and i also notified pge about it</p> <p>5.</p> <p>Utility Comment: 1.I was suppose to be contacted from someone within 5 days to come out and get house weathered stripped and smart meter checked out and no one has come i have been waiting a week.</p> <p>2. Someone also came to our home and signed us up for the care program and i have not seen a discount on our bill yet</p> <p>Request of CPUC: I want them to make sure pge does what they say they were goin to do and come fix my refrigerator and check the smart meter because i believe that it is over charging us and come weather strip my house.</p> <p>Utility Name: PGE</p>
LETTER	1/24/2011	2/10/2011	Pacific Gas & Electric Company	NULL	Smart Meter Complaint - email sent to Sup.
LETTER	1/24/2011	2/10/2011	Pacific Gas & Electric Company	NULL	Smart Meter complaint - email sent to Sup.
LETTER	1/24/2011	2/10/2011	Pacific Gas & Electric Company	NULL	Smart Meter Complaint - email sent to Sup.
LETTER	1/24/2011	2/10/2011	Pacific Gas & Electric Company	NULL	smart meter complaint - email sent to Sup.
LETTER	1/24/2011	2/10/2011	Pacific Gas & Electric Company	NULL	Smart Meter - email sent to sup.
LETTER	1/24/2011	2/17/2011	Pacific Gas & Electric Company	NULL	Consumer refuses installation of Smart Meter-sent e-mail to HAW to request this case be moved from my Q.
LETTER	1/24/2011	2/17/2011	Pacific Gas & Electric Company	NULL	Consumer disputes installation of Smart Meter. Sent e-mail to HAW to remove case from my Q.
LETTER	1/24/2011	2/9/2011	NULL	NULL	Customer opposes installation of the Smart Meter. Sent Smart Meter letter.
LETTER	1/24/2011	2/10/2011	Pacific Gas & Electric Company	NULL	smart meter protest. ref to HAW.elw.

LETTER	1/24/2011	2/10/2011	Pacific Gas & Electric Company	NULL	smart meter protest ref o HAW.elw.
LETTER	1/24/2011	2/10/2011	Pacific Gas & Electric Company	NULL	smart meter install protest. ref to HAW.elw.
WEB	1/24/2011	2/10/2011	Southern California Edison Company	NULL	Complaint / Concern: Why must we have the SmartConnect meter installed? We consider this two-way communication meter a security and privacy risk. Utility Comment: That you mandated the installation Request of CPUC: Provide a way for customers to opt out of the SmartConnect meter if they feel it violates their privacy or consider it a security risk Utility Name: Southern Cal Edison
LETTER	1/24/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Consumer is oposing to installation of Smart Meter.  E-mailing HAW and TBW
LETTER	1/25/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Consumer opposes the installation of the smart meter. Sent Smart Meter letter.
LETTER	1/25/2011	2/10/2011	Pacific Gas & Electric Company	NULL	email sent to Sup.
LETTER	1/25/2011	2/9/2011	Pacific Gas & Electric Company	NULL	email sent to Sup.
LETTER	1/25/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Smart Meter complaint - email sent to Sup.
LETTER	1/25/2011	2/9/2011	Pacific Gas & Electric Company	NULL	Smart Meter -email sent to Sup
LETTER	2/14/2011	2/18/2011	Pacific Gas & Electric Company	Another customer who is awaiting the WHO report on the RF's from Smartmeters which is why he does not want it.	NULL
LETTER	2/14/2011	2/18/2011	Pacific Gas & Electric Company	Here is another customer that does not want the Smartmeter installed because of the RF's.	NULL

WALK-IN

5/13/2011	6/10/2011	Southern California Edison Company	<p>xxx allegedly, she has cancer and according to her MD, got it from living to close to a RF cell tower in Santa Monica. She is moving to the Colina address to get away from the “radiation” per her doctors advised but after she signed a lease at the Colina address, she discovered that it has new smart meter and is asking that it be removed. Allegedly after speaking to your call center, she was told that like it or not, the smart meters are not going to go away and if she wants to get away from them, she needs to move out of state.</p> <p>Her new landlord is holding her to the lease she signed so she finds herself with a difficult choice to make. Is there anything SCE can possible do for this person. She explained to me she would provide the medical evidence to support her situation - I promise her with a quick turn-around since her move in date is the 21st. I sent an email to Laurie as a heads up.</p>	NULL
7/13/2011	7/18/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: Since the meters have been installed, I have experienced high blood pressure, head ache, and ringing in the ears. I am very concerned because everywhere I go there are smart meters. There should be a smart meter free zone for the extra sensitive.</p> <p>Utility Comment: Nothing</p> <p>Request of CPUC: Listen to the people and create smart meter free zones...</p> <p>Utility Name: PG&amp;E</p>

WEB

WEB

8/26/2011	9/16/2011	Pacific Gas & Electric Company	NULL	<p>Complaint / Concern: I have 2 concerns.. Firstly I have cancer stage 4. gone to the bone. Since the smart meter has been installed, I have been experiencing joint pain. I am very upset and feel that this meter is going to shorten my life. PG&amp;E is supposed to send someone to turn off the micro wave.. Maybe.</p> <p>Second: our bill has gone up about \$100 a month. We do not use the air conditioner and have done nothing differently to cause a rise in our bill. They were very tart with me at PG&amp;E, but said that they would send someone to check the meter. My husband is retired, and we can not afford this blatant disregard by PG&amp;E.</p> <p>This technology Has shown to cause cancer and to be very inaccurate.</p> <p>Please help "we the people" who are being cheated by this company.</p> <p>Sincerely, XXX XXX</p> <p>Utility Comment: They are supposed to send a rep out. But were not going to remove this meter.</p> <p>Request of CPUC: To stop this company from demanding that we comply with this new technology.</p> <p>To see that they stop these new higher trumped up charges.</p> <p>Utility Name: PG&amp;E</p>
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WEB

9/2/2011	12/5/2011	San Diego Gas & Electric Company	NULL	<p>Complaint / Concern: I have a smart meter that has been installed literally on the other side of the wall in my bedroom where I lay my head at night. I have noticed in the last year that I have had an increase in head aches and am now suffering a constant ringing in my ears. Sleeping has required me to activate a constant white noise in my vicinity to drown out the ringing so I can sleep. Unfortunately there is not much I can do otherwise to stop the ringing and head aches.</p> <p>Utility Comment: It is my intention to contact SDG&amp;E on this matter as soon as possible. I recently was made aware that others have had similar complaints about smart meters and I am seeking the best course of action.</p> <p>Request of CPUC: I would like to have more information and analysis of these smart meters that we are being forced to be exposed to without any regulation whatsoever.</p> <p>There has been no studies done to confirm whther it is safe to have these meters within practically direct contact of people without being educated on the potential risks. As a tax payer and customer of SDG&amp;E, why is the public not afforded the proper information, nor given a choice as to where these meters are placed. This is criminal.</p> <p>Utility Name: SDG&amp;E</p>
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WEB	9/2/2011	12/6/2011	San Diego Gas & Electric Company	NULL	Complaint / Concern: I would like the wireless meter removed from my house. There should be an opt-out option for these wireless meters. It is placed next to my childrens bedrooms. Utility Comment: There is no opt out. Request of CPUC: A non-wireless meter. The option to opt-out of the wireless meters. Utility Name: SDG&E
LETTER	9/19/2011	1/10/2012	Southern California Edison Company	NULL	Sending an e-mail to SF CAB Supervisors to assign this case to the SMART Meter Team. This is an SCE and SoCal Gas SMART meter opt out case.
WEB	9/19/2011	1/10/2012	Southern California Edison Company	NULL	Complaint / Concern: I want to have the smart meter that Edison just put in, without me being home, to be removed. My 3 year old daughter sleeps in the room where the meter is connected to the panel on the outside wall of the house. I dont want this radiation to contaminate her or the rest of the family. I want to have it removed as my right and my old meter reinstalled. Utility Comment: That the meters cant be removed and gave me the number of the contractor who installed them. They referred me back to Edison, who said to contact you. Request of CPUC: I want the smart meter removed and old meter replace as soon as possible and I want SCE to pay for it. Utility Name: SCE
WEB	9/19/2011	1/11/2012	Southern California Edison Company	NULL	Complaint / Concern: The Smart Meter was installed at my residence without my permission. I Called SCE and spoke to 4 different people, including a Supervisor , and was told that SCE does NOT allow anyone to Opt out of receiveing the Smart Meter as they are mandated to install it in every house in Southern California. I want to know if there is any recourse on this. Can I get SCE to come back out and remove the Smart Meter. The Guy (sub-contractor)that came by to install the meter just walked into my back yard and installed it without permission to come onto my property. You help is appreciated Utility Comment: That I can not opt out of having the smart meter installed. I told everyone I talked to that there are cities opting out, and the excuse I got was that Southern Cal residences are mandated to have it installed. Request of CPUC: I want the device removed and the old anilog one put back in Utility Name: SCE
LETTER	12/9/2011	1/18/2012	Pacific Gas & Electric Company	NULL	Customer states that they have become ill since the Smart Meter was installed. Customer protesting the Smart Meter.



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